

## Serta ST840018

# Serta Raised Air Mattress with Never Flat Pump | Queen 18" | Instruction Manual

## 1. PRODUCT OVERVIEW

This manual provides essential information for the safe and effective use of your Serta Raised Queen Air Mattress with Never Flat Pump. This mattress is designed for temporary sleeping solutions, offering comfort and convenience with its integrated inflation system.

### Key Features:

- **Never Flat Technology:** Features two inflation pumps. A primary pump for rapid inflation and deflation, and a secondary silent pump to maintain desired firmness throughout the night.
- **Premium Construction:** Made with heavy-duty, waterproof, and puncture-resistant PVC material.
- **Comfort and Support:** 18-inch raised height for easy access, independent coil construction with 35 coils for firm support, and a flocked surface for comfort and sheet retention. Includes a washable pillow top accessory.
- **Portability:** Designed for easy storage and transport with an included oversized storage tote bag and built-in cord storage box.
- **Warranty:** Includes a 2-year warranty for peace of mind.

## 2. SETUP INSTRUCTIONS

Follow these steps to properly set up your Serta air mattress:

1. **Unpack and Unfold:** Remove the air mattress from its storage bag. Unfold the mattress completely on a clean, flat surface, ensuring there are no sharp objects underneath that could puncture the material.
2. **Connect to Power:** Locate the built-in pump and plug the power cord into a standard electrical outlet.
3. **Initial Inflation:** Turn the pump dial to the 'Inflate' position. The primary pump will begin to rapidly inflate the mattress. Allow the mattress to inflate until it reaches your desired firmness. The pump will automatically shut off once fully inflated or when the set firmness is reached.

4. **Material Stretching:** During the first few uses, the mattress material may stretch. It is recommended to inflate the bed at least one hour prior to use. You may need to add additional air after this period to achieve full firmness. The Never Flat pump system will automatically manage this for you if activated.



Image: The Serta Raised Queen Air Mattress, fully inflated and ready for use. This image shows the overall appearance of the mattress with its pillow top.

### 3. OPERATING THE NEVER FLAT PUMP

The Serta Never Flat pump system ensures consistent firmness throughout the night.

1. **Setting Firmness:** The pump features a comfort adjust dial with settings for 'Plush', 'Medium', and 'Firm'. Rotate the dial to your preferred firmness level.
2. **Automatic Firmness Maintenance:** Once the desired firmness is set and the mattress is inflated, the secondary silent pump will monitor the air pressure. If the mattress loses air during the night, the secondary pump will automatically activate to restore and maintain your chosen firmness without disturbing your sleep.
3. **Deflation:** To deflate the mattress, turn the main pump dial to the 'Deflate' position. The pump will rapidly remove air from the mattress. Once deflated, fold or roll the mattress for storage.



Image: Close-up of the Serta Never Flat pump control panel, showing the inflate/deflate switch and the firmness adjustment dial (Plush, Medium, Firm).

### 4. CARE AND MAINTENANCE

Proper care will extend the life of your air mattress:

- **Cleaning:** Wipe the mattress surface with a dry cloth. For spills, use a damp cloth with mild soap and water, then dry thoroughly. Do not use harsh chemicals or abrasive cleaners.
- **Storage:** Ensure the mattress is completely deflated and dry before folding and placing it into the oversized storage tote bag. Store in a cool, dry place away from direct sunlight and extreme temperatures.
- **Pillow Top:** The included pillow top accessory is washable. Refer to its care label for specific washing instructions.

### 5. TROUBLESHOOTING

If you encounter issues with your air mattress, consider the following:

- **Mattress feels soft after initial inflation:** This is normal due to material stretching. Re-inflate the mattress to your desired firmness. The Never Flat pump will then maintain this level.
- **Pump not operating:** Ensure the power cord is securely plugged into a working electrical outlet. Check for any kinks in the cord.
- **Air leakage:** Inspect the mattress surface for any punctures or tears. Use the included patch kit for minor repairs. Ensure the inflation/deflation dial is fully turned to the 'Off' position when not actively inflating or deflating.
- **Pillow top shifting:** The pillow top is designed to fit over the mattress. If it shifts, adjust it back into place. Consider using a fitted sheet over both the mattress and pillow top to help secure it.

### 6. PRODUCT SPECIFICATIONS

<b>Model Number</b>	ST840018
<b>Size</b>	Queen
<b>Product Dimensions (L x W x Th)</b>	78"L x 60"W x 18"Th
<b>Material</b>	K80 PVC 0.45mm (Top, side, and bottom)
<b>Weight Capacity</b>	500 Pounds
<b>Number of Coils</b>	35 Independent Coils
<b>Special Features</b>	Inflatable, Water Resistant, Never Flat Pump System
<b>Included Components</b>	Primary pump, Secondary pump, Washable Pillow Top, Storage Tote Bag

## 7. IMPORTANT SAFETY INFORMATION

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Please read and adhere to the following safety guidelines:

- Do not exceed the maximum weight limit of 500 pounds.
- Always ensure the mattress is fully inflated before use and properly deflated after use.
- Do not leave children unattended on the mattress.
- Keep the mattress away from open flames, heaters, and other heat sources.
- Avoid using the mattress near sharp objects that could cause punctures.
- Do not use the mattress as a flotation device.

## 8. WARRANTY AND CUSTOMER SUPPORT

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Your Serta Raised Air Mattress is covered by a **2-year warranty** from the date of purchase. This warranty covers manufacturing defects under normal use.

For warranty claims, technical assistance, or any questions regarding your product, please contact Serta Customer Service. Refer to the product packaging or the Serta official website for the most current contact information.

## 9. PACKAGE CONTENTS

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The following items are included in your package:

- Serta Raised Queen Air Mattress with Built-in Never Flat Pump
- Washable Pillow Top Accessory
- Oversized Storage Tote Bag
- Instruction Manual (this document)



Image: The oversized storage tote bag, featuring the Serta logo, designed for convenient storage and transport of the air mattress.