

## Real Flame Fresno 72" TV Stand with Electric Fireplace (G1200E-DW)

# Real Flame Fresno 72" TV Stand with Electric Fireplace Dark Walnut Instruction Manual

Model: G1200E-DW

## 1. INTRODUCTION

This manual provides detailed instructions for the assembly, operation, and maintenance of your Real Flame Fresno 72" TV Stand with Electric Fireplace. Please read all instructions carefully before assembly and use to ensure safe and efficient operation.



*Image 1.1: Front view of the Real Flame Fresno 72" TV Stand with Electric Fireplace in Dark Walnut.*

## 2. SAFETY INFORMATION

### Important Safety Instructions:

- Read all instructions before using this appliance.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3

feet (0.9 m) from the front of the heater and keep them away from the sides and rear.

- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- To disconnect heater, turn controls to off, then remove plug from outlet.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- This product is equipped with an automatic safety shut-off feature to prevent overheating.

### 3. PACKAGE CONTENTS

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Verify that all components are present before beginning assembly. If any parts are missing or damaged, contact Real Flame customer support.

- Wooden Mantel (Dark Walnut)
- Electric Firebox
- Remote Control (requires 2 AAA batteries, not included)
- Hardware Pack
- Instruction Manual

### 4. ASSEMBLY INSTRUCTIONS

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Assembly of the Real Flame Fresno TV Stand is required. Please follow the step-by-step instructions provided in the included manual. It is recommended to have two people for assembly due to the weight and size of the unit.

- Ensure you have a Phillips screwdriver for assembly.
- Lay out all components on a soft, clean surface to prevent scratching.
- Carefully attach the wooden mantel pieces according to the diagrams.
- Install the electric firebox into the designated opening.
- Adjustable shelving is included to accommodate various electronics.



*Image 4.1: Labeled features of the TV stand, including adjustable shelving and power outlet.*

## 5. SETUP

### Placement:

- Place the assembled TV stand on a flat, stable surface.
- This unit is designed to hold a television up to 70 inches (diagonal) and with a weight of 100 lbs or less.
- Ensure adequate clearance around the unit for proper ventilation.



*Image 5.1: Real Flame Fresno TV Stand functioning as an entertainment center with a television.*

#### **Power Connection:**

- The Vivid Flame Electric Firebox plugs into any standard 120V AC outlet.
- Ensure the outlet is properly grounded and not overloaded with other appliances.

## **6. OPERATING INSTRUCTIONS**

The electric fireplace features both touch screen controls on the unit and a multifunction remote control for convenient operation.

#### **Electric Firebox Features:**

- **Flame Technology:** Features ultra-bright LED technology with 5 brightness settings and dynamic ember effects for realistic flame realism.
- **Multicolored Flame Options:** Choose from 6 different multicolored flame options to suit your ambiance.
- **Adjustable Thermostat:** Programmable thermostat with a digital display in either Fahrenheit (°F) or Celsius (°C) to maintain your desired room temperature.
- **Timer Function:** Set an automatic shut-off timer for up to 9 hours.



- **Heat Output:** The 1400 Watt heater delivers over 4700 BTUs per hour, utilizing infrared heating technology.
- **Heatless Flames:** Enjoy the visual ambiance of the flames year-round by turning off the heating function.



*Image 6.1: Remote control and firebox display for operating the electric fireplace.*

#### **Official Product Video:**

Your browser does not support the video tag.

*Video 6.1: This video demonstrates the features of the Real Flame 4199 Standard Firebox, including its best-in-class flame technology, adjustable thermostat, infrared heating, 4,700 BTUs of heat output, touch screen controls, remote control functionality, and six multicolored flame options. It also shows the dynamic glowing embers and the ability to use the flames with or without heat.*

## **7. MAINTENANCE**

**Cleaning:**

- Always unplug the fireplace from the power outlet before cleaning.
- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- Periodically dust the air intake and exhaust vents to ensure proper airflow.

**General Care:**

- There are no user-serviceable parts inside the electric firebox. Do not attempt to open or repair the unit.
- Store the remote control in a safe place when not in use.

**8. TROUBLESHOOTING**

If you experience issues with your electric fireplace, refer to the following common solutions:

- **No Power:** Ensure the power cord is securely plugged into a working 120V AC outlet. Check the circuit breaker.
- **No Heat:** Verify that the heating function is activated and the thermostat is set to a temperature higher than the ambient room temperature.
- **Flames Not Working:** Check if the flame effect is turned on via the control panel or remote.
- **Remote Not Responding:** Replace the AAA batteries in the remote control. Ensure there are no obstructions between the remote and the firebox sensor.
- **Overheating:** If the unit shuts off unexpectedly, it may have overheated. Unplug the unit, wait 10-15 minutes for it to cool down, and ensure vents are not blocked before plugging it back in.

For further assistance, contact Real Flame customer support.

**9. SPECIFICATIONS**

Brand	Real Flame
Model Name	Fresno Media Electric Fireplace (G1200E-DW)
Color	Dark Walnut
Material	Engineered Wood
Finish Type	Painted
Product Dimensions (Overall)	16.63"D x 71.7"W x 29.7"H
Firebox Dimensions	8.75"D x 23.5"W x 20.0"H
Item Weight	145 Pounds
Power Source	Corded Electric
Power Consumption	1500 Watts

Heat Output	5100 British Thermal Units (BTUs)
Special Features	Multi flame colors and brightness levels, adjustable thermostat, timer, over heat protection, automatic safety shut off, option to turn off heater to enjoy heatless flames year round.
Certifications	CSA Certified, FCC Certified
UPC	752370120078, 752370410056, 752370120047



Assembled  
Weight



Number of  
Boxes Shipped



Assembly  
Required

Image 9.1: Detailed dimensions of the Real Flame Fresno TV Stand.



*Image 9.2: Dimensions of the electric firebox insert.*

## 10. WARRANTY AND SUPPORT

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### Warranty Information:

- This product comes with a **One-Year Limited Warranty**.
- The warranty covers manufacturing defects and malfunctions under normal use.
- Please retain your proof of purchase for warranty claims.





*Image 10.1: Certifications and warranty details.*

**Customer Support:**

For any questions, troubleshooting, or warranty claims, please contact Real Flame Customer Support. Refer to the contact information provided with your product packaging or visit the official Real Flame website.

