

## Alpina SF-1911

# Alpina SF-1911 Rice Cooker User Manual

Model: SF-1911 | Brand: Alpina

## 1. IMPORTANT SAFETY INFORMATION

Please read all instructions carefully before using the Alpina SF-1911 Rice Cooker. Retain this manual for future reference.

- **Voltage Requirement:** This appliance is designed for use with **220V electrical outlets only**. It is not compatible with 110-120V electrical systems found in North America. Using it with an incorrect voltage supply will damage the appliance and may pose a safety hazard.
- Always ensure the appliance is unplugged from the power outlet before cleaning, assembling, or disassembling parts.
- Do not immerse the main unit, cord, or plug in water or any other liquid.
- Keep the appliance out of reach of children. Close supervision is necessary when any appliance is used near children.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Place the rice cooker on a stable, heat-resistant surface, away from walls or cabinets to allow for proper ventilation.
- Avoid touching hot surfaces. Use handles or knobs. Steam released during cooking is hot.
- Do not use the appliance for anything other than its intended use.

## 2. PRODUCT OVERVIEW

The Alpina SF-1911 Rice Cooker is designed for efficient and convenient rice preparation. It features a durable brushed stainless steel housing and a non-stick coated rice bowl for easy cleaning.

### Key Features:

- Brushed stainless steel housing with non-stick bowl
- Cook & Keep Warm function with indicator light
- 8-10 cup capacity (1.5L)
- Toughened glass lid with steam vent

- Non-stick coated rice bowl

### Included Components:

- Rice Cooker Unit
- Non-stick Rice Bowl
- Toughened Glass Lid
- Measuring Cup
- Spatula



Image 1: Alpina SF-1911 Rice Cooker with its components. The image shows the main stainless steel body, the inner non-stick bowl, and the glass lid.

## 3. SETUP

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1. **Unpacking:** Carefully remove all packaging materials from the rice cooker and its accessories.
2. **Initial Cleaning:** Before first use, wash the inner rice bowl, glass lid, measuring cup, and spatula with warm, soapy water. Rinse thoroughly and dry completely. Wipe the exterior of the main unit with a damp cloth. Do not immerse the main unit in water.
3. **Placement:** Place the rice cooker on a dry, level, and heat-resistant surface. Ensure there is adequate space around the unit for ventilation, especially above the steam vent.
4. **Power Connection:** Ensure your power outlet is 220V. Plug the power cord into the rice cooker, then into the wall outlet.

## 4. OPERATING INSTRUCTIONS

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### Cooking Rice:

1. **Measure Rice:** Use the provided measuring cup to measure the desired amount of rice. One cup of uncooked rice typically yields 2-3 cups of cooked rice.
2. **Rinse Rice (Optional):** Rinse the rice under cold running water until the water runs clear. This helps remove excess starch.
3. **Add Rice to Bowl:** Place the rinsed rice into the non-stick inner bowl.
4. **Add Water:** For most types of white rice, a general ratio is 1 cup of rice to 1.5-2 cups of water. Adjust water levels according to rice type and personal preference. Refer to the water level markings inside the inner bowl for guidance.
5. **Place Bowl in Cooker:** Ensure the outer surface of the inner bowl is dry, then place it into the main rice cooker unit. Rotate it slightly to ensure good contact with the heating element.
6. **Close Lid:** Place the glass lid securely on the rice cooker.

- 7. Start Cooking:** Plug the rice cooker into a 220V power outlet. Press the 'Cook' switch down. The 'Cook' indicator light will illuminate.
- 8. Automatic Keep Warm:** Once the rice is cooked, the 'Cook' switch will automatically flip up, and the rice cooker will switch to the 'Keep Warm' function. The 'Warm' indicator light will illuminate.
- 9. Resting Period:** For best results, allow the rice to rest on 'Keep Warm' for 10-15 minutes after cooking before serving. This allows the moisture to distribute evenly.
- 10. Serve:** Use the provided spatula to fluff and serve the rice. Avoid using metal utensils that could scratch the non-stick coating.

**Using the Keep Warm Function:**

The 'Keep Warm' function automatically activates after cooking is complete. It maintains the rice at an optimal serving temperature. Do not keep rice on 'Keep Warm' for extended periods (more than 4-6 hours) as it may dry out or affect texture.

**5. CARE AND MAINTENANCE**

Proper care ensures the longevity and performance of your Alpina SF-1911 Rice Cooker.

- 1. Unplug Before Cleaning:** Always unplug the rice cooker from the power outlet and allow it to cool completely before cleaning.
- 2. Inner Bowl and Lid:** The non-stick inner bowl and glass lid should be **hand washed** with warm, soapy water. Use a soft sponge or cloth to avoid scratching the non-stick surface. Rinse thoroughly and dry completely.
- 3. Exterior:** Wipe the exterior of the main unit with a damp cloth. Do not use abrasive cleaners or scouring pads. Never immerse the main unit in water or any other liquid.
- 4. Heating Plate:** If any rice or food particles stick to the heating plate, gently wipe them off with a damp cloth. Do not use harsh abrasives or metal objects.
- 5. Storage:** Store the rice cooker in a dry place, away from direct sunlight and moisture. Ensure all components are clean and dry before storage.

**6. TROUBLESHOOTING**

Problem	Possible Cause	Solution
Rice is too hard/dry	Not enough water; lid not sealed properly; rice kept on warm too long.	Add more water next time; ensure lid is secure; do not keep warm for excessive periods.
Rice is too soft/mushy	Too much water; rice not rinsed (excess starch).	Reduce water next time; rinse rice thoroughly before cooking.
Rice cooker does not turn on	Not plugged in; power outlet issue; incorrect voltage.	Check power cord connection; test outlet with another appliance; <b>ensure 220V power supply.</b>
Rice sticks to the bottom	Not enough water; inner bowl coating damaged.	Adjust water ratio; ensure non-stick coating is intact and not scratched.

**7. SPECIFICATIONS**

- **Model Name:** SF-1911
- **Brand:** Alpina
- **Capacity:** 8-10 Cups (1.5 Liters)
- **Power Source:** Corded Electric
- **Voltage:** 220 Volts
- **Material:** Stainless Steel (housing), Non-stick (inner bowl), Glass (lid)
- **Special Features:** Non-Stick, See-Through Lid, Steam Vent, Cook & Keep Warm Function
- **Product Dimensions:** Approximately 9 x 10.5 x 10.5 inches
- **Item Weight:** Approximately 5.09 pounds
- **Product Care Instructions:** Hand Wash (inner bowl and lid)

## 8. WARRANTY AND SUPPORT

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This Alpina SF-1911 Rice Cooker comes with a standard manufacturer's warranty against defects in materials and workmanship. Please refer to the warranty card included with your purchase for specific terms, conditions, and duration.

For technical support, service, or warranty claims, please contact your retailer or the authorized Alpina service center in your region. Keep your proof of purchase for warranty validation.