

Chief TS325TU

Chief TS325TU Medium THINSTALL Dual Swing Arm Wall Display Mount

Model: TS325TU

INTRODUCTION

The Chief TS325TU Medium THINSTALL Dual Swing Arm Wall Display Mount is designed to provide a secure and versatile mounting solution for flat panel displays ranging from 30 to 52 inches. This mount offers an ultra-low profile when collapsed and extends up to 25 inches, allowing for optimal viewing angles with its Centris low-profile tilt and Centerless lateral shift capabilities. It features integrated cable management for a clean installation.

SAFETY INFORMATION

WARNING: Failure to read, understand, and follow all instructions can result in serious personal injury, property damage, or voiding of product warranty. If you have any questions, contact Chief customer service or a qualified installer.

- Do not exceed the maximum load capacity of **75.00 lb (34 kg)**.
- Ensure the mounting surface can safely support the combined weight of the mount and the display.
- Always mount to structural studs or appropriate wall anchors. Note that this mount is designed for studs approximately 16 inches apart.
- Use appropriate tools and follow all local building codes.
- Keep children and pets away during installation.

PACKAGE CONTENTS

Verify that all components are present before beginning installation:

- 1 x Main Assembly
- 1 x Wall Rail
- 1 x Right Upright
- 1 x Left Upright
- 1 x Top Interface Support
- 1 x Bottom Interface Support

- 2 x Wall Rail Cover
- 1 x Lag Screw Cover
- 1 x Bumper
- 1 x Latch Spacer
- 2 x Long Adhesive
- 4 x Short Adhesive
- Mounting Hardware (various screws, washers, spacers)

SETUP AND INSTALLATION

Proper installation is critical for the safety and performance of your display mount. It is recommended to have at least two people for installation due to the weight and size of the mount.

Tools Required (Not Included):

- Stud Finder
- Drill with appropriate drill bits
- Level
- Tape Measure
- Socket Wrench / Ratchet
- Phillips Head Screwdriver
- Pencil

Step-by-Step Installation:

1. Prepare the Wall:

Locate and mark the center of two adjacent wall studs. This mount is designed for standard 16-inch stud spacing. Ensure there are no electrical wires or plumbing in the drilling path. It is highly recommended to plan your entire layout, including TV, speakers, and wiring, before drilling.

2. Attach Wall Rail:

Position the Wall Rail on the marked studs, ensuring it is level. Mark the pilot hole locations. Drill pilot holes into the studs. Secure the Wall Rail to the wall using the provided lag screws. Ensure the screws are tightened securely but do not overtighten to avoid stripping.



Image: Main assembly of the Chief TS325TU mount, showing the wall plate, articulating arms, and display interface.

3. Assemble Display Interface:

Attach the Right and Left Uprights to the back of your display using the appropriate screws, washers, and spacers from the mounting hardware kit. Ensure the uprights are centered and level on the display. Then, attach the Top and Bottom Interface Supports to the uprights.

4. Mount Display to Wall Rail:

Carefully lift the display with the attached interface and hook it onto the Wall Rail. The design allows for post-installation lateral shift of up to 16 inches (406 mm) for limitless centering capability. Secure the display to the mount according to the specific instructions in the detailed manual (refer to manufacturer's full manual for precise steps).



Image: Side view of the Chief TS325TU mount, illustrating its compact profile when retracted and the extension capability.

5. Cable Management:

Utilize the enclosed, tool-free cable covers and the wide open wall plate to route power and signal cables. This helps maintain a clean and organized appearance.

OPERATING THE MOUNT

The Chief TS325TU mount offers flexible positioning for your display:

- **Extension:** The mount extends up to 25 inches (635 mm) from the wall, maximizing viewing potential from various positions in the room.
- **Tilt:** The Centris low-profile tilt mechanism allows for up to 15 degrees of effortless fingertip tilt. This enables you to achieve optimal viewing angles and reduce glare.
- **Swivel/Pan:** The dual swing arms allow for significant swivel capabilities, enabling you to turn the display left or right to suit your viewing needs.
- **Lateral Shift:** After installation, the display can be shifted laterally along the wall plate by up to 16 inches (406 mm) to fine-tune its horizontal position without re-drilling.



Image: Angled view of the Chief TS325TU mount, highlighting its robust construction and articulating design.

MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your mount:

- **Cleaning:** Dust the mount regularly with a soft, dry cloth. For stubborn marks, use a slightly damp cloth with mild soap, then wipe dry. Avoid abrasive cleaners or solvents.
- **Check Connections:** Periodically check all screws and bolts to ensure they remain tight. Do not overtighten.
- **Movement Check:** Occasionally extend, retract, tilt, and swivel the mount to ensure smooth operation. If movement becomes stiff, consult the troubleshooting section or contact support.

TROUBLESHOOTING

| Problem | Possible Cause | Solution |
|---|---|---|
| Mount feels unstable or wobbly. | Loose wall mounting bolts or display attachment screws. | Carefully re-tighten all wall and display attachment screws. Do not overtighten. If the issue persists, consult a professional installer. |
| Difficulty extending or retracting the arm. | Friction in the arm joints. | Ensure the mount is not overloaded. Check for any obstructions. The mount is designed for smooth movement; excessive force should not be required. |
| Display does not tilt smoothly. | Tilt mechanism tension. | The Centris tilt mechanism is designed for fingertip adjustment. Refer to the full manufacturer's manual for specific tilt tension adjustment procedures if needed. |
| Cables are not neatly managed. | Improper routing through cable covers. | Re-route cables through the integrated cable covers on the arms and wall plate for a cleaner look. |

For complex issues or if you are unsure about any step, please contact Chief customer support or a certified installer.

SPECIFICATIONS

| Feature | Detail |
|---------|--------|
|---------|--------|

| Feature | Detail |
|---------------------------------|--|
| Product Model | TS325TU |
| Brand | Chief |
| Mounting Type | Wall Mount |
| Movement Type | Tilt, Articulating |
| Maximum Load Capacity | 75.00 lb (34 kg) |
| Minimum Compatible Display Size | 30 Inches |
| Maximum Compatible Display Size | 52 Inches |
| Maximum Extension | 25 Inches (635 mm) |
| Maximum Tilt Angle | 15 Degrees |
| Lateral Shift Adjustment | Up to 16 Inches (406 mm) |
| Product Dimensions (Collapsed) | 1.3 x 29.5 x 17.2 inches (33 x 749 x 437 mm) |
| Item Weight | 1 pounds (0.45 kg) <i>Note: This weight seems unusually low for a mount of this type and capacity. Please refer to official manufacturer documentation for precise weight.</i> |
| Material | Metal |
| Color | Black |





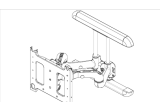
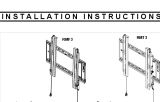
WARRANTY AND SUPPORT

For detailed warranty information, please refer to the official Chief Manufacturing website or the documentation included with your product. Chief provides support for their products to ensure customer satisfaction.

If you require technical assistance, have questions about installation, or need to report a missing part, please visit the official Chief Manufacturing support page or contact their customer service directly. Contact information can typically be found on their website:

[Visit Chief Manufacturing Website](#)

Related Documents - TS325TU

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| <div><div>INSTALLATION INSTRUCTIONS</div><div><div>Instructions de installation Anleitung zur Montage Instrucciones de instalación</div><div><div>Diagram of installation Anleitung zur Montage Instrucciones de instalación</div></div></div><div><div>Medium Swing Arm Mounts</div><div><div>General Product Description General Product Description General Product Description</div><div>General Product Description General Product Description General Product Description</div></div><div><div>CHIEF</div><div>TS318SU/TS318TU/TS325TU</div></div></div></div> | <p>Chief TS318SU/TS318TU/TS325TU Medium Swing Arm Mounts Installation Guide</p> <p>Detailed installation instructions for Chief Medium Swing Arm Mounts, models TS318SU, TS318TU, and TS325TU. Includes parts lists, tools required, and step-by-step assembly and mounting procedures for various wall types.</p> |
| <div><div>INSTALLATION INSTRUCTIONS</div><div><div>Instructions de installation Anleitung zur Montage Instrucciones de instalación</div><div><div>Diagram of installation Anleitung zur Montage Instrucciones de instalación</div></div></div><div><div>Thinstall™ Medium Static Universal Mount</div><div><div>CHIEF</div><div>MSTU</div></div></div></div> | <p>Chief Thinstall MSTU Medium Static Universal Mount Installation Instructions</p> <p>Detailed installation instructions for the Chief Thinstall MSTU Medium Static Universal Mount, including safety warnings, parts list, and step-by-step assembly guidance.</p> |
| <div><div>INSTALLATION INSTRUCTIONS</div><div><div>Instructions de installation Anleitung zur Montage Instrucciones de instalación</div><div><div>Diagram of installation Anleitung zur Montage Instrucciones de instalación</div></div></div><div><div>Thinstall™ Large Tilt Universal Mount</div><div><div>CHIEF</div><div>LTTU</div></div></div></div> | <p>Chief Thinstall Large Tilt Universal Mount Installation Guide</p> <p>Comprehensive installation instructions for the Chief Thinstall™ Large Tilt Universal Mount (LTTU). This guide provides detailed steps for wall plate mounting, display attachment, tilt adjustment, and cable management, ensuring safe and proper setup of your display.</p> |
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| <div><div>INSTALLATION INSTRUCTIONS</div><div><div>Instructions de installation Anleitung zur Montage Instrucciones de instalación</div><div><div>Diagram of installation Anleitung zur Montage Instrucciones de instalación</div></div></div><div><div>FIT MEDIUM/LARGE FLAT PANEL MOUNTS</div><div><div>CHIEF</div><div>RMF3/RMT3/RLF3/RLT3</div></div></div></div> | <p>Chief RMF3/RMT3/RLF3/RLT3 Installation Instructions</p> <p>Comprehensive installation guide for Chief's RMF3, RMT3, RLF3, and RLT3 flat panel mounts, detailing hardware requirements, assembly steps, and safety precautions for various wall types.</p> |