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TiVo TCD758250

TiVo Premiere XL4 Digital Video Recorder (Model TCD758250) Instruction Manual

Welcome to your TiVo Premiere XL4. This manual provides essential information for setting up, operating, and maintaining your digital video recorder.

1. PRODUCT OVERVIEW

The TiVo Premiere XL4 is a versatile digital video recorder designed to enhance your television viewing experience. It integrates live TV recording with access to various broadband entertainment services, offering a comprehensive solution for managing and enjoying your media.

Key Features

- Four tuners to record four shows at once, ensuring you never miss your favorite programs.
- Up to 300 HD hours or up to 2,200 hours in SD, providing extensive storage for your recordings.
- Includes a TiVo Glo premium backlit remote for easy navigation in any lighting condition.
- Supports digital channels only and features MoCA (multimedia over coax) bridge for robust home networking.
- THX Certified for superior sound and video quality, and supports Dolby 5.1 audio.

2. PACKAGE CONTENTS

Please verify that all the following items are present in your TiVo Premiere XL4 package:

- TiVo Premiere XL4 Digital Video Recorder Unit
- TiVo Glo Premium Backlit Remote Control
- Power Adapter
- HDMI Cable
- 2 AA Batteries (for remote control)



Image: TiVo Premiere XL4 DVR unit, remote, and various connection cables.

3. SETUP GUIDE

Step 1: Connect Your TiVo Premiere XL4

Before powering on your TiVo Premiere XL4, ensure all necessary connections are made to your television and cable source.

Power Connection

- Connect the power adapter to the 'AC IN' port on the back of the TiVo unit.
- Plug the other end of the power adapter into a wall outlet.

Video Connection

- Connect one end of the HDMI cable to the 'HDMI OUT' port on the TiVo unit.
- Connect the other end of the HDMI cable to an available HDMI input on your television. Note the HDMI input number for later selection.

Cable Card Installation (if applicable)

- If your cable provider uses CableCARDs, insert the CableCARD(s) into the designated slot(s) on the back of the TiVo unit. Follow your cable provider's instructions for activation.

Network Connection

- For optimal performance, connect an Ethernet cable from your home router to the 'ETHERNET' port on the back of the TiVo unit.
- Alternatively, the TiVo Premiere XL4 supports MoCA (Multimedia over Coax Alliance) for network connectivity over your existing coaxial cable infrastructure.



Image: Rear view of the TiVo Premiere XL4, highlighting connection ports for power, HDMI, and Ethernet.

Step 2: Initial Setup and Guided Tour

Once all physical connections are secure, power on your television and select the correct HDMI input. The TiVo Premiere XL4 will automatically begin its initial setup process. Follow the on-screen instructions to:

- Connect to the TiVo service (requires an active subscription).
- Scan for available channels.
- Configure network settings (if not using Ethernet).
- Complete the Guided Tour to familiarize yourself with the TiVo interface.



System Information

Manufacturer Brand:	TiVo
Platform:	Series4
Software Version:	20.7.4.RC42-758-2-758
TiVo Service Number:	758-2021-9028-5130
TiVo box Name:	<Living Room>
TiVo Service Account Status:	3: Account in Good Standing
TiVo Service Level:	C: 091919
Recording Capacity:	Variable, up to 316 HD hours, or 2762 SD hours
Free Disk Space:	Variable, up to 312 HD hours, or 2742 SD hours
TiVoToGo:	a,a,a,a
ZIP:	33759
Country:	United States

Image: A screenshot of the TiVo System Information screen, showing details like software version, TiVo Service Number, and recording capacity.

4. OPERATING INSTRUCTIONS

Recording Programs

The TiVo Premiere XL4 allows you to record up to four shows simultaneously. You can set up individual recordings or create a Season Pass for an entire series.

- **To Record a Single Episode:** While watching a program or browsing the guide, press the 'Record' button on your remote.
- **To Create a Season Pass:** Find the desired series in the guide or through search, then select 'Get a Season Pass' and follow the on-screen prompts to customize recording options.

Watching Recorded Programs

All your recorded shows are accessible from the 'My Shows' menu. From here, you can select a program to watch, delete it, or view more information.

Accessing Streaming Services

Your TiVo Premiere XL4 provides integrated access to popular streaming services. Navigate to the 'Find TV, Movies, & Videos' section from the TiVo Central menu to explore content from:

- Netflix
- Hulu Plus
- Amazon Instant Video
- YouTube

Subscription to these services may be required.

TiVo Premiere XL4 Features Overview

Video: An overview of the TiVo Premiere XL4's capabilities, including combining TV and web entertainment, advanced DVR features, universal search, on-demand access, music streaming via Pandora, YouTube video sharing, and mobile device integration.

This video demonstrates the user interface and key functionalities.

5. TROUBLESHOOTING

If you encounter issues with your TiVo Premiere XL4, refer to the common problems and solutions below. For more complex issues, consult the TiVo support website.

Common Issues and Solutions

- **No Picture or Sound:**

- Ensure all cables (HDMI, power, cable source) are securely connected.
- Verify your TV is set to the correct HDMI input.
- Restart the TiVo unit by unplugging it from the power outlet for 15 seconds, then plugging it back in.

- **Remote Control Not Responding:**

- Check and replace the AA batteries in the remote control.
- Ensure there is a clear line of sight between the remote and the TiVo unit.
- Re-pair the remote with the TiVo unit if necessary (refer to the on-screen help for instructions).

- **Slow Performance or Unresponsive Menus:**

- Restart the TiVo unit.
- Ensure your network connection is stable and has sufficient bandwidth, especially for streaming services.
- Check for available software updates in the 'Settings & Messages' menu.

- **Recording Problems:**

- Verify that your TiVo service subscription is active.
- Check the available recording space in 'My Shows'. Delete unwanted recordings if storage is low.
- Ensure your CableCARD is properly installed and activated by your cable provider.
- Check signal strength for channels you are trying to record.

6. SPECIFICATIONS

Specification	Value
Product Dimensions	9.7 x 16.5 x 2.4 inches
Item Weight	6.64 pounds
Item Model Number	TCD758250
Batteries	2 AA batteries required (included)
Connectivity Technology	Ethernet
Compatible Devices	Television
Brand	TiVo
Memory Storage Capacity	2048 GB

Specification	Value
Number of Channels	4
Date First Available	October 7, 2011

7. WARRANTY AND SUPPORT

This section provides general information regarding product warranty and customer support for your TiVo Premiere XL4.

Historically, this unit was covered by a transferable TiVo warranty through September 25, 2015. Please note that this warranty period has expired. For current warranty terms and conditions applicable to new or refurbished TiVo products, please refer to the official TiVo website or contact your retailer.

For further assistance, troubleshooting guides, FAQs, and contact information for customer service, please visit the official TiVo support website: www.tivo.com/support