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NEC 680003

NEC DTL-12D-1 DT330 12-Button Digital Phone User Manual

Model: DTL-12D-1 DT330



An image showing the NEC DTL-12D-1 DT330 12-Button Digital Phone in white, featuring its display, keypad, and handset.

1. Introduction

This manual provides instructions for the proper setup, operation, and maintenance of your NEC DTL-12D-1 DT330 12-Button Digital Phone. Please read this manual thoroughly before using the device to ensure optimal performance and longevity.

2. Setup and Installation

Follow these steps to set up your NEC DTL-12D-1 DT330 Digital Phone:

- 1. **Unpacking:** Carefully remove all components from the packaging. Verify that all parts are present: phone unit, handset, handset cord, and base stand.
- 2. **Attaching the Base:** The phone features a modular design with a four-step adjustable base. Attach the base to the phone unit and adjust it to your preferred viewing angle.
- 3. **Connecting the Handset:** Connect one end of the coiled handset cord to the handset and the other end to the handset jack on the phone unit.
- 4. **Connecting to the System:** Connect the phone to your compatible NEC Univerge 8100/8300 system using the appropriate digital line cable. This phone requires a corded electric power source, typically supplied via the digital line connection from the phone system.

3. Operating Instructions

The NEC DTL-12D-1 DT330 is designed for efficient communication. Here are basic operating procedures:

· Making a Call:

- a. Lift the handset or press the **Speaker** button for hands-free operation.
- b. Dial the desired number using the backlit 10-key dialpad.
- c. Press the appropriate line key (Red or Green LED) if required by your system configuration.

· Answering a Call:

- a. When the phone rings, lift the handset or press the Speaker button.
- b. The 3-color LED indicator will show the status of incoming calls.
- **Using Line Keys:** The phone features 12 line keys, including 8 line keys with Red and Green LEDs, for accessing different lines or features. Consult your system administrator for specific assignments.
- Soft Keys and Display: The 168 x 58 dot matrix backlit LCD with cursor keys provides menu and soft key operation. Four soft keys (e.g., Help, Exit) are context-sensitive and their functions are displayed on the LCD.
- **Speakerphone:** The phone supports full-duplex hands-free operation via its speakerphone. Press the **Speaker** button to activate or deactivate.
- Volume Adjustment: Use the dedicated volume control buttons to adjust the handset, speaker, or ringer volume.

4. Maintenance

To ensure the longevity and proper functioning of your digital phone, follow these maintenance guidelines:

- Cleaning: Use a soft, dry cloth to clean the phone's exterior. For stubborn dirt, slightly dampen the cloth with water. Avoid using harsh chemicals, abrasive cleaners, or solvents, as these can damage the finish and electronic components.
- **Display Care:** The backlit LCD screen should be cleaned gently with a soft, lint-free cloth. Do not press hard on the screen.
- Environmental Conditions: Keep the phone away from direct sunlight, excessive heat, humidity, and dust. Do not expose it to liquids.
- Cord Management: Ensure handset and line cords are not tangled or stretched excessively to prevent damage.

5. Troubleshooting

If you encounter issues with your NEC DTL-12D-1 DT330, try the following troubleshooting steps:

· No Dial Tone:

- Check all cable connections, ensuring they are securely plugged into the phone and the wall jack/system.
- Verify that the phone system is operational.

• Display Not Working:

• Ensure the phone is receiving power from the system.

• If the display is dim, check if the backlight settings can be adjusted via the menu.

• Speakerphone Issues:

- Ensure the **Speaker** button is illuminated when in use.
- Check the volume settings.

• Buttons Unresponsive:

- Gently clean around the buttons to remove any debris.
- If the issue persists, a system reset might be required (consult your system administrator).

For persistent issues, contact your system administrator or NEC technical support.

6. Specifications

Brand	NEC
Model Number	DTL-12D-1 DT330 (680003)
Item Weight	4 pounds
Color	White
Power Source	Corded Electric
Dialer Type	Single Keypad
Answering System Type	Digital
Caller Identification	No
Display	168 x 58 dot matrix backlit LCD with cursor keys
Keys	12 Line Keys (8 with Red/Green LEDs), 4 Soft Keys, Backlit 10-key Dialpad
Speakerphone	Full-duplex hands-free operation
Compatibility	NEC Univerge 8100/8300 systems
UPC	722580084996

7. Warranty and Support

Warranty information for the NEC DTL-12D-1 DT330 Digital Phone is typically provided at the point of purchase or with the original product documentation. Please refer to those resources for details regarding warranty coverage and terms.

For technical support, service, or further inquiries, please contact your authorized NEC dealer or visit the official NEC website for support resources specific to your region.

