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Zojirushi SM-KHE48AG

Zojirushi Stainless Steel Mug SM-KHE48AG User Manual

Model: SM-KHE48AG (16oz, Smoky Blue)

1. Introduction

Thank you for purchasing the Zojirushi Stainless Steel Mug. This vacuum insulated mug is designed to keep your beverages hot or cold for hours, offering convenience and durability. Its compact design fits most standard cup holders, making it ideal for daily use. Please read this manual thoroughly before use to ensure proper operation and maintenance.





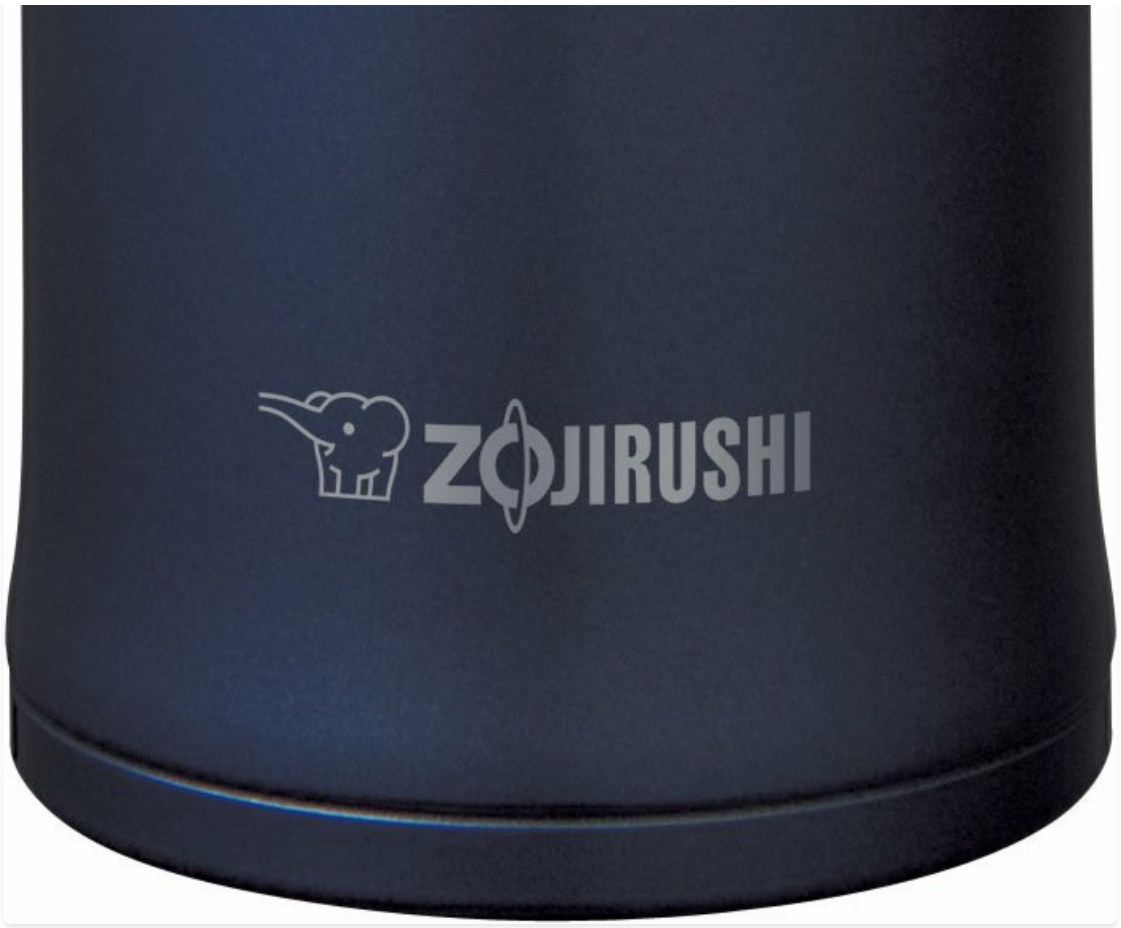


Image 1.1: The Zojirushi 16oz Stainless Steel Mug in Smoky Blue, showcasing its sleek design.

Key Features:

- **Vacuum Insulation:** Keeps beverages hot or cold for extended periods.
- **SlickSteel Finish:** Durable and sanitary 18/8 stainless steel interior that resists corrosion and repels stains.
- **Flip-Open Lid:** Designed for one-handed operation with a safety lock to prevent accidental opening.
- **Compact Design:** Maximizes capacity while taking minimal space.
- **Wide Mouth:** Accommodates full-size ice cubes for cold beverages.

2. Safety Precautions

WARNING: Failure to follow these instructions may result in injury or product damage.

- Do not use for carbonated beverages, dry ice, or fermented foods, as pressure buildup can cause the lid to eject forcefully.
- Do not overfill. Leave space below the stopper to prevent spills when closing.
- Ensure the lid is securely closed and the safety lock is engaged before carrying.
- Keep out of reach of infants and young children, especially when containing hot liquids.
- Do not place in a microwave oven, on a stovetop, or in a freezer.
- Do not use in a dishwasher or immerse the entire mug in water for cleaning.
- Avoid dropping or subjecting the mug to strong impacts, which can damage the vacuum insulation.
- Do not drink directly from the mug while driving or engaging in activities where sudden stops or movements could cause spills.

3. Parts Identification

Familiarize yourself with the components of your Zojirushi Stainless Steel Mug:

1. **Mug Body:** The main stainless steel container with vacuum insulation.
2. **Lid Set:** Includes the flip-open lid, stopper, and gaskets.
3. **Stopper:** The internal mechanism within the lid that seals the mug.
4. **Gaskets:** Silicone rings that ensure a tight, leak-proof seal.
5. **Safety Lock:** A sliding mechanism on the lid to prevent accidental opening.



Image 3.1: A close-up view of the lid, highlighting the flip-open button and the safety lock mechanism.

4. Setup (Before First Use)

Before using your new Zojirushi Stainless Steel Mug, please follow these steps:

1. **Disassemble the Lid:** Open the lid and carefully remove the stopper and any gaskets. Refer to the Maintenance section for detailed disassembly instructions.
2. **Wash All Parts:** Hand wash the mug body, lid, stopper, and gaskets thoroughly with warm water and mild dish soap.
3. **Rinse and Dry:** Rinse all parts completely and allow them to air dry, or dry with a soft cloth.
4. **Reassemble:** Carefully reassemble the stopper and gaskets into the lid, ensuring all parts are correctly seated.

5. Operating Instructions

5.1 Filling the Mug

- Open the lid and pour your desired beverage into the mug.
- Do not fill past the bottom edge of the stopper when it is closed, to prevent overflow.

- For best heat/cold retention, pre-heat or pre-cool the mug by filling it with hot or cold water for 5-10 minutes before adding your beverage.

5.2 Securing the Lid

- Align the lid with the mug body and screw it on clockwise until it is tight and secure.
- Ensure the lid is properly aligned to prevent leaks.

5.3 Using the Safety Lock

- To lock the lid and prevent accidental opening, slide the safety lock button to the "LOCK" position.
- To unlock, slide the button to the opposite position.

5.4 Opening and Drinking

- Ensure the safety lock is in the "UNLOCKED" position.
- Press the flip-open button to release the lid. The lid will spring open.
- Drink directly from the mug's spout.
- To close, simply push the lid down until it clicks securely into place. Engage the safety lock if transporting.



Image 5.1: A user demonstrating how to hold and drink from the Zojirushi Stainless Steel Mug.

6. Maintenance and Cleaning

Regular cleaning ensures hygiene and extends the life of your mug. Always allow the mug to cool down before cleaning.

6.1 Disassembling the Stopper for Cleaning

1. Open the lid.
2. Locate the small tab or lever on the underside of the stopper.
3. Press or slide the tab/lever to release the stopper from the lid.
4. Carefully remove the silicone gaskets from the stopper and lid.

6.2 Cleaning Instructions

- **Mug Body:** Hand wash only with warm water and mild dish soap. Use a soft sponge or brush. Do not immerse the entire body in water.
- **Lid, Stopper, and Gaskets:** Hand wash with warm water and mild dish soap. Use a small brush for hard-to-reach areas.
- **SlickSteel Interior:** The SlickSteel finish resists corrosion and repels stains, making it easy to clean. Simply wash with mild soap and water.
- **Rinsing:** Rinse all parts thoroughly with clean water to remove any soap residue.
- **Drying:** Allow all parts to air dry completely before reassembling to prevent odors and mildew.

6.3 Reassembly

- Ensure all gaskets are properly seated in their grooves on the stopper and lid.
- Align the stopper with the lid and press it firmly until it clicks into place.

7. Troubleshooting

If you encounter any issues with your Zojirushi Stainless Steel Mug, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Liquid does not stay hot/cold for long.	Lid not closed properly; damaged vacuum insulation; mug not pre-heated/cooled.	Ensure lid is tightly closed. Pre-heat/pre-cool the mug. If problem persists, insulation may be compromised.
Lid leaks.	Lid not screwed on tightly; gaskets are missing, damaged, or improperly installed; overfilled.	Tighten lid. Check gaskets for proper placement and condition. Do not overfill.
Difficulty opening/closing the lid.	Safety lock engaged; residue buildup; lid cross-threaded.	Ensure safety lock is disengaged. Clean lid and stopper thoroughly. Re-align and screw lid carefully.
Unpleasant odor inside mug.	Incomplete cleaning; mug not dried properly.	Disassemble and clean all parts thoroughly. Ensure complete drying before storage.

8. Specifications

Feature	Detail

Feature	Detail
Model Name	SM-KHE48AG
Capacity	16 Fluid Ounces (480 ml)
Color	Smoky Blue
Material Type	Stainless Steel (BPA-free plastic components)
Item Dimensions (W x H)	2.75"W x 9.13"H
Item Weight	8.96 ounces
Cap Type	Flip Top Cap with Safety Lock
Special Features	Vacuum Insulation, SlickSteel Finish, Compact, Durable, Rust Resistant, Stain Resistant
Recommended Uses	Coffee, Tea, Water

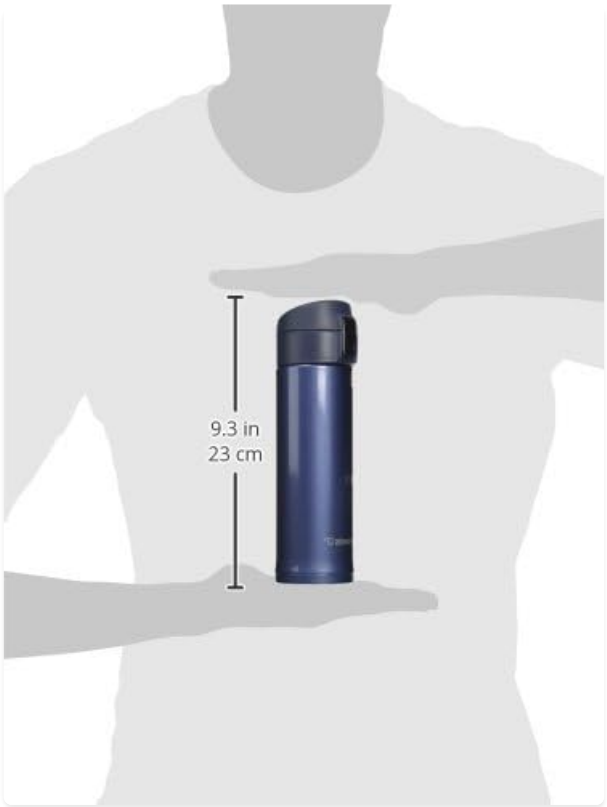


Image 8.1: A visual representation of the mug's dimensions, indicating a height of 9.3 inches (23 cm).

9. Warranty and Support

9.1 Warranty Information

Zojirushi America Corporation warrants the thermal insulation of this vacuum insulated product against defects for a period of **five years** from the date of original retail purchase. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.
For full warranty details and conditions, please refer to the official Zojirushi website or contact customer service.

9.2 Customer Support

For further assistance, product inquiries, or to report an issue, please visit the official Zojirushi website or contact their customer support department.
You can find more information and contact details on theZojirushi Brand Store on Amazon.

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