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SentrySafe SFW123GDC

SentrySafe SFW123GDC Digital Safe Box User Manual

Model: SFW123GDC

1. INTRODUCTION

This manual provides essential information for the safe and effective operation and maintenance of your SentrySafe SFW123GDC Digital Safe Box. Please read this manual thoroughly before setting up and using your safe. Keep this manual for future reference.

The SentrySafe SFW123GDC is designed to protect your important documents, digital media, and other valuables from fire, water, and theft. It features a robust alloy steel construction, a digital keypad for secure access, and advanced protective measures.

2. KEY FEATURES

- Fire Protection:** UL Classified for 1 hour at 1700°F (927°C), ensuring interior temperatures remain safe for documents and digital media. ETL Verified to withstand a 15-foot fall during a fire.
- Water Protection:** ETL Verified for 24 hours of protection in up to 8 inches (20 cm) of water.
- Security:** Digital combination keypad with secondary locking key. Features four 1-inch live-locking bolts, steel construction, and a pry-resistant hinge bar.
- Interior Organization:** Includes an interior locking drawer, key rack, door tray, and door pocket for small items. Bright interior LED light for visibility.
- Dimensions:** Exterior: 16.3 in. W x 19.3 in. D x 17.8 in. H. Interior: 12.6 in. W x 11.9 in. D x 13.8 in. H. Capacity: 1.23 cubic feet. Weight: 86.69 pounds.
- Power:** Requires four high-quality, name-branded, alkaline AAA batteries (not included).



Figure 1: SentrySafe SFW123GDC Digital Safe Box, showcasing its open interior and digital keypad.

PROTECTION & ORGANIZATION



Steel Construction

Interior Light

4 Large 1-Inch Bolts

Locking Drawer

Pry Resistant
Hinge Bar

Key Hooks

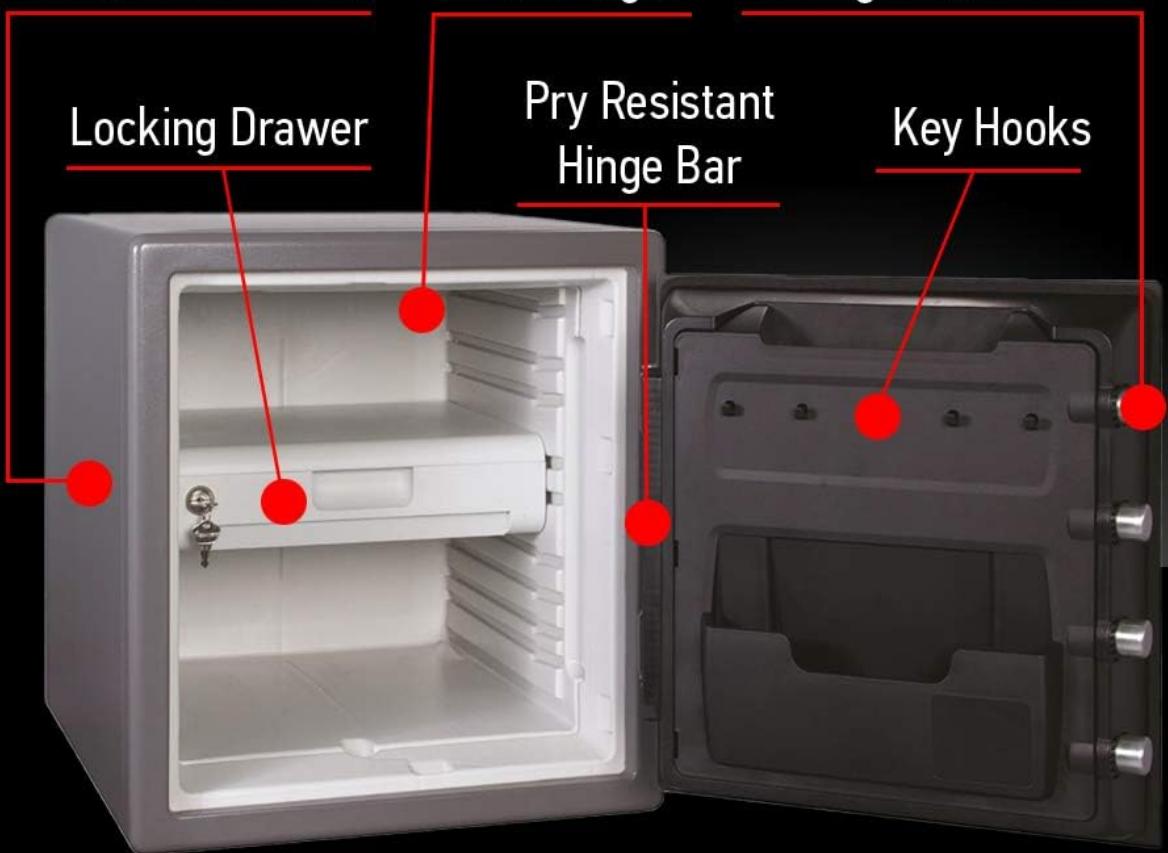


Figure 2: Detail of the digital keypad and secondary key lock for maximum security.



Exterior

A: 16.3 in.

B: 19.3 in.

C: 17.8 in.

Interior

A: 12.6 in.

B: 11.9 in.

C: 13.8 in.

**Weight
87 lbs.**

**Door Clearance
14.75 in.**

Figure 3: The organized interior of the safe, featuring a locking drawer and key hooks.

3. SETUP

3.1 Unpacking and Initial Inspection

1. Carefully remove the safe from its packaging.
2. Inspect the safe for any signs of damage during transit. Report any damage to the retailer immediately.
3. Locate the owner's instruction manual, bolt-down hardware, and any included keys.

3.2 Battery Installation

The digital keypad requires four high-quality, name-branded, alkaline AAA batteries. Ensure the batteries have an expiration date 8-10 years from the current year for optimal performance.

1. Locate the battery compartment on the keypad.
2. Open the compartment and insert the four AAA batteries, observing the correct polarity (+/-).
3. Close the battery compartment securely.

3.3 Securing the Safe (Optional)

A bolt-down kit is included to secure the safe to the floor, preventing unauthorized removal. This is highly recommended for enhanced security.

1. Choose a suitable location for the safe, preferably on a solid surface.
2. Using the provided hardware, follow the instructions in the bolt-down kit to secure the safe to the floor.

4. OPERATING INSTRUCTIONS

4.1 Opening the Safe for the First Time

Your safe arrives with a factory-set master code. Refer to the owner's instruction manual for this code. The key is not an override but works in conjunction with the digital lock.

1. Insert the key into the secondary lock and turn it to the unlocked position.
2. Enter the factory master code on the digital keypad.
3. Turn the handle to open the safe door.

4.2 Setting Your Personal Combination

You can program your own personal combination (user code) and an additional secondary code.

1. With the safe door open, press the **PROGRAM** button located on the inside of the door.
2. Enter your desired 4-8 digit personal combination.
3. Press the **#** button to confirm.
4. Test your new combination with the door open before closing it.

4.3 Locking the Safe

1. Close the safe door firmly.
2. Turn the handle to the locked position.
3. Turn the secondary key to the locked position (if desired for added security).

4.4 Using the Interior Light

The interior LED light can be programmed to be on or off via the keypad settings. Refer to the full owner's manual for specific instructions on light control.

5. MAINTENANCE

- Battery Replacement:** Replace batteries annually or when the low battery indicator appears. Use only high-quality alkaline AAA batteries.
- Cleaning:** Clean the exterior of the safe with a soft, damp cloth. Avoid abrasive cleaners.
- Desiccant Use:** It is highly recommended to use a desiccant packet inside the safe to control humidity and protect contents from moisture damage. Replace or reactivate desiccant regularly.
- Keypad Care:** Keep the keypad clean and dry. Avoid pressing buttons with excessive force.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Safe does not open with code.	Incorrect code entered; low batteries; secondary key in locked position.	Re-enter code carefully. Replace batteries. Ensure secondary key is in unlocked position.
Keypad is unresponsive.	Dead batteries; keypad malfunction.	Replace batteries. If issue persists, contact customer support.
Door does not close properly.	Obstruction; bolts not fully retracted.	Check for obstructions around the door frame. Ensure bolts are fully retracted before closing.
Moisture inside safe.	High humidity; desiccant needs replacement/reactivation.	Ensure desiccant is present and effective. Consider adding more desiccant.

7. SPECIFICATIONS

Brand: SentrySafe

Model: SFW123GDC

Exterior Dimensions (H x W x D): 17.8 in. x 16.3 in. x 19.3 in.

Interior Dimensions (H x W x D): 13.8 in. x 12.6 in. x 11.9 in.

Capacity: 1.23 Cubic Feet

Weight: Approximately 86.3 - 86.69 lbs

Lock Type: Digital Keypad with Secondary Key

Material: Alloy Steel

Fire Rating: UL Classified 1-Hour at 1700°F (927°C)

Water Resistance: ETL Verified 24 hours in 8 inches (20 cm) of water

Power Source: 4 x AAA Alkaline Batteries (not included)

UPC: 049074018771

OUR HISTORY

Founded in 1930, SentrySafe is a global leader in offering fire-resistant and security storage solutions for important documents and valuables.

Creating peace of mind for a lifetime.



Figure 4: Detailed dimensions of the SentrySafe SFW123GDC.

8. WARRANTY AND SUPPORT

8.1 Warranty Information

Your SentrySafe SFW123GDC Digital Safe Box comes with a **Limited 1 Year Warranty**. This warranty covers defects in materials and workmanship under normal use.

Additionally, SentrySafe offers an **After-Fire Replacement Program**. Should your safe go through a fire, SentrySafe will send a replacement safe free of charge. Registration may be required for this program; please refer to the official SentrySafe website or the full owner's manual for details.

WATERPROOF FOR 24 HOURS IN 8 INCHES OF WATER

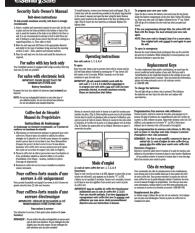


Figure 5: Information regarding the SentrySafe After-Fire Replacement Program.

8.2 Customer Support

For technical assistance, warranty claims, or further information, please visit the official SentrySafe website or contact their customer support. You can often find additional resources, FAQs, and contact details on the manufacturer's website.

For the full user manual in PDF format, you can access it via this link [SentrySafe SFW123GDC User Manual \(PDF\)](#)

	<p>SentrySafe Fire-Safe® Owner's Manual - Operation, Warranty, and Support</p> <p>Comprehensive owner's manual for the SentrySafe Fire-Safe® safe, covering operation of mechanical and electronic locks, bolting down, troubleshooting, warranty information, and customer service. Learn how to set up, use, and maintain your SentrySafe safe.</p>
	<p>SentrySafe User Manual: Operating and Securing Your Safe</p> <p>Comprehensive guide for SentrySafe safes, covering operation of mechanical and electronic locks, light features, bolting down instructions, and troubleshooting. Learn how to secure your valuables with SentrySafe.</p>
	<p>SentrySafe Security Safe Owner's Manual: Operation, Installation, and Warranty</p> <p>Comprehensive owner's manual for SentrySafe security safes, detailing bolt-down installation, electronic and key lock operation, programming user codes, emergency access, replacement keys, and warranty terms. Includes instructions for various models.</p>
	<p>SentrySafe Alarm Safe Owner's Manual: Setup, Operation, and Troubleshooting</p> <p>Comprehensive owner's manual for SentrySafe Alarm Safes. Learn how to set up, use, program codes, and troubleshoot your water and fire-resistant safe. Includes features, safety warnings, and customer care information.</p>
	<p>SentrySafe Product FAQ and Support</p> <p>Frequently asked questions and support information for SentrySafe products, covering battery replacement, product testing, key and combination recovery, lock operation, warranties, and fire/water protection.</p>
	<p>SentrySafe Security Safe Owner's Manual</p> <p>This owner's manual provides instructions for using and maintaining SentrySafe security safes, including key lock and digital combination models. It covers opening procedures, battery installation, programming user codes, troubleshooting common issues, and bolt-down instructions for enhanced security.</p>