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› Santevia Gravity Water System Filter Instruction Manual

Santevia 9GS-101 Countertop Model

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Model: 9GS-101 (Countertop Model)

Brand: Santevia

1. INTRODUCTION

The Santevia Gravity Water System is designed to provide you with clean, mineralized, and alkaline water directly from your countertop. This system utilizes a multi-stage filtration process to reduce impurities and enhance your drinking water with essential minerals like calcium, magnesium, and potassium. This manual will guide you through the setup, operation, and maintenance of your Santevia Gravity Water System.



Figure 1: Santevia Gravity Water System Filter (Countertop Model)

The Santevia Gravity Water System is a multi-layered water filtration unit designed for countertop use. It features a top reservoir for unfiltered water, a multi-stage filter cartridge, mineral stones in the lower tank, and a spigot for dispensing purified water. The system is white with clear blue-tinted tanks.

2. WHAT'S IN THE BOX

Please ensure all parts are accounted for before beginning assembly:

- Base Unit
- Lower Tank (with spigot hole)
- Upper Tank
- Lid
- Ceramic Pre-filter
- Fluoride Filter (or 5-Stage Filter)
- Mineral Stones

- Spigot Assembly (including washers and nut)
- Scrub Pad (for pre-filter maintenance)
- User Manual (this document)

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Video 1: Unboxing The Santevia Gravity System. This video demonstrates the unboxing process and shows all components included in the Santevia Gravity Water System package.

3. SETUP INSTRUCTIONS

Follow these steps carefully to assemble your Santevia Gravity Water System:

3.1 Initial Cleaning

Wash all plastic components (Base, Upper Tank, Lower Tank, Lid, Middle Ring) with a soft sponge and warm water. Do NOT use abrasive scrubbers on the plastic parts as this can scratch them. Rinse thoroughly.



Figure 2: Cleaning the water tank. A person is shown cleaning the transparent water tank with a yellow soft sponge under running water in a kitchen sink.

3.2 Spigot Installation

1. Take one washer and place it onto the neck of the spigot.
2. Insert the spigot through the hole in the Lower Tank from the outside.
3. Place the second washer onto the spigot stem from the inside of the Lower Tank.
4. Fasten the magnetic nut onto the end of the spigot stem from the inside. Tighten hand-tight. Do not overtighten.

3.3 Mineral Stones Preparation

1. Add the Mineral Stones to a pot of boiling water and boil for 2 minutes.
2. Drain the stones and place them onto a clean towel to cool and dry completely.
3. Once cool and dry, gently place the Mineral Stones into the base of the Lower Tank. Spread them evenly.

3.4 Filter Installation (Fluoride or 5-Stage)

1. Remove the shrink wrap from the Fluoride Filter.
2. Condition the filter by running it under cold water until the effluent runs clear. Gently tap and shake the filter to loosen any carbon.
3. Dry the outside of the filter.

4. Attach the cartridge connector to the top of the filter. Screw hand-tight.
5. Place the assembled filter onto the Middle Ring.

3.5 Ceramic Pre-filter Conditioning

1. Place the Ceramic Pre-filter upside down in a bowl of water for 10 minutes.
2. After conditioning, take the grey scrub pad (included in the box) and scrub the top of the pre-filter under running water. This removes any residue and increases flow.

3.6 Final Assembly

1. Place the Lower Tank assembly onto the Base.
2. Place the Middle Ring (with the installed filter) onto the Lower Tank.
3. Attach the conditioned Ceramic Pre-filter to the Upper Tank. Ensure one washer is on the inside and one on the outside of the Upper Tank, then secure with the nut hand-tight.
4. Place the Upper Tank onto the Middle Ring.
5. Place the Lid on top of the Upper Tank.

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Video 2: How To Use Your Santevia Countertop Gravity Water System. This comprehensive video provides step-by-step instructions for assembling and preparing your Santevia Gravity Water System, including cleaning, filter conditioning, and proper installation of all components.

4. OPERATING YOUR SYSTEM

To use your Santevia Gravity Water System:

1. Pour tap water into the Upper Tank. The water will slowly filter through the Ceramic Pre-filter and the Fluoride/5-Stage Filter into the Lower Tank.
2. Allow the water to pass through the Mineral Stones in the Lower Tank for mineralization.
3. For initial use, run at least two full Upper Tanks of water through the system and discard this water (e.g., use it to water plants). This primes the filters and removes any loose carbon.
4. Once the Lower Tank is full, do not add more water to the Upper Tank to prevent overflow.
5. To dispense water, simply open the spigot.



Figure 3: Dispensing water from the system. A person is shown filling a glass from the spigot of the Santevia Gravity Water System.

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Video 3: Fix Your Funky Tasting Water With The Gravity Water System. This video highlights the benefits of the Santevia system in improving water taste and quality.

5. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your Santevia system:

5.1 Cleaning

- Clean all plastic tanks and the lid regularly with a soft sponge and warm water.
- The Ceramic Pre-filter should be scrubbed with the grey scrub pad under running water every 1-2 months, or when flow rate decreases.

5.2 Filter Replacement Schedule

- **Ceramic Pre-filter:** Replace approximately every 12 months.
- **Fluoride Filter (or 5-Stage Filter):** Replace approximately every 4-5 months.
- **Mineral Stones:** Replace approximately every 24 months.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Slow filtration rate	Clogged Ceramic Pre-filter	Scrub the Ceramic Pre-filter with the grey scrub pad under running water. If flow does not improve, replace the filter.
Water leaking from spigot	Improper spigot installation or loose nut	Disassemble and re-install the spigot, ensuring washers are correctly placed and the nut is hand-tight.
Unpleasant water taste	New filter not properly conditioned or old filters	Ensure initial conditioning steps were followed. Replace Fluoride/5-Stage Filter and/or Mineral Stones if they are past their recommended lifespan.
Water not alkaline	Mineral Stones need replacement	Replace Mineral Stones if they are past their 24-month lifespan.

7. SPECIFICATIONS

- **Model Number:** 9GS-101
- **Model Name:** Countertop Model
- **Product Dimensions:** 12.2 x 12.2 x 23.62 inches (12"L x 12"W x 24"H)
- **Item Weight:** 8.3 Pounds
- **Capacity:** 10 L / 2.6 Gallons
- **Installation Type:** Countertop
- **Power Source:** Gravity System
- **Special Feature:** Chlorine Reduction, Fluoride Reduction, Mineralization, Alkalization
- **Manufacturer:** Santevia

8. WARRANTY & SUPPORT

For detailed warranty information, product registration, and additional support, please visit the official Santevia website or refer to the documentation provided with your purchase. You can also find product manuals and FAQs on their support page.

Santevia Official Website: www.santevia.com

