

Sanitas SHK 28

Sanitas SHK 28 Heating Pad User Manual

Model: SHK 28 (Type 273.22)

INTRODUCTION

Thank you for choosing the Sanitas SHK 28 Heating Pad. This device is designed to provide soothing warmth for pain relief and comfort. Please read this entire instruction manual carefully before first use and keep it for future reference. Proper use ensures safe and effective operation.

IMPORTANT SAFETY INSTRUCTIONS

Failure to observe the following instructions may result in personal injury or material damage.

- Always ensure the connector is properly and securely connected to the heating pad to prevent malfunction or overheating.
- Do not use the heating pad if it is wet or damp.
- Do not use the heating pad on infants, incapacitated persons, or persons insensitive to heat.
- Avoid folding or creasing the heating pad during use.
- Do not insert pins or other sharp objects into the heating pad.
- Do not use the heating pad with external heat sources (e.g., hot water bottles).
- Unplug the heating pad from the mains socket after each use and before cleaning.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.
- This appliance is not intended for medical use in hospitals.
- Children should be supervised to ensure that they do not play with the appliance.

The Sanitas SHK 28 heating pad features rapid heating and an automatic shut-off function after approximately 90 minutes for enhanced safety.

PRODUCT OVERVIEW

The Sanitas SHK 28 is an electric heating pad with an ultra-soft microfleece surface, designed for comfortable and targeted heat therapy.



Image: The Sanitas SHK 28 Heating Pad, showing its soft surface and attached controller.

Key Features:

- **Material:** Ultra-soft microfleece (breathable and skin-friendly).
- **Temperature Settings:** 3 illuminated temperature levels.
- **Rapid Heating:** Quick warmth delivery.
- **Automatic Shut-off:** Approximately 90 minutes.
- **Overheat Protection:** Integrated safety system.
- **Washable:** Machine washable at 30 °C (with detachable cable).



Image: A close-up view of the heating pad's controller, showing the 0-1-2-3 temperature settings and the power indicator light.

SETUP

1. **Unpack:** Carefully remove the heating pad from its packaging.
2. **Inspect:** Check the heating pad and its cable for any signs of damage. Do not use if damaged.
3. **Connect Controller:** Ensure the detachable control unit is firmly and correctly plugged into the heating pad's connector. A loose connection can impair function.
4. **Placement:** Place the heating pad on the desired body area. Ensure it lies flat and is not folded or bunched up.
5. **Plug In:** Insert the mains plug into a suitable electrical socket.

OPERATING THE HEATING PAD

1. **Switch On:** Slide the switch on the control unit to position '1', '2', or '3' to turn on the heating pad. The indicator light will illuminate.
2. **Select Temperature:**
 - **Position 1:** Minimum heat.
 - **Position 2:** Medium heat.
 - **Position 3:** Maximum heat (for rapid heating or intense warmth).
3. **Heating Time:** The heating pad will warm up quickly. Adjust the temperature setting as desired for continuous comfort.
4. **Automatic Shut-off:** The heating pad will automatically switch off after approximately 90 minutes of continuous operation. This is a safety feature.
5. **Restarting:** To restart the heating pad after automatic shut-off, slide the switch to the '0' position, wait a few seconds, and then select your desired temperature setting again.
6. **Switch Off:** To turn off the heating pad manually, slide the switch to the '0' position. The indicator light will turn off.
7. **Unplug:** Always unplug the heating pad from the mains socket after use.

CARE AND MAINTENANCE

Cleaning:

1. **Disconnect:** Always unplug the heating pad from the mains and detach the control unit before cleaning.
2. **Machine Wash:** The heating pad is machine washable at 30 °C. Use a gentle cycle.
3. **Drying:** Do not tumble dry. Allow the heating pad to air dry completely before reattaching the control unit and using it again. Do not use clothes pegs or similar items to hang it, as this could damage the heating elements.
4. **Ironing:** Do not iron the heating pad.
5. **Chemical Cleaning:** Do not dry clean or use chemical cleaning agents.



Image: The heating pad highlighting its machine washable feature and quick heating capability.

Storage:

When not in use, store the heating pad in a clean, dry place. Avoid placing heavy objects on it or folding it tightly, which could damage the internal wiring.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Heating pad does not heat up.	Not plugged in. Controller not properly connected. Automatic shut-off activated. Power outage.	Ensure the mains plug is securely in the socket. Check that the control unit is firmly connected to the heating pad. Switch the controller to '0', wait a few seconds, then select a temperature setting. Check household fuses.

Problem	Possible Cause	Solution
Heating pad heats unevenly.	Pad is folded or bunched.	Ensure the heating pad lies flat during use.
Indicator light not on.	Heating pad is off. No power supply.	Slide the switch to a temperature setting (1, 2, or 3). Check power connection and socket.

If the problem persists after trying these solutions, please contact customer service. Do not attempt to repair the device yourself.

SPECIFICATIONS

- **Model:** SHK 28 (Type 273.22)
- **Brand:** Sanitas
- **Manufacturer:** Beurer
- **Power:** 100 W
- **Voltage:** 230 V
- **Temperature Settings:** 3
- **Automatic Shut-off:** Approx. 90 minutes
- **Material:** Ultra-soft microfleece
- **Washable:** Yes, machine washable at 30 °C (with detachable control)
- **Special Features:** Rapid heating, Overheat protection, Breathable, Skin-friendly



Image: The OEKO-TEX Standard 100 logo, indicating confidence in textiles tested for harmful substances.

DISPOSAL

Please dispose of the device in accordance with local regulations for electrical and electronic waste. Do not dispose of it with household waste.

