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› **SureFlap Sure Petcare Microchip Cat Flap with RFID Reader for Doors, Windows, and Walls, Brown (Model SUR001BR) - Instruction Manual**

SureFlap SUR001BR

SureFlap Sure Petcare Microchip Cat Flap (Model SUR001BR) Instruction Manual

Your guide to installation, operation, and maintenance.

1. INTRODUCTION

The SureFlap Sure Petcare Microchip Cat Flap is an advanced pet door designed to provide secure and convenient access for your cat while preventing entry by unwanted animals. It operates by reading your pet's unique microchip or an RFID collar tag, ensuring only authorized pets can enter your home. This manual will guide you through the setup, operation, and maintenance of your cat flap.

Image 1: SureFlap Sure Petcare Microchip Cat Flap (Brown)

Video 1: Overview of the SureFlap Microchip Cat Flap's controlled access feature.

2. KEY FEATURES

- **Microchip and RFID Identification:** The cat flap opens only for your pet's unique microchip or a Sure Petcare RFID collar tag.
- **Selective Entry:** Prevents stray animals from entering your home.
- **Easy Installation:** Can be installed in doors, windows, or walls (mounting accessories sold separately).
- **Simple One-Button Programming:** Hassle-free setup with the touch of a button, capable of storing up to 32 pet IDs.
- **Battery Operated:** Up to 12 months of battery life. Requires 4 AA batteries (not included).

3. PACKAGE CONTENTS

Please ensure all components are present before beginning installation:

- SureFlap Sure Petcare Microchip Cat Flap unit
- Mounting screws and screw caps
- Installation template
- Instruction manual

Video 2: A close-up view of the cat flap components and battery installation.

4. SETUP AND INSTALLATION

4.1 Battery Installation

The cat flap requires 4 AA batteries (not included). To install:

1. Open the battery compartment cover located on the top of the cat flap.
2. Insert 4 AA batteries, ensuring correct polarity (+/-).
3. Close the battery compartment cover securely.

Image 2: View of the battery compartment on the SureFlap Microchip Cat Flap.

4.2 Mounting the Cat Flap

The SureFlap Microchip Cat Flap can be installed in various materials. Use the provided template for accurate cutting. For wall or glass installations, specific mounting adapters (sold separately) may be required.

- **Door Installation:** Suitable for most door types.

- **Window Installation:** Requires a glass adapter for circular cut-outs.

- **Wall Installation:** Requires a wall mounting adapter for thicker walls.

Image 3: SureFlap Microchip Cat Flap with a standard tunnel for installation.

Image 4: SureFlap Microchip Cat Flap with an extended tunnel for deeper installations.

4.3 Programming Your Pet's Microchip

The cat flap can store up to 32 unique pet identities. To program your pet's microchip:

1. Press the 'Program' button (usually indicated by a paw print or gear icon) on the top of the cat flap. The indicator light will flash.

2. Encourage your cat to pass through the cat flap. The flap will register their microchip as they pass.

3. Once the microchip is registered, the indicator light will stop flashing, confirming successful programming.

Video 3: Demonstrates the installation process and how to program your cat's microchip with the SureFlap cat flap.

5. OPERATING INSTRUCTIONS

5.1 Automatic Operation

Once programmed, the cat flap will automatically unlock when it detects a registered microchip approaching from the outside. The flap will then lock again once the pet has passed through.

Image 5: A cat using the SureFlap Microchip Cat Flap installed in a window (white variant shown).

5.2 Manual Locking Mechanism

The cat flap features a 4-way manual lock to control your pet's access:

- **In Only:** Allows your pet to enter but not exit.
- **Out Only:** Allows your pet to exit but not enter.
- **Locked:** Prevents entry and exit.
- **Unlocked:** Allows free entry and exit for all animals (microchip function is overridden).

Rotate the dial on the front of the cat flap to select the desired setting.

6. MAINTENANCE

To ensure optimal performance and longevity of your SureFlap Microchip Cat Flap, regular maintenance is recommended:

- **Cleaning:** Periodically wipe the cat flap, especially the tunnel and flap opening, with a damp cloth to

remove dirt and debris. Avoid harsh chemicals.

- **Battery Replacement:** Replace all 4 AA batteries when the low battery indicator light illuminates (if applicable) or approximately every 6-12 months, depending on usage. Always use good quality alkaline batteries.
- **Check for Obstructions:** Ensure the flap moves freely and there are no obstructions in the tunnel.

7. TROUBLESHOOTING

If you encounter issues with your cat flap, please refer to the following common solutions:

Problem	Possible Cause	Solution
Flap not opening for my pet	Pet's microchip not programmed or batteries low.	Ensure pet's microchip is correctly programmed (refer to Section 4.3). Replace batteries.
Stray animals entering	Manual lock set to 'Unlocked' or 'In Only'.	Check the manual lock setting (refer to Section 5.2) and ensure it is set to 'In Only' or 'Locked' if you wish to restrict entry.
Flap not closing properly	Debris in the flap mechanism or worn seals.	Clean the flap and tunnel area. Inspect seals for damage.
Short battery life	Frequent use or low-quality batteries.	Use high-quality alkaline batteries. Consider reducing the number of programmed pets if not all are active users.

8. SPECIFICATIONS

- **Model Number:** SUR001BR
- **Brand:** SureFlap
- **Color:** Brown
- **Material:** Plastic or metal (depending on installation type)
- **Power:** 4 AA Batteries (not included)
- **Product Dimensions:** 22.4 x 22.1 x 12.5 cm
- **Weight:** 453.59 g
- **Minimum Compatible Thickness:** 3 Centimeters
- **Global Trade Item Number (GTIN):** 05060180390112

9. WARRANTY AND SUPPORT

The SureFlap Sure Petcare Microchip Cat Flap comes with a **3-year warranty**. For technical support, warranty claims, or additional information, please visit the official SureFlap website or contact their customer service. Always refer to your purchase documentation for specific warranty terms and conditions.

Related Documents - SUR001BR

	[SureFlap Microchip Pet Doors: Features, Benefits, and Specifications](#) Explore the SureFlap range of microchip-enabled pet doors for cats and small dogs, offering security, freedom, and peace of mind. Learn how they work, product specifications, installation, and FAQs.
	[SureFlap Microchip Cat Flap Instruction Manual](#) Comprehensive instruction manual for the SureFlap Microchip Cat Flap, detailing installation, operation, and features for pet owners.
	[SureFlap Microchip Cat Flap: Installation and User Guide](#) This guide provides comprehensive instructions for installing, operating, and maintaining the SureFlap Microchip Cat Flap. Learn about microchip compatibility, setup, troubleshooting, and warranty information for secure pet access.
	[SureFlap Microchip Cat Flap: Installation and User Manual](#) A comprehensive guide to installing, operating, and maintaining the SureFlap Microchip Cat Flap. Learn about microchip compatibility, learning modes, troubleshooting, and safety features for your pet.
	[SureFlap Microchip Cat Flap User Manual](#) Comprehensive user manual for the SureFlap Microchip Cat Flap, detailing installation, programming, operation, maintenance, troubleshooting, and warranty information.
	[SureFlap Microchip Cat Flap Installation Guide](#) Comprehensive guide to installing the SureFlap Microchip Cat Flap in various door types, including detailed steps for wooden, plastic, glass, and metal doors, with tips for optimal performance.