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› SilverCrest Mistral 830 Big Button Comfort Telephone User Manual

## SilverCrest Mistral 830

# SilverCrest Mistral 830 Big Button Comfort Telephone User Manual

Model: Mistral 830

## INTRODUCTION

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This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your SilverCrest Mistral 830 Big Button Comfort Telephone with SOS Emergency Transmitter. Please read this manual carefully before using the device to ensure proper functionality and safety.

## PACKAGE CONTENTS

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- SilverCrest Mistral 830 Telephone Unit
- Handset
- Coiled Handset Cord
- Telephone Line Cord
- SOS Emergency Transmitter Pendant (with lanyard)
- User Manual

## SETUP

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### 1. Connecting the Telephone

1. Connect one end of the coiled handset cord to the handset and the other end to the port labeled with a handset icon on the side of the telephone base unit.
2. Connect one end of the telephone line cord to the port labeled with a telephone jack icon on the back of the telephone base unit.
3. Connect the other end of the telephone line cord to your wall telephone jack.
4. Ensure all connections are secure.



Figure 1: Front view of the SilverCrest Mistral 830 telephone, showing the large numeric keypad, M1/M2 memory buttons, SOS button, and display.

## 2. SOS Emergency Transmitter Setup

The SOS emergency transmitter is pre-paired with the telephone. Ensure it is charged (if applicable, check battery compartment for type) and within range of the base unit. The red light on the telephone base unit indicates the SOS function is active.



Figure 2: The SilverCrest Mistral 830 telephone alongside its SOS emergency pendant, connected by a red lanyard.

## OPERATING INSTRUCTIONS

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### Making a Call

1. Lift the handset.
2. Listen for a dial tone.
3. Dial the desired phone number using the large numeric buttons.
4. Wait for the call to connect.
5. To end the call, replace the handset on the cradle.

### Receiving a Call

- When the phone rings, lift the handset to answer the call.
- To end the call, replace the handset on the cradle.

### Using Memory Buttons (M1, M2)

The M1 and M2 buttons allow for one-touch dialing of frequently called numbers.

#### Programming Memory Buttons:

1. Lift the handset.
2. Press the "SET" button (if available, or refer to specific button for programming).
3. Dial the phone number you wish to store.
4. Press the "M1" or "M2" button to save the number.
5. Replace the handset.

Dialing with Memory Buttons:

- Lift the handset.
- Press the "M1" or "M2" button. The stored number will be dialed automatically.

SOS Emergency Function

The SOS function allows you to quickly dial pre-programmed emergency numbers.

Programming SOS Numbers:

Refer to the specific instructions in your full manual for programming SOS numbers. Typically, this involves entering a programming mode, dialing the emergency numbers in sequence, and saving them.

Activating SOS Call:

- Press the large red "SOS" button on the telephone base unit or the button on the SOS emergency transmitter pendant.
- The telephone will automatically dial the pre-programmed emergency numbers in sequence until a connection is made.
- An audible alarm may sound from the telephone to alert others nearby.

MAINTENANCE

Cleaning

- Disconnect the telephone from the wall jack before cleaning.
- Wipe the telephone and handset with a soft, damp cloth.
- Do not use abrasive cleaners or solvents.
- Ensure no liquid enters the openings of the device.

Storage

- Store the telephone in a cool, dry place away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

| Problem                      | Possible Cause                                                                      | Solution                                                                                                                                         |
|------------------------------|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|
| No dial tone                 | Telephone line cord is not connected properly.                                      | Check all cable connections to the telephone and wall jack.                                                                                      |
| Cannot make or receive calls | Line cord faulty; service provider issue.                                           | Try another telephone on the same line; contact your telephone service provider.                                                                 |
| SOS function not working     | SOS numbers not programmed; transmitter battery low/dead; transmitter out of range. | Ensure SOS numbers are correctly programmed. Check/replace transmitter battery. Ensure transmitter is within operational range of the base unit. |
| Display is blank             | No power (if applicable); display settings.                                         | This model is corded and does not require external power for basic functions. If display requires batteries, check/replace them.                 |

SPECIFICATIONS

- **Model:** Mistral 830
- **Brand:** SilverCrest (as per product title)
- **Form Factor:** Barren (Bar)
- **SIM Card Slots:** Single-SIM (Not applicable for corded phone, likely a generic spec from product data)
- **Wireless Network Technology:** GSM (Not applicable for corded phone, likely a generic spec from product data)
- **Color:** Grey
- **Mobile Technology:** 2G (Not applicable for corded phone, likely a generic spec from product data)
- **ASIN:** B005JRXJ5M
- **First Available Date:** October 29, 2011

*Note: Some specifications like SIM card slots, wireless network technology, and mobile technology appear to be generic data points from the product listing and may not directly apply to this corded telephone model.*

## WARRANTY AND SUPPORT

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Specific warranty information for the SilverCrest Mistral 830 is not available in the provided product data. Please refer to the packaging or contact the retailer/manufacturer for warranty details.

For technical support or further assistance, please contact the customer service of the brand or your point of purchase. Keep your purchase receipt and product model number handy.