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## BlackBerry BB 9900

# BlackBerry BB 9900 Bold Touch Smartphone User Manual

Model: BB 9900

## 1. INTRODUCTION

This manual provides essential instructions for setting up, operating, and maintaining your BlackBerry BB 9900 Bold Touch smartphone. Please read this guide thoroughly to ensure proper use and to maximize the device's capabilities. The BlackBerry BB 9900 Bold Touch combines a capacitive touchscreen with a full QWERTY keyboard, running on BlackBerry OS 7.

## 2. PACKAGE CONTENTS

Verify that your package contains the following items:

- BlackBerry BB 9900 Bold Touch Smartphone
- Rechargeable Battery
- Wall Charger
- USB Cable
- User Manual (this document)

## 3. DEVICE OVERVIEW

Familiarize yourself with the physical features of your BlackBerry BB 9900 Bold Touch.

### 3.1 Front View





Image: Front view of the BlackBerry BB 9900 Bold Touch, highlighting the 2.8-inch touchscreen and the physical QWERTY keyboard below it. The device also features a trackpad and call/end buttons.

- **Touchscreen Display:** 2.8-inch capacitive display for interactive navigation.

- **QWERTY Keyboard:** Full physical keyboard for efficient typing.
- **Optical Trackpad:** For precise navigation and selection.
- **Call/End Buttons:** Standard telephony controls.

### 3.2 Rear View





*Image: Rear view of the BlackBerry BB 9900 Bold Touch, featuring the 5-megapixel camera lens, LED flash, and the BlackBerry logo.*

- **5MP Camera:** Primary camera with autofocus and LED flash.
- **Battery Cover:** Removable cover for battery and SIM card access.

### 3.3 Side View





*Image: Side view of the BlackBerry BB 9900 Bold Touch, illustrating the placement of the volume control buttons and a customizable convenience key.*

- **Volume Buttons:** Adjust audio levels.
- **Convenience Key:** Customizable shortcut button.

## 4. SETUP

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### 4.1 Inserting the SIM Card

1. Remove the battery cover from the back of the device.
2. Locate the SIM card slot.
3. Insert the SIM card with the gold contacts facing down and the cut corner aligned with the slot.
4. Ensure the SIM card is securely in place.

### 4.2 Inserting the Battery

1. After inserting the SIM card, align the battery's gold contacts with the contacts in the battery compartment.
2. Gently press the battery into place until it clicks.
3. Replace the battery cover.

### 4.3 Charging the Device

1. Connect the USB cable to the charging port on your device.
2. Plug the other end of the USB cable into the wall charger, then into a power outlet.

3. Allow the device to charge fully before first use. The battery indicator on the screen will show charging status.

## 4.4 Powering On/Off

- **To Power On:** Press and hold the Power/Lock button (usually located on the top edge) until the BlackBerry logo appears.
- **To Power Off:** Press and hold the Power/Lock button until the 'Power Off' option appears on the screen. Tap 'Power Off' to confirm.

## 5. OPERATING INSTRUCTIONS

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### 5.1 Touch Screen Navigation

- **Tap:** Touch the screen briefly to open applications, select items, or activate buttons.
- **Swipe:** Drag your finger across the screen to scroll through lists or switch between home screen panels.
- **Pinch-to-Zoom:** Use two fingers to zoom in or out on photos, web pages, or maps.

### 5.2 Using the QWERTY Keyboard

The physical QWERTY keyboard allows for fast and accurate text entry. Each key corresponds to a letter, number, or symbol. Use the 'Alt' key for alternate characters and the 'Shift' key for capitalization.

### 5.3 Making Calls

1. From the home screen, tap the Phone icon or press the green Call button.
2. Enter the phone number using the keyboard.
3. Press the green Call button to initiate the call.
4. To end a call, press the red End Call button.

### 5.4 Sending Messages

1. Tap the Messages icon from the home screen.
2. Select 'Compose New' or similar option.
3. Enter the recipient's number or select from contacts.
4. Type your message using the QWERTY keyboard.
5. Tap 'Send'.

### 5.5 Using the Camera

1. Tap the Camera icon to open the camera application.
2. Frame your shot using the screen as a viewfinder.
3. Tap the screen or press the convenience key (if configured) to take a photo.
4. The 5MP camera features autofocus and an LED flash for improved image quality.

### 5.6 Connecting to Wi-Fi

1. Go to 'Options' > 'Networks and Connections' > 'Wi-Fi'.
2. Turn Wi-Fi on. The device will scan for available networks.
3. Select your desired network and enter the password if prompted.

4. Once connected, the Wi-Fi indicator will appear in the status bar.

## 5.7 Using NFC (Near Field Communication)

The BlackBerry BB 9900 Bold Touch supports NFC for short-range wireless communication. This allows for quick pairing with compatible accessories or sharing data with other NFC-enabled devices by tapping them together.

1. Ensure NFC is enabled in your device settings.
2. Hold your device close to another NFC-enabled device or tag.
3. Follow on-screen prompts to complete the desired action (e.g., pairing, data transfer).

## 6. MAINTENANCE

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### 6.1 Cleaning Your Device

- Use a soft, lint-free cloth to wipe the screen and body of the device.
- Avoid using harsh chemicals, abrasive cleaners, or aerosol sprays.
- Do not expose the device to excessive moisture.

### 6.2 Battery Care

- Avoid extreme temperatures, which can degrade battery performance.
- Use only the original or approved charger.
- Do not puncture or damage the battery.

### 6.3 Software Updates

Periodically check for software updates to ensure your device has the latest features and security enhancements. Updates can typically be found in the device's 'Options' or 'Settings' menu under 'Software Updates'.

## 7. TROUBLESHOOTING

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### 7.1 Device Not Powering On

- Ensure the battery is properly inserted and charged.
- Connect the device to the charger and wait a few minutes before attempting to power on again.
- If the issue persists, try removing and reinserting the battery.

### 7.2 Network Connectivity Issues

- Check if your SIM card is correctly inserted and activated with your carrier.
- Verify that cellular data or Wi-Fi is enabled in your device settings.
- Restart the device.
- If using Wi-Fi, ensure your router is working and you have entered the correct password.

### 7.3 Touch Screen Unresponsive

- Restart the device.
- Ensure the screen is clean and free of debris or moisture.

- If the issue is intermittent, check for any recent software installations that might be causing conflicts.

## 8. SPECIFICATIONS

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Feature	Detail
Model Name	BB 9900
Operating System	BlackBerry OS 7
Display	2.8-inch Capacitive Touchscreen, 640 x 480 Resolution
Processor	Not specified (typically 1.2 GHz for this model)
RAM	768 MB
Internal Storage	8 GB
Rear Camera	5 MP, Autofocus, LED Flash
Connectivity	Wi-Fi 802.11 b/g/n, NFC, Bluetooth, GPS
Network Support	Quad-band GSM/GPRS/EDGE, Tri-band HSPA+
Dimensions	4.53 x 2.6 x 0.41 inches (115 x 66 x 10.5 mm)
Weight	4.6 ounces (130 grams)
Audio Jack	3.5 mm

## 9. SUPPORT AND WARRANTY

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### 9.1 Customer Support

For technical assistance, troubleshooting beyond this manual, or service inquiries, please visit the official BlackBerry support website or contact your local service provider. Refer to the packaging or official website for specific contact details.

### 9.2 Warranty Information

Your BlackBerry BB 9900 Bold Touch is covered by a limited warranty. Please refer to the warranty card included in your product packaging or visit the official BlackBerry website for detailed terms and conditions, including warranty period and coverage specifics. Keep your proof of purchase for warranty claims.