

POLY W730

POLY Plantronics Savi Office W730 Convertible Headset Instruction Manual

Model: W730 (83543-01)

INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your POLY Plantronics Savi Office W730 Convertible Headset. This wireless headset system is designed to unify communication across your PC, desk phone, and mobile phone, offering hands-free mobility and high-quality audio.

PRODUCT OVERVIEW

The Savi Office W730 system includes a convertible headset and a multi-device charging base. It features a noise-canceling microphone, digital sound processing, and wideband PC audio for clear communication. The system allows for seamless switching between different call sources and offers a wireless range of up to 350 feet.



Figure 1: The Plantronics Savi Office W730 headset docked in its base station. The base station serves as a charging dock and connectivity hub for PC, desk phone, and mobile devices.

SETUP

1. Unpacking and Components

Verify that all components are present:

- Savi W730 Convertible Headset
- Multi-device Base Station
- AC Power Adapter
- USB Cable
- Telephone Interface Cable

2. Connecting the Base Station

1. **Connect Power:** Plug the AC power adapter into the base station and then into a power outlet.
2. **Connect to PC:** Connect one end of the USB cable to the USB port on the base station and the other end to an available USB port on your computer.
3. **Connect to Desk Phone:**
 - Disconnect the handset coil cord from the base of your desk phone.
 - Connect the telephone interface cable to the handset port on your desk phone.
 - Connect the other end of the telephone interface cable to the designated port on the base station.

- Connect the desk phone handset to the telephone interface cable.

4. Pair with Mobile Phone (Bluetooth):

- On the base station, press and hold the Bluetooth pairing button until the Bluetooth indicator light flashes blue and red.
- On your mobile phone, enable Bluetooth and search for new devices. Select "Savi W730" from the list.
- If prompted, enter "0000" as the passcode. The Bluetooth indicator on the base will turn solid blue when paired.



Figure 2: The Savi Office W730 base station demonstrating its multi-connectivity, linking to a laptop via USB, a desk phone via telephone interface cable, and a mobile phone wirelessly via Bluetooth.

3. Charging the Headset

Place the headset into the charging cradle on the base station. The charge indicator light on the base will illuminate to confirm charging. Allow approximately 3 hours for a full charge before initial use.

OPERATING INSTRUCTIONS

1. Making and Answering Calls

- **Answer/End Call:** Press the Call Control button on the headset or the corresponding phone button on the base station.
- **Make a Call:** Select the desired phone source (PC, desk phone, or mobile) on the base station, then dial from your device.
- **Switching Calls:** During an active call, press the button for another connected device on the base station to switch to that line.

2. Headset Controls

- **Volume Adjustment:** Use the Volume Up (+) and Volume Down (-) buttons on the headset.
- **Mute Microphone:** Press the Mute button on the headset. Press again to unmute.
- **Flash (for desk phone):** Press the Call Control button on the headset briefly to put a call on hold or switch between calls on the desk phone.

3. Wireless Range

The Savi W730 offers a wireless range of up to 350 feet from the base station. Environmental factors and obstacles may affect actual range.

4. Software Integration (Plantronics Hub)

For advanced features, customization, and firmware updates, install the Plantronics Hub software on your PC. This software enables features like call control for softphones and status updates.

MAINTENANCE

1. Battery Care

The headset features a hot-swappable battery, allowing for extended talk time with an optional spare battery (sold separately). To maximize battery life, fully charge the headset before first use and regularly dock it in the base station when not in use. Note that over time, all rechargeable batteries experience reduced capacity.

2. Cleaning

Wipe the headset and base station with a soft, dry, lint-free cloth. Avoid using liquid cleaners or abrasive materials.

TROUBLESHOOTING

Issue	Possible Solution
No dial tone or audio	<ul style="list-style-type: none">• Ensure all cables are securely connected to the base station and devices.• Verify the headset is charged and properly docked.• Check the selected phone source on the base station.
Poor audio quality or static	<ul style="list-style-type: none">• Move closer to the base station to improve wireless signal.• Ensure no other wireless devices are causing interference.• Adjust microphone position for optimal clarity.
Headset not pairing with mobile phone	<ul style="list-style-type: none">• Ensure the base station is in Bluetooth pairing mode (flashing blue/red).• Delete previous pairings from your mobile phone and try again.• Restart both the mobile phone and the base station.
Limited battery life	<ul style="list-style-type: none">• Ensure the headset is fully charged before use.• Consider purchasing an additional hot-swappable battery for extended use.• Battery capacity naturally decreases over time with usage.

SPECIFICATIONS

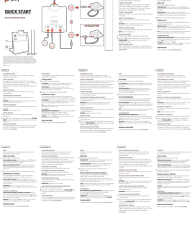




- **Model Number:** 83543-01
- **Connectivity:** DECT 6.0 (Wireless), USB (PC), RJ-11 (Desk Phone), Bluetooth (Mobile Phone)
- **Wireless Range:** Up to 350 feet (100 meters)
- **Headset Weight:** 0.8 ounces (approx.)
- **Battery:** 1 Lithium Polymer battery (hot-swappable)

- **Product Dimensions:** 5.92 x 1.17 x 2.73 inches (Base Station)
- **Special Features:** Noise-canceling microphone, digital sound processing, wideband PC audio, one-touch call controls.

WARRANTY AND SUPPORT

For warranty information, technical support, or to purchase accessories, please visit the official POLY website or contact their customer service. Keep your proof of purchase for warranty claims.

Related Documents - W730

	<p>Poly Savi X400 Office Base Quick Start Guide</p> <p>Concise guide to setting up, charging, pairing, and using the Poly Savi X400 Office Base headset system for computer, desk phone, and mobile connectivity. Includes troubleshooting and software information.</p>
	<p>Poly Savi 7310/7320 Office User Guide</p> <p>User guide for the Poly Savi 7310/7320 Office wireless DECT headset system, detailing setup, features, and troubleshooting for computer and desk phone integration. Learn about DECT security and Microsoft Teams compatibility.</p>
	<p>Poly Savi 7310/7320 Office Wireless DECT Headset System User Guide</p> <p>Comprehensive user guide for the Poly Savi 7310/7320 Office Wireless DECT headset system, detailing setup, features, operation, and troubleshooting.</p>
	<p>Poly Savi 7310/7320 Office User Guide: Setup, Features, and Troubleshooting</p> <p>Comprehensive user guide for the Poly Savi 7310/7320 Office wireless headset system. Learn about setup, DECT security, headset and base features, call management, Microsoft Teams integration, troubleshooting, and support.</p>
	<p>Poly Savi 8210/8220 Office User Guide - Setup and Features</p> <p>Comprehensive user guide for the Poly Savi 8210/8220 Office wireless DECT headset system. Learn about setup, pairing, software, and troubleshooting for computer, desk phone, and mobile use.</p>



Savi 8210/8220 UC
Wireless DECT headset system for
computer
User Guide

[Poly Savi 8210/8220 UC Wireless DECT Headset System User Guide](#)

User guide for the Poly Savi 8210/8220 UC Wireless DECT headset system for computers. Learn about headset basics, connecting to a PC, features, troubleshooting, and what's in the box.