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› [Flash Furniture Poppy Massaging Recliner with Ottoman \(Model BT-7672-MASSAGE-BK-GG\) User Manual](#)

Flash Furniture BT-7672-MASSAGE-BK-GG

Flash Furniture Poppy Massaging Recliner with Ottoman User Manual

MODEL: BT-7672-MASSAGE-BK-GG

1. Important Safety Instructions

WARNING: This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, please refer to the Proposition 65 warning.

- Read all instructions before using the recliner.
- Do not operate the recliner if it has a damaged cord or plug, if it is not working properly, or if it has been dropped or damaged.
- Keep the power cord away from heated surfaces.
- Do not use outdoors.
- Do not use the recliner in damp or wet conditions.
- Always unplug the recliner from the electrical outlet when not in use or before cleaning.
- Keep children and pets away from the recliner during operation.
- Do not stand on the recliner or ottoman.

2. Product Overview

The Flash Furniture Poppy Massaging Multi-Position Recliner with Ottoman is designed for comfort and relaxation. This set features a recliner chair with integrated massage and heat functions, accompanied by a matching ottoman.



Figure 2.1: Flash Furniture Poppy Massaging Recliner with Ottoman.

The recliner offers 9 massage modes and 5 intensity levels, targeting the back, lumbar area, thighs, and legs. It also includes a heating function. The chair features a swivel seat and a durable metal base. The upholstery is made from LeatherSoft, a combination of polyurethane and leather for comfort and easy maintenance. Deep side pockets are included for convenient storage of the remote control or other small items.

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Video 2.1: Product demonstration video showcasing the recliner's features and functions.

3. Specifications

Feature	Detail
Brand	Flash Furniture
Model Number	BT-7672-MASSAGE-BK-GG
Color	Black

Product Dimensions (Overall)	29.25"W x 30-46"D x 42"H
Seat Dimensions	20.25"W x 20"D x 19.5"H
Back Dimensions	22"W x 28"H
Arm Height (from floor)	22.5"H
Wall Clearance	12"
Material	LeatherSoft (40% Polyurethane/35% Leather/15% Polyester Cotton/10% Acrylic Acid), Metal, Foam
Fill Material	Foam
Maximum Weight Recommendation	300 Pounds
Massage Modes	9
Intensity Levels	5
Special Features	Reclining, Swivel Seat, Heat Function, Side Pocket
Assembly Required	Yes (Estimated 30-60 minutes)

42" H



4. Assembly Instructions

Assembly of the Flash Furniture Poppy Massaging Recliner with Ottoman is required and typically takes 30-60 minutes. While the process is generally straightforward, some steps may benefit from a second person.

1. **Unpack Components:** Carefully remove all parts from the packaging. Verify that all components listed in the packing list are present and undamaged.
2. **Attach Chair Back:** Align the chair back with the seat base. Secure the back using the provided bolts.
Note: Some users find securing the main bolts for the chair back easier with assistance, as the placement can be restrictive for tools.
3. **Assemble Ottoman:** Attach the ottoman cushion to its base using the provided hardware.
4. **Connect Power:** Once assembled, connect the power cord for the massage and heat functions. Ensure all connections are secure.

Refer to the detailed assembly diagram included in your product packaging for specific visual guidance and part identification.

5. Operating Instructions

The recliner features a remote control to manage its massage and heat functions. Ensure the recliner is plugged into a standard electrical outlet before operation.

5.1 Remote Control Functions



Figure 5.1: Remote control for massage and heat functions.

- **Power Button:** Turns the massage and heat functions ON/OFF.
- **Heat Button:** Activates or deactivates the heating function, primarily in the lumbar area.
- **Timer Button:** Sets the duration of the massage session.
- **Intensity Buttons (+/-):** Adjusts the intensity level of the massage (5 levels available).
- **Mode Buttons:** Cycles through 9 different massage modes, offering various patterns and rhythms.
- **Region Selection Buttons:** Allows you to select specific areas for massage (shoulders, lumbar, seat, thighs) or activate all areas simultaneously.
- **Auto Button:** Activates a pre-programmed automatic massage sequence.

5.2 Reclining Function

To recline, gently push back on the chair while seated. The chair will smoothly adjust to your desired multi-position recline. To return to an upright position, lean forward and the chair will follow.



Figure 5.2: The recliner in a reclined position, demonstrating its multi-position capability.

5.3 Swivel Function

The chair is equipped with a swivel base, allowing for 360-degree rotation. This feature provides flexibility and ease of movement while seated.

6. Maintenance and Care

Proper care will extend the life and appearance of your recliner.

- **Cleaning Upholstery:** For spills or stains on the LeatherSoft upholstery, use a water-based cleaner (W-Water based cleaner). Apply the cleaner to a clean cloth and gently blot the affected area. Do not saturate the fabric.
- **General Cleaning:** Dust regularly with a soft, dry cloth.
- **Avoid Direct Sunlight:** Prolonged exposure to direct sunlight can cause the upholstery to fade or crack.
- **Inspect Connections:** Periodically check all electrical connections and assembly hardware to ensure they are secure.

7. Troubleshooting

If you encounter issues with your recliner, refer to the following common troubleshooting tips:

- **No Power/Massage/Heat:**

- Ensure the power cord is securely plugged into both the recliner and a working electrical outlet.
- Check if the power outlet is functional by plugging in another device.
- Verify that the power button on the remote control is pressed.

- **Weak Massage:**

- Increase the intensity level using the remote control's intensity buttons.
- Ensure you are seated correctly in the chair, allowing the massage nodes to make proper contact.

- **Unusual Noises:**

- Check all assembly hardware to ensure it is tightened. Loose components can cause creaking or rattling.
- If the noise persists and seems to come from the internal mechanism, discontinue use and contact customer support.

- **Reclining Mechanism Stiff:**

- Ensure there are no obstructions preventing the chair from reclining smoothly.
- Apply gentle, even pressure when reclining or returning to an upright position.

If these steps do not resolve the issue, please contact Flash Furniture customer support for further assistance.

8. Warranty Information

This Flash Furniture recliner is covered by a **1-year limited warranty**. This warranty covers manufacturing defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims. For specific details regarding coverage and limitations, refer to the warranty documentation included with your product or contact Flash Furniture customer support.

9. Customer Support

For any questions, concerns, or assistance with your Flash Furniture Poppy Massaging Recliner with Ottoman, please contact Flash Furniture customer support. Contact information can typically be found on the manufacturer's website or in the product packaging.

When contacting support, please have your model number (BT-7672-MASSAGE-BK-GG) and proof of purchase readily available to expedite the process.