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Plantronics WH500

Plantronics WH500 Spare Headset User Manual

INTRODUCTION

This manual provides instructions for the Plantronics WH500 Spare Headset. The WH500 is a monaural wireless headset designed for clear communication. It features DECT wireless technology for secure conversations and a boom microphone for optimal voice capture. This headset is intended for use with compatible Plantronics base stations, often found in office or call center environments, and is suitable for assisted listening systems or any application requiring a mono jack for non-stereo use.

WHAT'S IN THE BOX

The Plantronics WH500 Spare Headset package typically includes:

- Plantronics Savi WH500 Headset

Note: A compatible base station is required for operation and is sold separately.

SETUP

1. Battery Installation

The WH500 headset requires one nonstandard battery. Ensure the battery is correctly inserted into the headset compartment according to the polarity indicators. A fully charged battery is essential for optimal performance.

2. Pairing with a Base Station

As a spare headset, the WH500 must be paired with an existing Plantronics DECT base station. The pairing process typically involves placing the headset into the charging cradle of the base station. Refer to your base station's specific user manual for detailed pairing instructions. Once successfully paired, the headset will indicate its connection status, usually via an LED indicator.

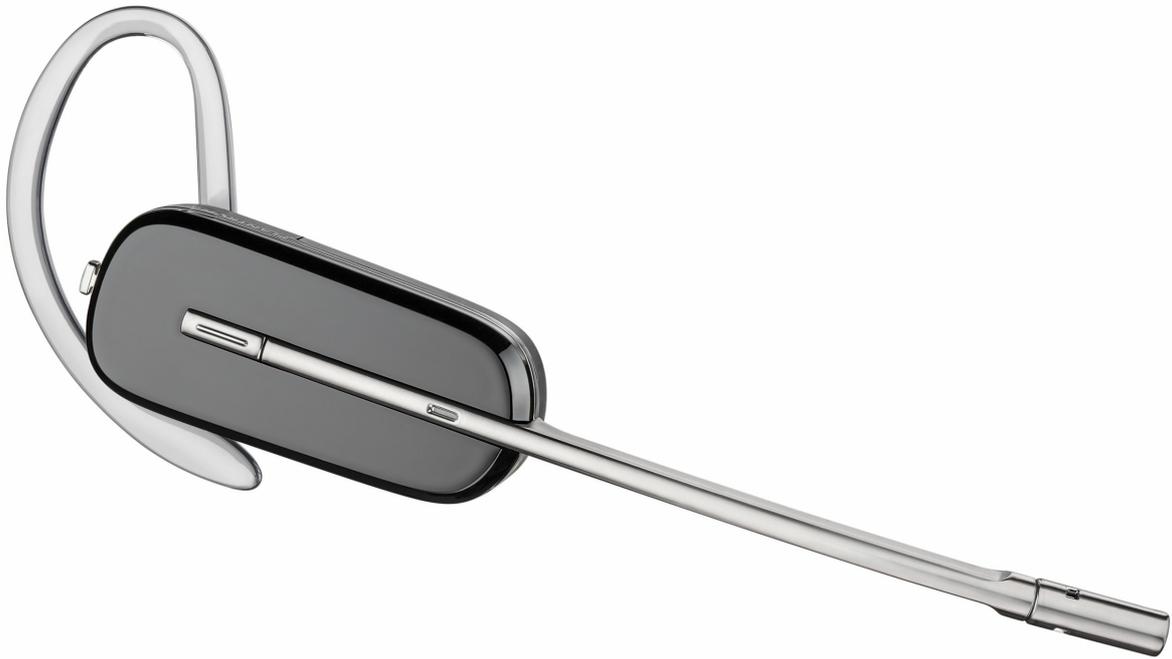


Image: The Plantronics WH500 Spare Headset, featuring a sleek silver and black design with an adjustable boom microphone and an ear hook for secure fit.

OPERATING INSTRUCTIONS

1. Power On/Off

To power on the headset, press and hold the designated power button until the indicator light illuminates. To power off, repeat the process until the light extinguishes.

2. Making and Receiving Calls

Once paired with your base station, you can make and receive calls through the connected phone system. Use the touch controls on the headset to answer or end calls. The boom microphone should be positioned near your mouth for optimal voice clarity.

3. Volume Control

Adjust the listening volume using the integrated touch controls on the headset. Ensure the volume is set to a comfortable level to prevent hearing discomfort.

4. Mute Function

To mute the microphone during a call, press the mute button on the headset. Press it again to unmute. An audible tone or visual indicator may confirm the mute status.

MAINTENANCE

1. Cleaning

Regularly clean the headset with a soft, dry, lint-free cloth. Avoid using harsh chemicals, cleaning solvents, or abrasive materials, as these can damage the headset's finish and internal components. Pay particular attention to the earpiece and microphone areas.

2. Battery Care

To prolong battery life, fully charge the headset before initial use and when not in use for extended periods. Avoid exposing the battery to extreme temperatures. If the battery performance significantly degrades, it may require replacement.

3. Storage

Store the headset in a cool, dry place away from direct sunlight and extreme temperatures. When not in use, placing it on its charging cradle can help maintain battery charge.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No audio or poor audio quality	Headset not paired; low battery; microphone mispositioned; volume too low.	Ensure headset is paired with base station. Charge the headset. Adjust microphone position. Increase headset volume.
Headset not connecting to base station	Out of range; pairing issue; base station off.	Move closer to the base station. Re-initiate the pairing process. Ensure the base station is powered on.
Short battery life	Battery degradation; improper charging.	Ensure headset is fully charged. Consider replacing the battery if performance does not improve after full charge.
Volume control malfunction	Internal component issue.	Contact Plantronics support for assistance or replacement if under warranty.

SPECIFICATIONS

Model Name: Plantronics WH500 Spare Headset

Item Model Number: 83356-01

Connectivity Technology: Wireless (DECT)

Sound Mode: Mono

Earpiece Type: Monaural

Microphone Design: Boom

Control Method: Touch

Noise Control Features: Basic noise reduction

Material: Plastic

Item Weight: 8.4 ounces

Product Dimensions: 7.4 x 7 x 2.5 inches

Batteries: 1 Nonstandard Battery (required)

Manufacturer: Plantronics Inc

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation provided with your original Plantronics base station or visit the official Plantronics website. Contacting Plantronics customer service directly will provide the most accurate and up-to-date support options for your WH500 headset.