

Logitech 981-000353

Logitech Stereo Headset H250 - Graphite User Manual

Model: 981-000353

INTRODUCTION

The Logitech Stereo Headset H250 is designed for comfortable communication and rich audio experiences. This all-purpose headset features an adjustable padded headband, foam ear cups, and convenient in-line audio controls, making it ideal for calls, music, movies, and games. Its versatile noise-cancelling boom microphone ensures clear voice transmission and can be positioned for left or right-side use.

KEY FEATURES

- **Clear Communication:** Noise-cancelling boom microphone ensures your voice is heard clearly, minimizing background noise.
- **Rich Stereo Sound:** Dynamic, full-range stereo audio for an immersive experience with calls, music, movies, and games.
- **Comfortable Design:** Adjustable padded headband and soft foam ear cups provide a personalized and comfortable fit for extended use.
- **Convenient Controls:** In-line controls allow for easy adjustment of volume and microphone muting.
- **Versatile Compatibility:** Works with Windows-based PCs and common calling applications such as Logitech Vid HD, Skype, Gmail, Yahoo! Messenger, Windows Live Messenger, and AIM.
- **Ambidextrous Microphone:** The microphone boom can be rotated and worn on either the left or right side.

PACKAGE CONTENTS

Please check the box for the following items:

- Logitech Stereo Headset H250
- User documentation

SETUP

Follow these steps to set up your Logitech Stereo Headset H250:

1. **Identify Audio Jacks:** The headset features two 3.5mm audio jacks: one for the microphone (typically pink) and one for the headphones (typically green).
2. **Connect to Computer:**
 - Locate the corresponding audio input (microphone) and output (headphone) ports on your computer. These are usually color-coded or labeled with icons.

- Insert the pink microphone jack into your computer's microphone input port.
- Insert the green headphone jack into your computer's headphone output port.



Image: The two 3.5mm audio jacks for microphone and headphones.

3. Adjust Headset Fit:

- Place the headset on your head.
- Adjust the padded headband by sliding the ear cups up or down until they rest comfortably over your ears and the headband fits securely.



Image: Front view of the Logitech H250 headset, highlighting its design.

4. Position Microphone:

- Rotate the boom microphone down until it is positioned near your mouth.
- The microphone can be rotated to be worn on either the left or right side, depending on your preference.



Image: Illustration of the microphone's rotational capability.

5. Configure Audio Settings (Windows Example):

- Right-click the speaker icon in your system tray and select "Sound settings" or "Playback devices."
- Under "Output," select your headset as the default playback device.
- Under "Input," select your headset microphone as the default recording device.
- Adjust input and output levels as needed.

OPERATING INSTRUCTIONS

Using your Logitech Stereo Headset H250 is straightforward:

1. Volume Control:

- Locate the in-line control pod on the headset cable.
- Rotate the dial on the control pod to increase or decrease the listening volume.



Image: The in-line control pod for volume and microphone mute.

2. Microphone Mute:

- On the in-line control pod, locate the microphone mute switch.
- Slide the switch to mute or unmute your microphone. This is useful for privacy during calls or when you don't want your voice transmitted.

3. Using with Applications:

- Once connected and configured, your headset is ready for use with communication applications (e.g., Skype, Zoom, Microsoft Teams) and media players.
- Ensure the headset is selected as the audio input and output device within the settings of the specific application you are using.

MAINTENANCE

Proper care will extend the life of your headset:

- **Cleaning:** Use a soft, dry cloth to wipe down the headset. For ear cups, a slightly damp cloth can be used, but ensure no moisture enters the speaker grilles. Do not use harsh chemicals or abrasive cleaners.
- **Storage:** Store the headset in a clean, dry place away from extreme temperatures and direct sunlight. Avoid tangling the cable.

- **Handling:** Do not pull the cable forcefully when disconnecting. Always grasp the plug itself. Avoid dropping the headset or subjecting it to strong impacts.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No sound from headset.	Headset not properly connected. Volume too low or muted. Incorrect audio output device selected.	Ensure the green audio jack is fully inserted into the computer's headphone port. Check the in-line volume control and computer's system volume. Verify the headset is selected as the default playback device in your computer's sound settings.
Microphone not working.	Microphone muted. Incorrect audio input device selected. Microphone not positioned correctly.	Check the in-line microphone mute switch. Ensure the pink microphone jack is fully inserted into the computer's microphone port. Verify the headset microphone is selected as the default recording device in your computer's sound settings. Position the microphone boom closer to your mouth.
Sound quality is poor or distorted.	Loose connection. Volume too high. Interference.	Check all cable connections. Reduce the volume on both the in-line control and your computer. Ensure the headset cable is not tangled or near strong electromagnetic sources.

SPECIFICATIONS

- **Model Number:** 981-000353
- **Product Dimensions:** 9.37 x 2.75 x 7.75 inches
- **Item Weight:** 10.4 ounces
- **Connectivity:** Wired, 3.5mm audio jacks (separate headphone and microphone)
- **Microphone Type:** Noise-cancelling boom microphone
- **Controls:** In-line volume control and microphone mute switch
- **Ear Cup Material:** Foam
- **Compatibility:** Windows-based PCs, compatible with various calling applications.

WARRANTY AND SUPPORT

Warranty Information:

This Logitech Stereo Headset H250 comes with a **1-year limited hardware warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. For full terms and conditions, please refer to the user documentation included with your product or visit the official Logitech website.

Customer Support:

For technical assistance, troubleshooting, or warranty claims, please visit the official Logitech support website or contact their customer service. You can typically find support contact information and FAQs at support.logi.com.

