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› Pleasant Hearth Clairmont Fireplace Glass Door (CM-3011) Instruction Manual

Pleasant Hearth CM-3011

Pleasant Hearth Clairmont Fireplace Glass Door (CM-3011) Instruction Manual

1. INTRODUCTION

This manual provides detailed instructions for the safe installation, operation, and maintenance of your Pleasant Hearth Clairmont Fireplace Glass Door, Model CM-3011. Please read all instructions carefully before beginning installation or use to ensure proper function and safety. Retain this manual for future reference.



Figure 1: Pleasant Hearth Clairmont Fireplace Glass Door (CM-3011) in Black finish.

2. IMPORTANT SAFETY INFORMATION

WARNING: This fireplace glass door is designed for masonry fireplaces ONLY. It is NOT suitable for use with prefabricated or factory-built fireplaces. Using this product with an incompatible fireplace type can result in fire hazard, property damage, or personal injury.

Always ensure the fireplace is completely cool before installing or performing maintenance on the glass door. Keep children and pets away from the fireplace area, especially when in use. The glass is tempered safety glass, but can break if subjected to extreme impact or rapid temperature changes. Always use caution when handling glass components.



Figure 2: Visual guide to differentiate between masonry and prefabricated fireplaces. This product is for masonry fireplaces only.

3. PACKAGE CONTENTS

Verify that all components are present and undamaged before proceeding with installation. If any parts are missing or damaged, do not attempt to install the unit. Contact customer support for assistance.

- One-piece welded frame with bi-fold glass doors and mesh panels
- Door handles (2)
- Riser bar (2-inch)
- Installation hardware (brackets, screws)
- Fiberglass insulation

4. SPECIFICATIONS

Feature	Detail
Model Number	CM-3011
Material	Alloy Steel
Color	Black
Overall Dimensions (W x H)	37.5 inches x 33 inches
Fits Opening Width	30 inches to 37 inches
Fits Opening Height	25.5 inches to 32.5 inches
Glass Thickness	3/16 inch (tempered safety glass)
Item Weight	38 pounds
Frame Style	1.75 inch thick, one-piece welded construction



5. BEFORE INSTALLATION

5.1 Measure Your Fireplace Opening

Accurate measurements are critical for proper fit and function. Measure the width and height of your fireplace opening to the nearest 1/8 inch. Compare these measurements to the 'Fits Opening Width' and 'Fits Opening Height' specifications provided in Section 4. This door is designed for openings between 30 to 37 inches wide and 25.5 to 32.5 inches high.

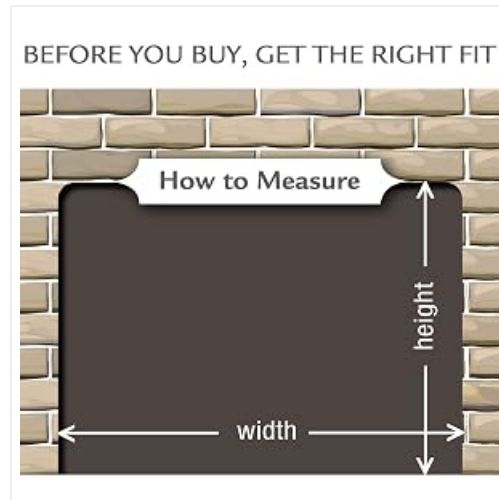


Figure 4: Guide on how to correctly measure your fireplace opening for a proper fit.

5.2 Fireplace Type Verification

Confirm that your fireplace is a **masonry fireplace**. This product is not compatible with prefabricated or factory-built fireplaces. Installation on an incorrect fireplace type can be hazardous.

6. INSTALLATION INSTRUCTIONS

The Pleasant Hearth Clairmont Fireplace Glass Door is designed for straightforward installation. The unit comes fully assembled, requiring only the attachment of handles and mounting to your fireplace. Follow these steps for a secure installation:

6.1 Attach Handles

1. Locate the two door handles and the corresponding screws.
2. Align each handle with the pre-drilled holes on the glass doors.
3. Securely fasten the handles using the provided screws. Do not overtighten.

6.2 Mount the Frame

4. Position the entire glass door assembly against the fireplace opening, ensuring it sits flush against the flat surface (e.g., marble or brick).
5. Utilize the top brackets to secure the frame to the fireplace.
6. Use the two thumb screws at the bottom to further stabilize the unit.

6.3 Adjust Doors

The doors can be slightly adjusted to ensure perfect alignment and smooth operation. If needed, use a Torx screwdriver to make minor adjustments to the hinges until the doors close evenly and without rubbing.

Video 1: Official product video demonstrating the features and installation of the Pleasant Hearth Clairmont Fireplace Glass Door.

7. OPERATING INSTRUCTIONS

7.1 Using the Glass Doors

The bi-fold glass doors open 180 degrees, allowing for a full view of your fireplace. When the fireplace is not in use, close the smoked tempered safety glass doors to reduce heat and cool air loss up the chimney by as much as 90%, contributing to year-round energy savings. Use the easy-grip handles to open and close the doors.



Figure 5: The bi-fold glass doors fully open, providing access to the fireplace.

7.2 Using the Mesh Panels

The premium rigid mesh panels provide an additional layer of safety, preventing sparks and embers from escaping the fireplace while still allowing heat to radiate into the room. The mesh panels can be used independently of the glass doors. When a fire is burning, it is recommended to keep the mesh panels closed.



Figure 6: The mesh panels can be opened or closed for spark protection.

8. MAINTENANCE

8.1 Cleaning the Glass

To clean the tempered safety glass, wait until the fireplace is completely cool. Use a non-abrasive glass cleaner specifically designed for fireplace glass. Avoid using harsh chemicals or abrasive pads that could scratch the glass or damage the finish.

8.2 Frame and Hinge Inspection

Periodically inspect the frame and hinges for any signs of wear, damage, or loose connections. Ensure that the doors open and close smoothly. If any issues are detected, address them promptly to maintain safety and functionality.

9. TROUBLESHOOTING

9.1 Doors Rubbing in Center

If the bi-fold doors rub against each other in the center when closing, this may indicate a slight misalignment. Refer to Section 6.3 for instructions on how to adjust the doors using a Torx screwdriver. Small adjustments can often resolve this issue.

9.2 Difficulty Closing Doors

Ensure that no debris or obstructions are present in the door tracks or hinges. Check for any bending or damage to the frame or doors. If the issue persists after checking for obstructions and attempting adjustments, contact customer support.

10. WARRANTY AND SUPPORT

10.1 Limited Warranty

This Pleasant Hearth Clairmont Fireplace Glass Door (CM-3011) comes with a **1-year limited warranty** from the date of purchase. This warranty covers manufacturing defects under normal use. Please retain your proof of purchase for warranty claims.

10.2 Customer Support

For technical assistance, missing parts, or warranty inquiries, please contact Pleasant Hearth customer support. Refer to the contact information provided on the product packaging or the official Pleasant Hearth website.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question