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› [Seagate](#) /

› Seagate Expansion 1 TB USB 3.0 Desktop External Hard Drive STAY1000102 User Manual

Seagate STAY1000102

Seagate Expansion 1 TB USB 3.0 Desktop External Hard Drive STAY1000102 User Manual

Model: STAY1000102

INTRODUCTION

The Seagate Expansion Desktop External Hard Drive provides an easy-to-use solution for instantly adding storage to your computer. This manual provides instructions for setting up, operating, maintaining, and troubleshooting your device to ensure optimal performance.



Figure 1: Front view of the Seagate Expansion Desktop External Hard Drive. This image shows the sleek black casing and the Seagate logo with an activity indicator light.

SETUP

Follow these steps to set up your Seagate Expansion Desktop External Hard Drive:

1. **Connect the Power Adapter:** Plug the power adapter into the drive's power port and then into a wall outlet.
2. **Connect the USB Cable:** Connect the USB 3.0 cable to the USB port on the drive and then to an available USB port on your computer. For optimal performance, use a USB 3.0 port. The drive is also backward compatible with USB 2.0 ports.
3. **Automatic Recognition:** Your computer's operating system (Windows or macOS) should automatically detect and install the necessary drivers for the drive. No additional software installation is typically required.
4. **Accessing the Drive:** Once recognized, the drive will appear as a new storage device in your computer's file explorer (e.g., "This PC" on Windows, "Finder" on macOS).





Figure 2: Rear view of the Seagate Expansion Desktop External Hard Drive, showing the power input and USB 3.0 port. Ensure both cables are securely connected.

OPERATING THE DRIVE

Using your Seagate Expansion drive is straightforward:

- **Saving Files:** To save files, simply drag and drop them into the drive's folder, or use the "Save As" function in applications to select the drive as the destination.
- **Data Transfer Speed:** The drive utilizes USB 3.0 technology, offering significantly faster data transfer speeds compared to USB 2.0. For optimal speed, connect the drive to a USB 3.0 port on your computer.
- **Safely Removing the Device:** Before disconnecting the drive, always safely remove it from your operating system to prevent data corruption.
 - **Windows:** Click the "Safely Remove Hardware and Eject Media" icon in the system tray, then select your Seagate drive.
 - **macOS:** Drag the drive icon from your desktop to the Trash, or right-click (Control-click) the drive icon and select "Eject."

MAINTENANCE

Proper maintenance ensures the longevity and reliability of your external hard drive:

- **Physical Care:** Keep the drive in a clean, dry environment. Avoid exposing it to extreme temperatures, direct sunlight, or excessive dust. Do not drop or subject the drive to physical shocks.
- **Ventilation:** Ensure the drive has adequate ventilation. Do not block the ventilation openings. While the drive is designed to manage heat, prolonged heavy use can cause it to warm up.
- **Power Management:** The drive features built-in power management for energy-efficient operation. It will enter a low-power state when inactive.
- **Data Backup:** Regularly back up important data stored on the drive to another location to prevent data loss in case of unforeseen issues.

TROUBLESHOOTING

If you encounter issues with your Seagate Expansion drive, refer to the following common solutions:

- **Drive Not Recognized:**
 - Ensure both the power adapter and USB cable are securely connected to the drive and your computer.
 - Try connecting the USB cable to a different USB port on your computer.
 - If using a USB hub, try connecting the drive directly to your computer's USB port.
 - Restart your computer.

- For Windows users, check Disk Management to see if the drive is listed but uninitialized or unformatted.
- **Slow Data Transfer Speeds:**
 - Ensure the drive is connected to a USB 3.0 port on your computer. USB 2.0 ports will result in slower speeds.
 - Verify that your computer's USB 3.0 drivers are up to date.
 - Avoid running multiple demanding applications during large file transfers.
- **Drive Feels Warm:**
 - It is normal for the drive to feel warm during operation, especially during prolonged data transfers.
 - Ensure adequate airflow around the drive and that ventilation openings are not blocked.
 - If the drive becomes excessively hot or exhibits unusual behavior, safely eject it and disconnect power, then contact support.
- **Drive Making Unusual Noises:**
 - A slight hum or whirring sound is normal. However, persistent clicking, grinding, or loud scraping noises may indicate a problem.
 - Immediately back up any critical data if you hear unusual noises and contact Seagate support.

SPECIFICATIONS

Feature	Description
Model Number	STAY1000102
Digital Storage Capacity	1 TB
Hard Disk Interface	USB 3.0 (backward compatible with USB 2.0)
Data Transfer Rate	Up to 5000 Megabits Per Second (USB 3.0)
Form Factor	Desktop (3.5 Inches)
Connectivity Technology	USB
Installation Type	Plug In
Color	Black
Item Weight	2.21 Pounds

WARRANTY INFORMATION

This Seagate Expansion Desktop External Hard Drive (Model STAY1000102) comes with a **1-year limited warranty**. For detailed terms and conditions, please refer to the warranty documentation included with your product or visit the official Seagate support website.

SUPPORT

For further assistance, technical support, or to access additional resources, please visit the official Seagate support website:

www.seagate.com/support/

You can find FAQs, driver downloads, and contact information for customer service on their website.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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