

TRIXIE 32026

TRIXIE Flip Board Dog Enrichment Toy User Manual

Model: 32026

1. INTRODUCTION

The TRIXIE Flip Board Dog Enrichment Toy (Model 32026) is an intermediate Level 2 interactive treat game designed to provide mental stimulation and engagement for small to medium dog breeds. This puzzle challenges your dog to discover hidden treats by manipulating various components, promoting problem-solving skills and reducing boredom.

Dogs are intelligent animals that benefit greatly from mental exercise. This Flip Board helps channel their natural curiosity and energy into a positive and rewarding activity.

2. SAFETY INFORMATION

Please read and adhere to the following safety guidelines to ensure the well-being of your pet and the longevity of the product:

- **Always supervise your dog closely** when they are interacting with the Flip Board. This toy is designed for supervised play only.
- Teach your dog how the game works. Guide them through the initial steps to help them understand the mechanics.
- Do not leave your dog alone with the treat puzzle. Unsupervised play can lead to chewing or damage to the toy, or potential ingestion of small parts.
- Do not allow your dog to chew on the game or its individual pieces. This is not a chew toy.
- Regularly inspect the toy for any signs of damage or wear. If any part is broken or appears unsafe, remove the toy from use immediately.
- This product is intended for dogs only and is not a children's toy. Keep out of reach of children.
- When the toy is empty or not in use, store it away until the next supervised play session.
- The materials used are BPA, Phthalate, and Lead-Free for your pet's safety.

3. PRODUCT OVERVIEW

The TRIXIE Flip Board consists of a sturdy plastic base with various compartments and interactive elements designed to

hide treats.



Figure 3.1: The TRIXIE Flip Board Dog Enrichment Toy. This image shows the circular white base with blue interactive elements, including sliding covers, cones, and flip levers, designed to hide treats.

Key interactive elements include:

- **Sliding Covers:** Circular blue covers that slide to reveal compartments.
- **Cones:** Blue, bone-shaped cones that must be lifted straight up to access hidden compartments.
- **Flip Levers:** Blue levers that, when flipped, open small compartments.

Flip Board Strategy Game

Fun for all dogs - treat puzzles work to keep your pup's mind busy

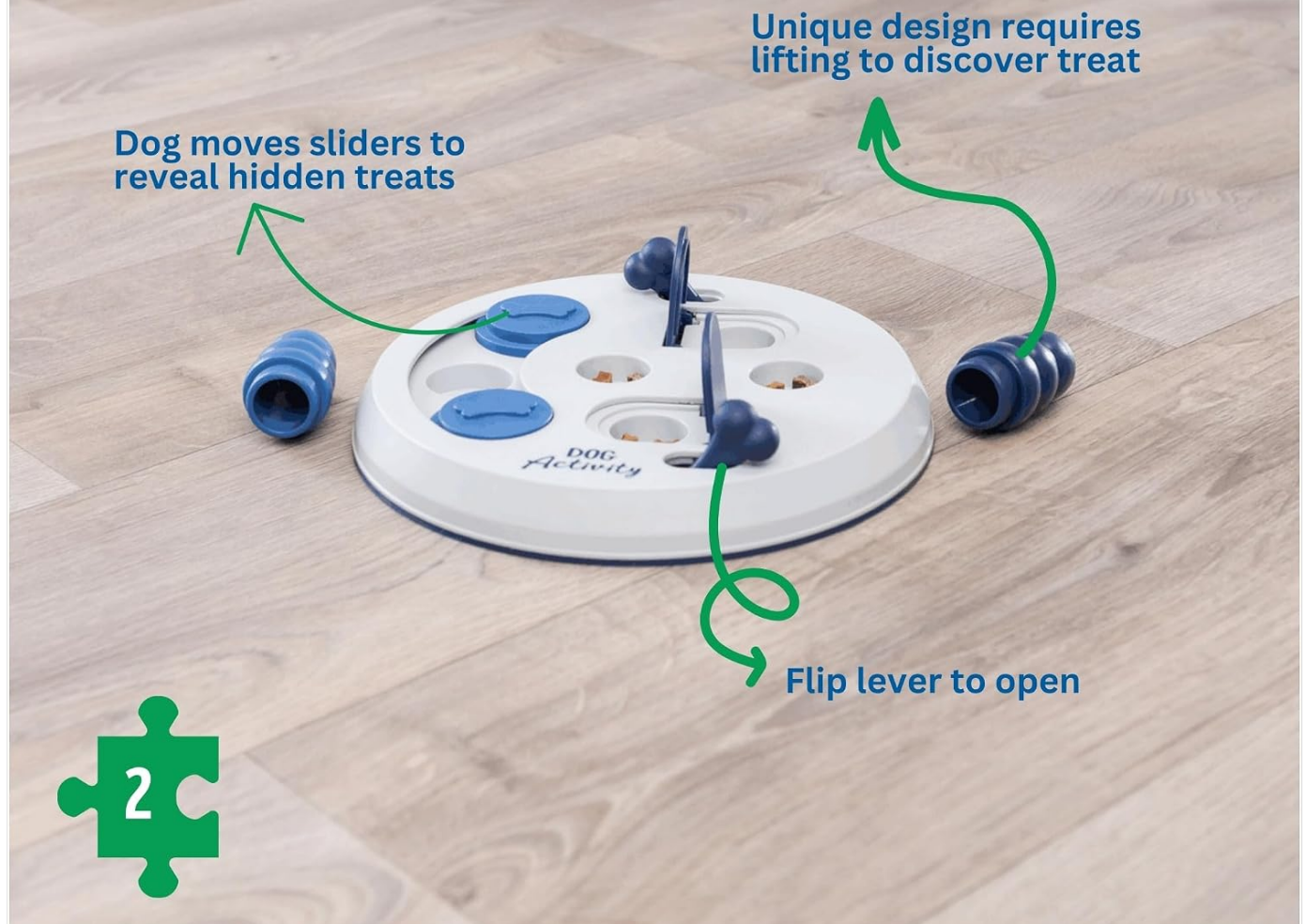


Figure 3.2: Diagram illustrating the "Flip Board Strategy Game" with arrows pointing to the sliding covers, cones, and flip levers, explaining how each mechanism works to reveal treats.



Figure 3.3: A detailed view of the Flip Board, highlighting an open flip lever compartment and the design of the cones.

4. SETUP

1. **Unpack:** Remove the TRIXIE Flip Board from its packaging.
2. **Clean:** Before first use, it is recommended to clean the toy. Refer to the "Maintenance and Cleaning" section for instructions.
3. **Prepare Treats:** Gather small, dry treats that fit into the compartments. Your dog's favorite treats are recommended to maximize engagement.
4. **Place Treats:** Place treats in any or all of the compartments beneath the sliding covers, cones, and flip levers. You can start with fewer treats and easier-to-access compartments for initial training.
5. **Position the Toy:** Place the Flip Board on a flat, stable surface where your dog can comfortably interact with it. The non-slip rubber rim on the base helps keep the game in place during play.

5. OPERATING INSTRUCTIONS

The TRIXIE Flip Board is an intermediate Level 2 puzzle, requiring your dog to perform multiple actions to retrieve treats.

1. **Introduce the Toy:** Present the filled Flip Board to your dog. Allow them to sniff and investigate.
2. **Demonstrate:** For the first few uses, you may need to demonstrate how to open the compartments.
 - **Sliding Covers:** Gently slide the circular covers to show your dog how treats are revealed.
 - **Cones:** Lift the bone-shaped cones straight up to demonstrate access to the treats underneath. The unique design prevents them from being knocked over.
 - **Flip Levers:** Flip the levers to open the small compartments.
3. **Encourage Interaction:** Use verbal cues and positive reinforcement (praise, gentle encouragement) as your dog attempts to solve the puzzle.
4. **Reward Success:** When your dog successfully opens a compartment and gets a treat, offer immediate praise to reinforce the desired behavior.
5. **Increase Difficulty:** As your dog becomes proficient, you can vary the number and placement of treats. You can also start by placing treats in only some compartments, encouraging your dog to explore all options.



Figure 5.1: A dog engaging with the TRIXIE Flip Board, demonstrating the typical interaction during play.

ENRICHMENT STRATEGY GAMES



Figure 5.2: Another view of a dog actively working to solve the puzzle and access treats.

6. MAINTENANCE AND CLEANING

Regular cleaning of your TRIXIE Flip Board will ensure hygiene and extend the product's lifespan.

- **Dishwasher Safe:** The TRIXIE Flip Board is dishwasher safe. Place it on the top rack for cleaning.
- **Hand Washing:** Alternatively, you can hand wash the toy with warm water and mild soap.
- **Rinse Thoroughly:** Ensure all soap residue is completely rinsed off before allowing your dog to use the toy again.
- **Dry Completely:** Allow the toy to air dry completely before storing or refilling with treats.

7. TROUBLESHOOTING

If you encounter issues with your dog's engagement or the toy's function, consider the following:

Problem	Possible Cause	Solution
Dog is not interested in the toy.	Treats are not appealing enough, or the dog doesn't understand the game.	Use highly motivating, fragrant treats. Demonstrate the puzzle's mechanics by opening compartments yourself and letting your dog get the treat. Start with easier configurations.
Dog tries to chew the toy instead of solving it.	Lack of understanding, or the dog views it as a chew toy.	Immediately redirect your dog if they start chewing. Reinforce the correct interaction (nose/paw manipulation). Ensure constant supervision. Remove the toy if chewing persists.
Dog gets frustrated easily.	The puzzle might be too difficult for their current skill level.	Simplify the puzzle. Leave some compartments partially open, or only use one type of mechanism (e.g., just sliders) initially. Gradually increase complexity. Keep sessions short and positive.
Toy slides around too much.	Surface is too smooth, or the non-slip base is dirty.	Ensure the toy is placed on a non-slip surface. Clean the rubber rim on the bottom of the toy to restore its grip.

8. SPECIFICATIONS

Model Name	Dog Activity Flip Board
Model Number	32026
ASIN	B0054Q9TMA
Dimensions (L x W x H)	9 x 9 x 2 inches (22.9 x 22.9 x 5.1 cm)
Item Weight	1 pound (0.45 kg)
Material	Plastic, Rubber
Color	Flip Board (Blue and White)
Care Instructions	Dishwasher Safe
Target Audience	Dogs (Small to Medium Breeds)
Manufacturer Recommended Age	10 years and up (for dogs)



Figure 8.1: Dimensions of the TRIXIE Flip Board.

9. WARRANTY AND SUPPORT

The TRIXIE Flip Board Dog Enrichment Toy comes with a **1-Year Warranty** from the date of purchase. This warranty covers manufacturing defects under normal use.

For warranty claims, product support, or additional inquiries, please contact TRIXIE customer service. Refer to the official TRIXIE website or your purchase documentation for contact details.

You can also visit the official TRIXIE store for more information and products: [TRIXIE Store on Amazon](#).

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question