

Moen TS21104ORB

Moen Weymouth TS21104ORB Two-Handle Diverter Roman Tub Faucet User Manual

INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your Moen Weymouth TS21104ORB Two-Handle Diverter Roman Tub Faucet with Hand Shower. Please read this manual thoroughly before beginning installation or use to ensure proper function and longevity of your product. Keep this manual for future reference.

PRODUCT OVERVIEW

The Moen Weymouth TS21104ORB Roman Tub Faucet features a classic design with two handles for precise control over water flow and temperature, along with a diverter for the included hand shower. The Oil Rubbed Bronze finish provides a distinctive aesthetic. This faucet is designed for deck-mount installation on a Roman tub.



Image: The Moen Weymouth TS21104ORB Two-Handle Diverter Roman Tub Faucet in Oil Rubbed Bronze, showcasing its elegant design and integrated hand shower.

Key Features:

- **Unique Finish:** Oil-Rubbed Bronze finish offers a rich, dark brown, Old World appearance with striking light and dark accents.
- **Integrated Hand Shower:** Includes a single-function hand shower for added convenience.
- **M-PACT Common Valve System:** Built on the Moen M-PACT common valve system, allowing for future style updates without replacing plumbing.
- **Two-Handle Control:** Provides precise control over water temperature and flow.

SPECIFICATIONS

Feature	Detail
Brand	Moen
Model Number	TS21104ORB

Feature	Detail
Color	Oil Rubbed Bronze
Material	Porcelain, Bronze
Finish Type	Bronze
Number of Handles	2
Handle Material	Brass
Item Weight	4.87 Pounds
Mounting Type	Wall Mount
Product Dimensions	9.13 x 16 x 7.31 inches
Flow Rate	1.75 Gallons Per Minute
Number Of Holes	4
Spout Reach	8.1 Inches

SETUP AND INSTALLATION

Installation of this Roman tub faucet requires specific plumbing knowledge and tools. It is recommended that installation be performed by a qualified professional to ensure proper function and to comply with local plumbing codes.

Required Valve:

This faucet trim kit requires a compatible Moen M-PACT valve. The following valve models are sold separately and are required for installation: **#9792, #9793, #9796, or #9797.**

General Installation Steps (Consult full installation guide for details):

- 1. Prepare the Installation Area:** Ensure the water supply is turned off at the main shut-off valve. Clear the area around the Roman tub.
- 2. Mount the Valve Body:** Install the chosen Moen M-PACT valve body according to its specific instructions.
- 3. Install Faucet Components:** Secure the spout, handles, and hand shower diverter onto the tub deck, connecting them to the valve body.
- 4. Connect Hand Shower:** Attach the hand shower hose to the diverter and the hand shower head.
- 5. Test for Leaks:** Slowly turn on the water supply and check all connections for leaks.

OPERATING INSTRUCTIONS

Your Moen Weymouth Roman Tub Faucet is designed for ease of use, providing comfortable control over your bathing experience.

Controlling Water Flow and Temperature:

- **Left Handle:** Controls the hot water flow. Turn counter-clockwise to increase hot water.
- **Right Handle:** Controls the cold water flow. Turn counter-clockwise to increase cold water.
- **Adjusting Temperature:** Mix hot and cold water by adjusting both handles until the desired temperature is achieved.
- **Turning Off:** Turn both handles clockwise until the water flow stops completely.

Using the Hand Shower:

The hand shower provides a flexible option for rinsing or targeted cleaning.

1. **Activate Diverter:** Once the tub faucet is running, pull up the diverter knob (typically located on the spout or between the handles) to redirect water flow to the hand shower.
2. **Use Hand Shower:** Direct the hand shower as needed.
3. **Return to Faucet:** Push the diverter knob back down to return water flow to the main tub spout.



Image: A hand holding a Moen hand shower, demonstrating its use for rinsing.

MAINTENANCE AND CARE

Proper care and maintenance will help preserve the finish and functionality of your Moen faucet.

Cleaning the Finish:

- Clean the faucet regularly with a soft, damp cloth.
- Use only mild soap and water. Avoid abrasive cleaners, harsh chemicals, or polishes that could damage the Oil Rubbed Bronze finish.
- After cleaning, rinse thoroughly with water and dry with a soft cloth to prevent water spots.

Aerator Maintenance:

If water flow decreases, the aerator may be clogged. Unscrew the aerator from the end of the spout, clean any debris, and reattach.

TROUBLESHOOTING

If you encounter issues with your faucet, refer to the following common troubleshooting tips. For more complex problems, contact Moen customer support.

Low Water Flow:

- **Check Aerator:** The aerator may be clogged with debris. Clean or replace it.
- **Check Water Supply:** Ensure both hot and cold water supply valves are fully open.

Leaks from Spout or Handles:

- **Tighten Connections:** Check all connections for tightness. Do not overtighten.
- **Inspect Cartridges:** Worn or damaged cartridges can cause leaks. Replacement may be necessary.

Temperature Issues:

- **Verify Water Heater:** Ensure your water heater is functioning correctly and set to an appropriate temperature.
- **Check Supply Lines:** Confirm that hot and cold supply lines are connected correctly.

WARRANTY AND SUPPORT

Your Moen Weymouth TS21104ORB Two-Handle Diverter Roman Tub Faucet is backed by **Moen's Limited Lifetime Warranty**. This warranty covers defects in material and manufacturing workmanship for the original consumer purchaser. For detailed warranty information, claims, or technical assistance, please refer to the official Moen website or contact Moen customer service directly.

For further support or to purchase replacement parts, visit the [Moen Store](#) or contact their customer service department.