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› Kodak i2400 Scanner User Manual

KODAK i2400

Kodak i2400 Scanner User Manual

Model: i2400

INTRODUCTION

This manual provides instructions for the setup, operation, maintenance, and troubleshooting of your Kodak i2400 Document Scanner. The Kodak i2400 is designed for efficient document capture, management, and processing, featuring Smart Touch functionality for streamlined scanning workflows.

1. SETUP

1.1 Unpacking and Placement

Carefully remove the scanner from its packaging. Place the scanner on a stable, flat surface with adequate space for document feeding and output.

1.2 Connecting Cables

1. Connect the power adapter to the scanner and then to a power outlet.
2. Connect the USB cable from the scanner to an available USB port on your computer.

1.3 Software Installation

Before powering on the scanner, install the necessary drivers and software from the provided installation CD or by downloading them from the official Kodak support website. Follow the on-screen instructions to complete the installation.



Figure 1: Kodak i2400 Scanner with paper trays extended, illustrating its readiness for document feeding.

2. OPERATING THE SCANNER

2.1 Loading Documents

- Adjust the paper guides to match the width of your documents.

- Place the documents face down in the input tray. Ensure documents are aligned and not creased. The scanner has a standard sheet capacity of 50 pages.
- The scanner supports various media types including standard paper, embossed cards, and ID cards.

2.2 Using Smart Touch Functionality

The Kodak i2400 features Smart Touch functionality, allowing for one-button scanning operations.

1. Select the desired scanning profile (e.g., scan to PDF, scan to email) from the Smart Touch application on your computer.
2. Press the "Scan" button on the scanner or initiate the scan from the software interface.
3. The scanner will automatically feed and scan your documents, applying settings such as automatic image orientation.



Figure 2: Top view of the Kodak i2400 Scanner, highlighting the control panel for initiating scans.

3. MAINTENANCE

3.1 Cleaning the Scanner

Regular cleaning ensures optimal performance and image quality.

- **Exterior:** Wipe the exterior surfaces with a soft, damp cloth. Avoid abrasive cleaners.
- **Feed Rollers:** Periodically clean the feed rollers with a lint-free cloth lightly dampened with isopropyl alcohol to prevent paper jams and misfeeds.
- **Glass Surfaces:** Clean the glass scanning surfaces with a soft, lint-free cloth and a non-abrasive glass cleaner.

3.2 Consumables

Check the condition of feed rollers and separation pads periodically. Replace them as recommended by Kodak to maintain optimal document feeding.

4. TROUBLESHOOTING

This section addresses common issues you might encounter with your Kodak i2400 Scanner.

4.1 Paper Jams

- **Cause:** Misaligned documents, creased paper, or worn feed rollers.
- **Solution:**
 - a. Open the scanner access covers and carefully remove any jammed paper.
 - b. Ensure documents are properly aligned and free of staples or clips before feeding.
 - c. Clean or replace feed rollers if they appear worn.

4.2 Software Issues / Scanner Not Responding

- **Cause:** Driver conflicts, outdated software, or temporary communication errors.
- **Solution:**
 - a. Restart your computer and the scanner.
 - b. Check all cable connections (USB and power).
 - c. Ensure you have the latest drivers and Smart Touch software installed from the Kodak support website.
 - d. If the issue persists, try reinstalling the scanner software.

4.3 Poor Image Quality

- **Cause:** Dirty scanner glass, incorrect settings, or poor original document quality.
- **Solution:**
 - a. Clean the scanner's glass surfaces as described in the Maintenance section.
 - b. Verify that the scanning resolution and color settings in the Smart Touch application are appropriate for your document.

5. SPECIFICATIONS

Scanner Type	Document
Brand	KODAK
Model Name	i2400
Connectivity Technology	USB
Resolution	600 dpi
Item Weight	5.44 kg
Wattage	32 watts
Color Depth	8 bits
Standard Sheet Capacity	50
Optical Sensor Technology	CCD
Greyscale Depth	8 bits
Light Source Type	LED

Media Type	Embossed Card, ID Card, Paper
Minimum System Requirements	Windows 7



Figure 3: Dimensions of the Kodak i2400 Scanner.

6. WARRANTY AND SUPPORT

6.1 Product Warranty

For detailed information regarding the warranty coverage for your Kodak i2400 Scanner, please refer to the warranty card included

with your product or visit the official Kodak Alaris website. Warranty terms and conditions may vary by region.

6.2 Technical Support

If you encounter issues that cannot be resolved using the troubleshooting steps in this manual, or for further assistance, please contact Kodak Alaris technical support.

- **Online Support:** Visit the Kodak Alaris support website for FAQs, drivers, and contact options.
- **Phone Support:** Refer to your product documentation or the Kodak Alaris website for regional contact numbers.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question