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## Jura ENA 9

# Jura ENA 9 One Touch Automatic Coffee Machine

## USER MANUAL

Model: ENA 9 (Type 13572)

## Introduction

This manual provides essential instructions for the safe and efficient operation, maintenance, and care of your Jura ENA 9 One Touch automatic coffee machine. Please read this manual thoroughly before initial use and retain it for future reference.

The Jura ENA 9 One Touch is designed to prepare a variety of specialty coffees, including latte macchiato and cappuccino, from fresh beans and milk with a single touch. Its compact design makes it suitable for smaller households.

## 1. Setup and First Use

### 1. Unpacking and Placement:

Carefully remove the machine from its packaging. Place the machine on a stable, level surface, ensuring adequate ventilation around the unit. Keep it away from heat sources and direct sunlight.



Image: The Jura ENA 9 One Touch machine, silver and black, with a freshly prepared latte macchiato in a tall glass.

**2. Filling the Water Tank:**

Remove the water tank and fill it with fresh, cold water. Reinsert the tank securely. The machine has a water tank capacity of 7 ounces.

**3. Filling the Bean Hopper:**

Open the aroma preservation cover and fill the bean hopper with fresh coffee beans. Close the cover. The machine features an adjustable, conical burr grinder.



Image: A close-up view of the bean hopper on top of the Jura ENA 9, showing whole coffee beans.

#### 4. Initial Rinse:

Follow the on-screen prompts for the initial system rinse. This prepares the machine for first use and ensures optimal coffee quality.

## 2. Operating Instructions

The Jura ENA 9 One Touch offers fully automatic operation with intuitive button controls.

### 2.1. Preparing Coffee and Espresso

1. Place a cup under the coffee spout.
2. Select your desired coffee specialty (e.g., Espresso, Coffee) using the dedicated buttons on the control panel. The machine allows for programmable water amount and adjustable coffee strength.



Image: A close-up of the Jura ENA 9's control panel, featuring buttons for different coffee types and an 'Aroma Boost' function, with a central rotary dial.

3. For an enhanced flavor, press the **Aroma Boost** button. This function provides a natural, refreshing energy boost.
4. The machine will automatically grind the beans and brew your coffee.

### 2.2. Preparing Milk Specialties (Latte Macchiato, Cappuccino)

1. Connect the milk hose to a container of fresh, cold milk and to the machine's milk frother attachment.



Image: The Jura ENA 9 machine shown with an external stainless steel milk container connected via a hose to the frothing system.

2. Place a suitable glass under the height-adjustable dual spout. The spout adjusts between 3 and 5 inches to accommodate various cup sizes.



Image: The Jura ENA 9 dispensing a layered coffee drink, with milk foam and espresso, into a clear glass.

3. Press the dedicated button for Latte Macchiato or Cappuccino. The display will indicate the selected drink.



Image: A close-up of the Jura ENA 9's digital display, illuminated with green text showing "LATTE MAC."



Image: A close-up of the Jura ENA 9's digital display, illuminated with green text showing "CAPPUCINO."

4. The machine will automatically froth the milk and dispense the coffee to create your chosen specialty.

### 3. Maintenance and Cleaning

Regular maintenance ensures the longevity and optimal performance of your Jura ENA 9. The machine features integrated rinsing, cleaning, and descaling programs.

#### 3.1. Daily Cleaning

- **Rinsing the Milk System:** After preparing milk specialties, it is crucial to rinse the milk system. The machine has a dedicated cleaning cycle for this. Two separate pipe systems for coffee and milk ensure perfect results and easy cleanup.
- **Emptying the Grounds Container and Drip Tray:** The machine will prompt you when the coffee grounds container needs to be emptied. It is recommended to empty and clean the drip tray and grounds container regularly, ideally after every 3-4 drinks, or when prompted. Failure to do so may cause the machine to indicate the container is full prematurely.
- **Refilling Water and Beans:** The water tank and bean hopper have smaller capacities due to the machine's compact design. Refill them as needed to ensure continuous operation. It is recommended to use fresh water and beans for each use.

### 3.2. Weekly/Periodic Cleaning

- **Milk System Cleaning:** In addition to daily rinsing, perform a thorough cleaning of the milk system weekly using Jura's proprietary cappuccino cleaning liquid. This prevents milk residue buildup.
- **Descaling:** The machine will indicate when descaling is required. Use Jura descaling tablets and follow the on-screen instructions. Using filtered water or an in-tank Jura filter can reduce the frequency of descaling.
- **Brew Unit Cleaning:** The machine has an integrated cleaning program for the brew unit. Follow the prompts and use Jura cleaning tablets as instructed.

## 4. Troubleshooting

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This section addresses common issues you might encounter with your Jura ENA 9 One Touch.

- **"Empty Grounds Container" message appears frequently:** This can occur if the grounds container is not emptied and reinserted within a few seconds, or if coffee pucks are not falling correctly. Ensure the container is fully emptied and the drip tray is also clean. Wipe the small mesh grill outlet inside the unit above the grounds container.
- **Water tank or bean hopper needs frequent refilling:** This is a characteristic of the compact ENA series. Regular refilling is part of normal operation. Consider keeping a small pitcher of water and a bean container nearby for convenience.
- **Milk frother not producing good foam:** Ensure the milk system is thoroughly cleaned daily and weekly. Use fresh, cold milk. Check that all milk system components are correctly assembled and not clogged. The machine's milk system is designed for microfoam; if manual frothing is desired, an external frother may be considered as the ENA 9 does not have a manual steam wand.
- **Machine prompts for rinse on startup:** This is normal behavior, especially if the machine has been off for a period or if the auto shut-off feature is enabled. Allow the machine to complete its rinse cycle.
- **Coffee tastes bitter:** Ensure the internal mesh grill outlet above the grounds container is clean. Adjust coffee strength settings if necessary.
- **General Error Messages:** Refer to the machine's display for specific error codes or messages. If the issue persists after following on-screen instructions, contact Jura customer support.

## 5. Specifications

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<b>Brand</b>	Jura
<b>Model Number</b>	13572
<b>Product Dimensions</b>	9"D x 9"W x 4.92"H
<b>Item Weight</b>	20 pounds
<b>Color</b>	Silver
<b>Coffee Input Type</b>	Beans
<b>Operation Mode</b>	Fully Automatic
<b>Special Feature</b>	Programmable
<b>Capacity (Water Tank)</b>	7 ounces

## 6. Warranty and Support

For warranty information and customer support, please refer to the documentation included with your purchase or visit the official Jura website. Keep your proof of purchase for warranty claims.

If you encounter issues not covered in this manual's troubleshooting section, or require service, please contact Jura customer service directly. Their contact information can typically be found on the manufacturer's website or in your product packaging.

Proposition 65 Warning: This product may contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).

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### Related Documents - ENA 9

 ENA 4 JURA ENA 4 Instructions for use for ENA 4	<p><a href="#"><u>JURA ENA 4 Automatic Coffee Machine User Manual</u></a></p> <p>This user manual provides comprehensive instructions for operating, maintaining, and troubleshooting the JURA ENA 4 automatic coffee machine. Learn about its features, brewing process, cleaning, and technical specifications.</p>
 Instructions for use for ENA Micro 1 TUV The instructions for use for ENA Micro 1 have been checked by the test of appliance by TÜV Rheinland TÜV SÜD. The test was carried out in accordance with the applicable standard EN 60065-1 and EN 60065-2. The test was carried out in accordance with the applicable standard EN 60065-1 and EN 60065-2.	<p><a href="#"><u>JURA ENA Micro 1: User Manual and Operating Instructions</u></a></p> <p>Comprehensive user manual for the JURA ENA Micro 1 automatic coffee machine. Covers setup, operation, preparation, daily maintenance, cleaning, descaling, troubleshooting, technical data, and contact information.</p>
 Mode d'emploi ENA Micro 1 Pour toute assistance, veuillez consulter le site web de l'assistance technique de Jura.	<p><a href="#"><u>JURA ENA Micro 1 User Manual</u></a></p> <p>Comprehensive user manual for the JURA ENA Micro 1 automatic coffee machine, covering setup, operation, maintenance, troubleshooting, and technical specifications. Learn how to make perfect coffee with your JURA machine.</p>

 	<p><b><a href="#">JURA ENA 5 (EA/SA/INTA) - Instructions for Use</a></b></p> <p>Comprehensive instructions for the JURA ENA 5 automatic coffee machine, covering setup, operation, maintenance, and troubleshooting.</p>
 	<p><b><a href="#">JURA ENA 4: Manuale d'Uso per Macchina da Caffè Automatica</a></b></p> <p>Scopri come utilizzare al meglio la tua macchina da caffè JURA ENA 4 con questo manuale d'uso completo. Include istruzioni dettagliate su preparazione, manutenzione e risoluzione problemi.</p>
 	<p><b><a href="#">Jura E4 (NAA) Automatic Coffee Machine: Instructions for Use and Maintenance</a></b></p> <p>Comprehensive user manual for the Jura E4 (NAA) automatic coffee and espresso machine, covering setup, operation, maintenance, troubleshooting, and technical specifications.</p>