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› [TRUE](#) /

› TRUE T-49-DT Dual Temperature Refrigerator/Freezer User Manual

TRUE T-49-DT

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INTRODUCTION

This manual provides essential information for the safe and efficient operation, installation, maintenance, and troubleshooting of your TRUE T-49-DT Dual Temperature Refrigerator/Freezer. Please read these instructions thoroughly before operating the unit and retain this manual for future reference.

SAFETY INFORMATION

Always observe basic safety precautions when using this appliance to reduce the risk of fire, electric shock, or injury. This unit operates on standard electrical power and contains refrigerants under pressure. Only qualified personnel should perform service or repairs.

- **Electrical Safety:** Ensure the unit is connected to a properly grounded electrical outlet. Do not use extension cords.
- **Ventilation:** Maintain adequate clearance around the unit for proper airflow to prevent overheating.
- **Moving Parts:** Keep hands and clothing clear of moving parts, especially during maintenance.
- **Heavy Appliance:** Use appropriate lifting techniques and assistance when moving the unit to prevent injury.

SETUP

Unpacking

Carefully remove all packaging materials, including any protective film or tape. Inspect the unit for any shipping damage. Report any damage to the carrier immediately.

Placement

Place the unit on a strong, level surface capable of supporting its weight when fully loaded. Ensure there is at least 6 inches of clearance at the top and rear for proper ventilation. Avoid direct sunlight or proximity to heat-generating appliances.

Leveling

The unit is equipped with casters for mobility. Ensure the unit is level by adjusting the casters as needed. Lock the front casters to prevent movement.

Electrical Connection

Connect the unit to a dedicated, grounded electrical outlet that matches the voltage and amperage requirements specified on the unit's data plate. Do not use adapter plugs or extension cords.

Initial Startup

After placement and electrical connection, allow the unit to sit for at least 4 hours before plugging it in. This allows refrigerants to settle. Once plugged in, allow the unit to run for several hours to reach operating temperature before loading products.



Image: TRUE T-49-DT Dual Temperature Refrigerator/Freezer, showing overall dimensions: 54.13 inches wide, 29.5 inches deep, and 78.38 inches high. The unit features two solid doors and a bottom-mounted compressor section with a louvered panel.

OPERATING INSTRUCTIONS

Digital Temperature Control

The TRUE T-49-DT features a digital temperature control system. The display shows the current internal temperature. Use the control panel to adjust the set points for both the refrigerator and freezer sections. Refer to the specific instructions on the control panel for detailed temperature adjustment procedures.

- **Refrigerator Section:** Typically set between 33°F to 38°F (0.5°C to 3.3°C).
- **Freezer Section:** Typically set at 0°F (-18°C) or colder.

Loading Guidelines

Do not overload shelves. Ensure proper air circulation around products for efficient cooling. Avoid blocking air vents inside the cabinet. Distribute weight evenly on shelves.

Door Operation

The unit is equipped with two self-closing doors. Ensure doors close completely after each use to maintain temperature and energy efficiency. Avoid leaving doors open for extended periods.

Automatic Defrost System

This unit features an automatic defrost system. Frost buildup on the evaporator coil will be periodically melted and drained. This process is automatic and requires no user intervention.

MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your unit. Always disconnect power before performing any maintenance.

Cleaning the Interior

Clean the interior regularly with a mild soap and warm water solution. Rinse thoroughly and dry completely. Do not use abrasive cleaners or harsh chemicals.

Cleaning the Exterior

Wipe down the exterior surfaces with a soft cloth and mild detergent. For stainless steel surfaces, wipe with the grain to prevent scratching.

Condenser Coil Cleaning

The condenser coil should be cleaned every 30 days or as needed. A dirty condenser coil reduces efficiency and can lead to compressor failure. Use a stiff brush or vacuum cleaner to remove dust and debris from the coil fins. Access the coil by removing the front louvered panel.

Door Gasket Inspection

Inspect door gaskets regularly for tears or damage. Ensure they form a tight seal when the doors are closed. Replace worn gaskets to maintain energy efficiency.

Drain Pan Maintenance

Periodically check the drain pan, located near the compressor, for any blockages or excessive water. Clean as necessary to prevent overflow.

TROUBLESHOOTING

Before contacting service, review the following common issues and solutions.

Problem	Possible Cause	Solution
Unit not cooling	Power supply issue, dirty condenser coil, door left open, thermostat set incorrectly.	Check power connection and circuit breaker. Clean condenser coil. Ensure doors are closed. Verify thermostat settings.
Excessive noise	Unit not level, fan motor issue, loose components.	Level the unit. Inspect fan blades for obstructions. Tighten any loose screws.

Problem	Possible Cause	Solution
Water on floor	Clogged drain line, overflowing drain pan.	Clear drain line. Empty and clean drain pan.
Doors not sealing	Damaged or dirty door gaskets, unit not level.	Clean or replace gaskets. Level the unit.

If troubleshooting steps do not resolve the issue, contact a qualified service technician.

SPECIFICATIONS

Key specifications for the TRUE T-49-DT Dual Temperature Refrigerator/Freezer:

- **Model:** T-49-DT
- **Brand:** TRUE
- **Product Dimensions (D x W x H):** 29.5" x 54.13" x 78.38"
- **Capacity:** 46 Cubic Feet
- **Number of Doors:** 2 (French Door configuration)
- **Defrost System:** Automatic
- **Special Feature:** Digital Temperature Control
- **Installation Type:** Freestanding
- **Cooling Method:** Compressor
- **Color:** Silver
- **Finish Type:** Matte
- **Lock Type:** Electronic
- **Adjustable Temperature Control:** Yes

WARRANTY AND SUPPORT

This TRUE T-49-DT unit is covered by a manufacturer's warranty. For specific warranty terms and conditions, please refer to the warranty card included with your purchase or visit the official TRUE Manufacturing website. For technical support, parts, or service inquiries, please contact your authorized TRUE service provider.

ASK A QUESTION ABOUT THIS MANUAL

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Question

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Model number, symptoms, what you tried, or the section of the manual you are using.

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