

Pleasant Hearth FN-5702

Pleasant Hearth Fenwick Fireplace Glass Door (Model FN-5702) Instruction Manual

Brand: Pleasant Hearth | Model: FN-5702

INTRODUCTION

This manual provides essential information for the safe and effective installation, operation, and maintenance of your Pleasant Hearth Fenwick Fireplace Glass Door. Please read all instructions carefully before use.

The Pleasant Hearth Fenwick Fireplace Glass Door is designed to enhance your fireplace's aesthetic while improving energy efficiency by reducing heat loss up the chimney when not in use. It features smoked tempered safety glass and premium rigid mesh panels.

IMPORTANT SAFETY INFORMATION

- This fireplace glass door is designed for **masonry fireplaces only**. Do not use on pre-fabricated fireplaces.
- Always ensure the glass doors are **open** when a fire is burning to prevent glass breakage due to extreme heat.
- The mesh panels are intended to contain sparks and embers. Keep them closed when a fire is active.
- Allow the fireplace and glass doors to cool completely before cleaning or performing maintenance.
- Keep children and pets away from the fireplace, especially when in use.
- Regularly inspect the glass doors and mesh for any damage. Do not use if damaged.

PRODUCT OVERVIEW

The Fenwick Fireplace Glass Door features prairie cabinet-style doors with 3/16-inch tempered safety smoked glass, premium rigid mesh panels, premium-quality hinges, and easy-catch magnets. The oil-rubbed bronze finish is high-heat powder-coated for durability.

Dimensions

To ensure proper fit, measure your fireplace opening carefully.

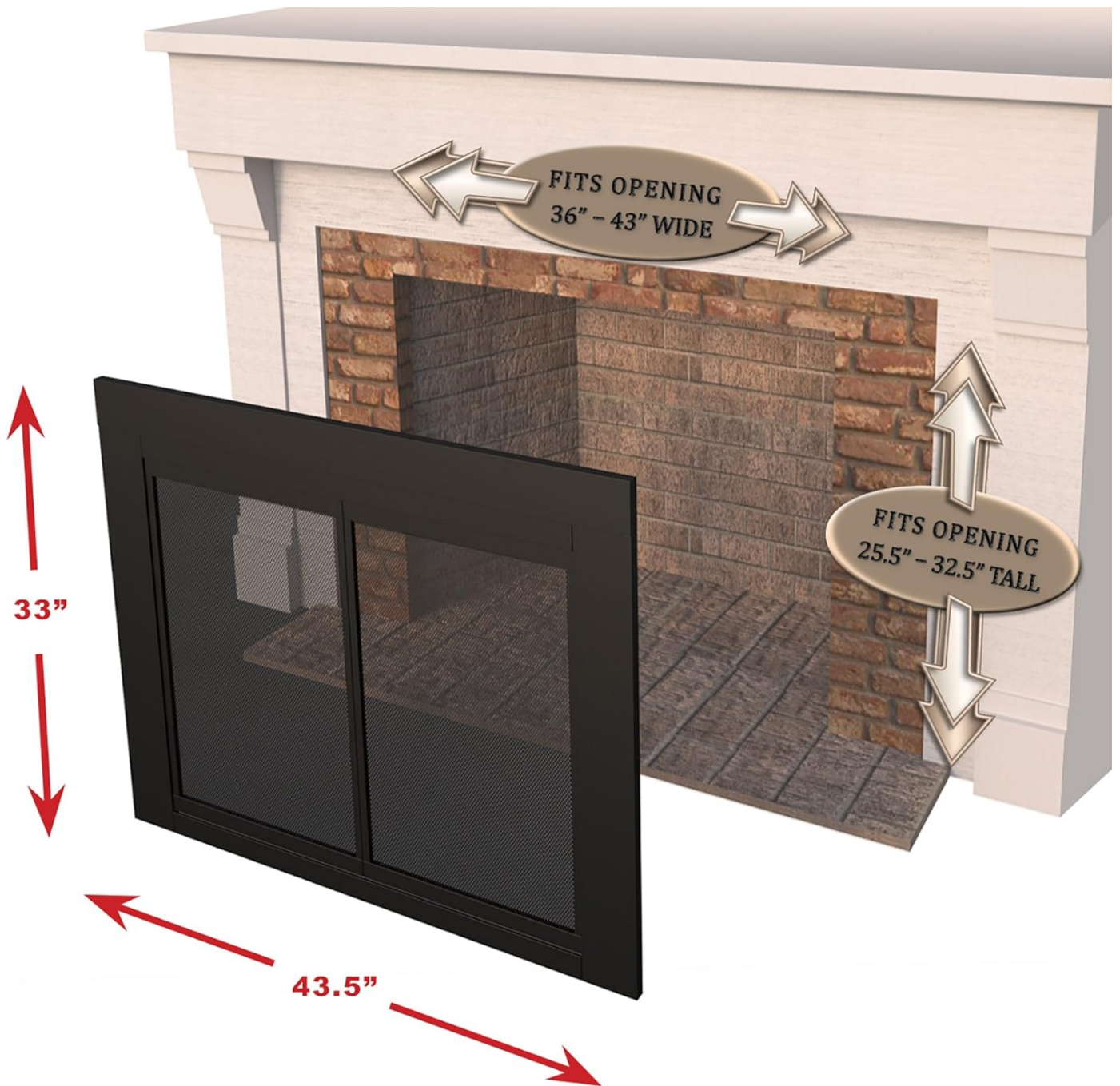


Image: Diagram illustrating the dimensions of the fireplace glass door and the required fireplace opening measurements. The door measures 43.5 inches wide and 33 inches high. The compatible fireplace opening should be 36-43 inches wide and 25.5-32.5 inches tall.

- **Glass Door Dimensions (with 2-inch riser bar):** 43.5" W x 1.5" D x 33" H
- **Compatible Fireplace Opening:** 36"-43" W x 25.5"-32.5" H
- **Viewing Area:** 36" W x 22.25" H
- **Item Weight:** 62 Pounds

SETUP AND INSTALLATION

Installation of the Fenwick Fireplace Glass Door is designed to be completed in three easy steps. This unit is surface-mounted outside your fireplace opening.

Before You Begin

- Verify that your fireplace is a **masonry fireplace**. This product is not suitable for pre-fabricated fireplaces.
- Confirm your fireplace opening dimensions fall within the specified range (36"-43" W x 25.5"-32.5" H).

- Gather necessary tools (e.g., screwdriver, level).

Installation Steps

While specific detailed steps are not provided in the product description, the general process involves:

1. Position the fireplace glass door unit against the fireplace opening, ensuring it is centered and level.
2. Secure the unit using the provided hardware. Typically, this involves attaching brackets to the top and sides of the fireplace opening.
3. Install the door handles onto the glass doors.

For a visual guide, please refer to the official installation video below.

Your browser does not support the video tag.

Video: Official installation guide for the Pleasant Hearth Fenwick Fireplace Glass Door. This video demonstrates the process of setting up the fireplace door.

Note: The product includes a 2-inch riser bar. Ensure it is correctly positioned during installation if applicable to your model.

OPERATING INSTRUCTIONS

Opening and Closing Glass Doors

The Fenwick Fireplace Glass Door features cabinet-style doors. Use the 5-inch easy-grip handles to open and close the glass doors.



Image: Close-up view of the ergonomic handles on the fireplace glass doors, designed for easy gripping.

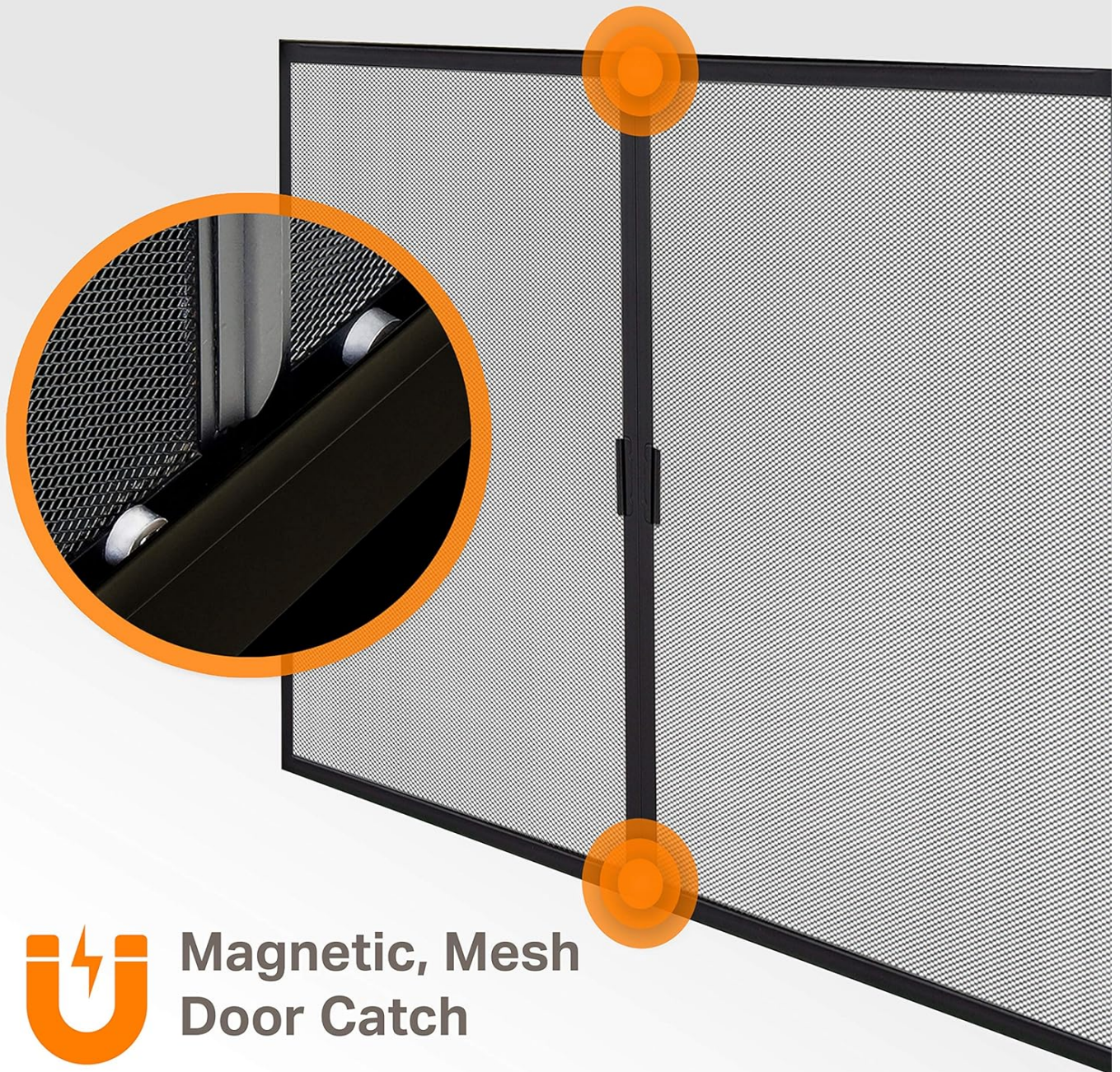
- To open, gently pull the handles outwards. The doors swing open smoothly.
- To close, push the doors until the easy-catch magnets secure them in place.
- **Important:** Always keep the glass doors fully open when a fire is burning to prevent heat damage to the glass.

Using the Mesh Panels

The rigid mesh panels are designed to prevent sparks and embers from escaping the fireplace.



Image: The fireplace door with its glass panels swung open, revealing the closed mesh panels that provide spark protection.



Magnetic, Mesh Door Catch

Image: Detailed view of the magnetic catch mechanism that keeps the mesh doors securely closed.

- When a fire is active, ensure the mesh panels are closed to contain sparks.
- The mesh panels also feature easy-catch magnets to keep them securely closed.

MAINTENANCE

Cleaning the Glass

- Allow the glass to cool completely before cleaning.
- Use a non-abrasive glass cleaner specifically designed for fireplace glass. Avoid ammonia-based cleaners as they can damage the glass.
- Apply cleaner to a soft cloth, then wipe the glass. Do not spray cleaner directly onto hot glass.

Cleaning the Frame and Mesh

- Wipe the oil-rubbed bronze frame with a soft, damp cloth.

- For stubborn dirt, a mild soap solution can be used, followed by wiping with a clean, damp cloth and drying thoroughly.
- Use a soft brush or vacuum with a brush attachment to remove dust and debris from the mesh panels.
- Avoid abrasive cleaners or harsh chemicals, as these can damage the finish.

General Care

- Periodically check all screws and fasteners to ensure they are tight.
- Inspect hinges and magnetic catches for proper function.
- Do not hang items on the doors or frame.

TROUBLESHOOTING

Glass Doors Not Closing Properly

- Check for any obstructions in the hinge area or along the frame.
- Ensure the magnetic catches are aligned and free of debris.
- Verify the unit is level and securely installed. Adjust mounting brackets if necessary.

Excessive Heat Loss

- Ensure the glass doors are fully closed when the fireplace is not in use.
- Check the seal around the fireplace opening and the door frame for any gaps.

Sparks Escaping

- Confirm that the mesh panels are fully closed when a fire is burning.
- Inspect mesh panels for any tears or damage. Replace if necessary.

SPECIFICATIONS

Feature	Detail
Brand	Pleasant Hearth
Model Number	FN-5702
Material	Glass
Color	Oil Rubbed Bronze
Product Dimensions (L x W)	43.5" x 33"
Item Weight	62 Pounds
UPC	872076012900
Finish Type	Oil Rubbed
Glass Type	3/16-Inch Tempered Safety Smoked Glass
Fireplace Type Compatibility	Masonry Fireplaces Only

WARRANTY AND SUPPORT

For specific warranty details and customer support, please refer to the documentation included with your purchase or visit the official Pleasant Hearth website.

You can also contact Pleasant Hearth customer service for assistance with installation, troubleshooting, or parts replacement.

Online Resources:

- Pleasant Hearth Store on Amazon: [Visit Store](#)

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