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› Pfister 972070J Standard Pop-Up Assembly Installation and Care Guide

Pfister 972070J

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INTRODUCTION

This guide provides detailed instructions for the installation, operation, maintenance, and troubleshooting of your Pfister 972070J Standard Pop-Up Assembly. This all-plastic pop-up assembly is designed to work with most lavatory faucets and fits standard size lava sinks. Please read all instructions carefully before beginning installation.

Key Features:

- All Plastic Pop-Up construction
- Compatible with most lavatory faucets
- Fits most standard size lavatory sinks
- Genuine Pfister part

SETUP AND INSTALLATION

Before you begin, ensure you have the necessary tools and materials. It is recommended to turn off the water supply to the sink before starting any plumbing work.

Tools and Materials Required:

- Adjustable wrench or basin wrench
- Plumber's putty or silicone sealant
- Rag or towel
- Bucket (for catching water)

Installation Steps:

1. **Prepare the Sink Opening:** Clean the drain opening in the sink thoroughly, removing any old plumber's putty or sealant.
2. **Apply Sealant:** Roll a bead of plumber's putty or apply a thin layer of silicone sealant around the underside of the drain flange (the top part of the pop-up assembly that sits in the sink).

3. **Insert Drain Body:** Insert the drain flange with sealant into the sink's drain opening from above. Ensure it is centered.
4. **Install Gasket and Nut:** From underneath the sink, slide the rubber gasket (if included) onto the drain body, followed by the friction washer and the large mounting nut. Hand-tighten the nut.
5. **Tighten Securely:** Use an adjustable wrench or basin wrench to firmly tighten the mounting nut. Do not overtighten, as this can crack the sink or drain components. Wipe away any excess plumber's putty or sealant that squeezes out.
6. **Connect Tailpiece:** Attach the tailpiece (the lower pipe section) to the bottom of the pop-up drain body. Ensure a watertight connection using a washer and nut.
7. **Install Lift Rod and Clevis Strap:** Insert the lift rod (the rod that goes up through the faucet) into the pop-up stopper. Connect the clevis strap (the perforated strap) to the horizontal rod on the drain body using the pivot nut. Insert the lift rod into one of the holes on the clevis strap and secure it with the set screw. Adjust the position to ensure the pop-up stopper opens and closes correctly.
8. **Test for Leaks:** Turn on the water supply and fill the sink. Check carefully for any leaks around the drain flange, mounting nut, and tailpiece connections. Tighten any leaking connections as needed.



Image 1: The Pfister 972070J Standard Pop-Up Assembly in Brushed Nickel. This image shows the complete assembly, including the drain flange, body, and lift rod mechanism.



Image 2: A side view of the Pfister 972070J Pop-Up Assembly, highlighting the various components such as the stopper, horizontal rod, and clevis strap.

OPERATING INSTRUCTIONS

The Pfister 972070J Standard Pop-Up Assembly is designed for simple operation.

- **To Close the Drain:** Push down on the lift rod, typically located at the back of your lavatory faucet. This will lower the pop-up stopper, sealing the drain opening.
- **To Open the Drain:** Pull up on the lift rod. This will raise the pop-up stopper, allowing water to drain from the sink.



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Image 3: A detailed view of the Pfister 972070J Pop-Up Assembly, showing the stopper in its open position, ready for water drainage.

MAINTENANCE

Regular maintenance helps ensure the longevity and proper function of your pop-up assembly.

- **Cleaning the Stopper:** Periodically remove the pop-up stopper from the drain opening. Clean any hair, soap scum, or debris that may have accumulated around the stopper and inside the drain body. This helps prevent clogs and ensures proper sealing.
- **Checking for Leaks:** Occasionally inspect the connections underneath the sink for any signs of leaks. Tighten nuts as necessary, but avoid overtightening.
- **Finish Care:** For the brushed nickel finish, clean with a soft, damp cloth. Avoid abrasive cleaners, harsh chemicals, or scouring pads, as these can damage the finish.

TROUBLESHOOTING

Here are solutions to common issues you might encounter with your pop-up assembly.

Common Issues and Solutions:

- Issue: Water is leaking around the drain flange.**

Solution: This usually indicates an insufficient seal between the drain flange and the sink. Ensure the mounting nut underneath the sink is tightened securely. If the leak persists, you may need to disassemble the drain, reapply plumber's putty or silicone sealant, and reassemble.
- Issue: Pop-up stopper does not seal completely or drains slowly.**

Solution: Remove the pop-up stopper and clean any debris (hair, soap scum) that may be obstructing its movement or preventing a tight seal. Check the adjustment of the lift rod and clevis strap; ensure the horizontal rod is properly positioned to allow the stopper to fully seat.
- Issue: Pop-up stopper does not open or close properly.**

Solution: Verify that the lift rod is correctly inserted into the clevis strap and secured. Adjust the position of the lift rod in the clevis strap holes to achieve the desired range of motion for the stopper. Ensure the horizontal rod is not bent or obstructed.
- Issue: Water is leaking from the tailpiece connection.**

Solution: Check the washer and nut at the tailpiece connection. Ensure they are properly aligned and tightened. Replace the washer if it appears damaged or worn.

SPECIFICATIONS

Manufacturer	Pfister
Part Number	972-070J
Item Weight	6.6 ounces
Product Dimensions	0.26 x 0.36 x 0.58 inches
Item Model Number	972070J
Color	Nickel
Finish	Nickel
Item Package Quantity	1

WARRANTY INFORMATION

Pfister products are backed by the **Pforever Warranty**, covering function and finish for life. This warranty ensures that your Pfister product will be free from defects in material and workmanship for as long as you own your home. For specific details regarding the terms and conditions of the Pforever Warranty, please refer to the official Pfister website or contact customer service.

CUSTOMER SUPPORT

If you require further assistance, have questions about installation, or need to address a warranty claim, please contact Pfister customer service. You can typically find contact information on the official Pfister website or within the product packaging.

Online Resources: Visit the official Pfister website for product registration, FAQs, and additional support materials.

