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Sony SANS300

Sony SA-NS300 Wireless Multi-Room Audio Speaker User Manual

Model: SA-NS300 (SANS300)

This manual provides essential information for the safe and efficient use of your Sony SA-NS300 speaker.

INTRODUCTION

The Sony SA-NS300 is a compact wireless multi-room audio speaker designed to stream music wirelessly within your home environment. It integrates with your home network to play audio from compatible devices such as a PC or a Sony Blu-ray Disc home theater system. This speaker supports multi-room audio playback, allowing you to enjoy your music in various rooms by adding more compatible speakers.

This manual will guide you through the setup, operation, and maintenance of your SA-NS300 speaker to ensure optimal performance and longevity.

SAFETY INFORMATION

Important Safety Instructions

- Read these instructions thoroughly before operating the unit.
- Keep these instructions for future reference.
- Heed all warnings on the product and in the operating instructions.
- Follow all instructions.
- Do not use this apparatus near water.
- Clean only with a dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- Unplug this apparatus during lightning storms or when unused for long periods of time.

- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

WHAT'S IN THE BOX

Upon unpacking your Sony SA-NS300, ensure all components are present:

- Sony SA-NS300 Wireless Multi-Room Audio Speaker (main unit)
- AC Power Adapter
- Operating Instructions (this manual)

Note: The SA-NS300 includes an integrated subwoofer.

SETUP

1. Physical Placement

Place the speaker on a stable, flat surface. Ensure there is adequate ventilation around the unit. Avoid placing it in direct sunlight, near heat sources, or in excessively humid or dusty environments. For optimal wireless performance, position the speaker within reasonable range of your Wi-Fi router.



Image: Front view of the Sony SA-NS300 Wireless Multi-Room Audio Speaker, showing the speaker grille and the control panel with the Sony logo and 'PARTY' button.

2. Power Connection

1. Connect the supplied AC power adapter to the DC IN jack on the rear of the speaker.
2. Plug the AC power adapter into a wall outlet.
3. The power indicator on the speaker will illuminate, indicating it is receiving power.

3. Network Connection (Wi-Fi Setup)

The SA-NS300 connects to your home network via Wi-Fi. You will need your Wi-Fi network name (SSID) and password.

1. **Initial Setup:** For the first-time setup, it is recommended to use the Sony Network Audio Remote application on your smartphone or tablet, or follow the on-screen instructions if connecting via a compatible Sony Blu-ray Disc player or TV.
2. **WPS (Wi-Fi Protected Setup):** If your router supports WPS, press the WPS button on your router, then press and

hold the "WPS" button (often combined with another function or indicated by an icon) on the SA-NS300 speaker within two minutes. The network indicator will show connection status.

3. **Manual Setup:** Refer to the detailed instructions in the Sony Network Audio Remote application or your compatible Sony device's manual for manual Wi-Fi configuration.

Ensure your Wi-Fi network is active and within range for a stable connection.

4. Initial Configuration

Once connected to the network, the speaker may require a brief update or configuration. Follow any prompts from the Sony Network Audio Remote app or your connected Sony device.

OPERATING INSTRUCTIONS

1. Connecting to Audio Sources

The SA-NS300 is designed to stream audio from various sources over your Wi-Fi network.

- **From a PC:** You can stream music from your computer using compatible software, such as Windows Media Player 11 or later, or a DLNA-compliant media server (e.g., Twonky). Ensure your PC is connected to the same Wi-Fi network as the speaker.
- **From a Sony Blu-ray Disc Home Theater System:** If you have a compatible Sony Blu-ray Disc home theater system, you can stream audio directly from it to the SA-NS300. Refer to your home theater system's manual for specific instructions on enabling network audio streaming.
- **DLNA Compatibility:** The speaker is DLNA (Digital Living Network Alliance) compliant, allowing it to play media from other DLNA-certified devices on your network.

2. PartyStream Playback

PartyStream allows you to synchronize music playback across multiple compatible Sony network speakers in different rooms.

1. Initiate music playback on your primary Sony network device (e.g., Blu-ray player or another network speaker).
2. On the SA-NS300, press the **PARTY** button. The indicator light will change to confirm it has joined the PartyStream group.
3. To exit PartyStream, press the **PARTY** button again.

Note: PartyStream functionality may vary depending on the source device and content. Some internet streaming services may not support PartyStream due to content protection or licensing.

3. Controls and Indicators

The SA-NS300 features a minimalist control panel.

- **POWER (I/O) Button:** Located on the side/rear, this button turns the speaker on or off.
- **PARTY Button:** Located on the front panel, used to join or leave a PartyStream group.
- **Volume Controls (+/-):** Typically located near the power button or controlled via the Network Audio Remote app.
- **Indicators:** Various LED indicators (e.g., Power, Network, Party) provide status information. Refer to the full manual for detailed indicator meanings.

MAINTENANCE

Cleaning the Unit

- Wipe the exterior of the speaker with a soft, dry cloth.
- Do not use abrasive pads, scouring powder, or solvents such as alcohol or benzene, as these may damage the finish.
- Avoid spraying water or cleaning solutions directly onto the speaker.

Firmware Updates

Sony may release firmware updates to improve performance or add new features. Ensure your speaker is connected to the internet to receive these updates. Updates are typically performed automatically or prompted via the Network Audio Remote app.

TROUBLESHOOTING

If you encounter issues with your SA-NS300 speaker, refer to the following common problems and solutions:

Problem	Possible Cause / Solution
No power	Ensure the AC power adapter is securely connected to the speaker and a working wall outlet. Check if the power outlet is functional.
No sound	Check the volume level on the speaker and the source device. Ensure the speaker is properly connected to your Wi-Fi network. Verify that the correct audio source is selected on your streaming device. Restart the speaker and the source device.
Cannot connect to Wi-Fi network	Ensure your Wi-Fi router is powered on and functioning correctly. Verify the Wi-Fi network name (SSID) and password are correct. Move the speaker closer to the Wi-Fi router to improve signal strength. Restart your Wi-Fi router and the speaker. If using WPS, ensure the WPS process is completed within the time limit.
Music playback is intermittent or drops out	Poor Wi-Fi signal strength. Move the speaker closer to the router or reduce interference. Network congestion. Try reducing the number of devices using your Wi-Fi network. Interference from other wireless devices (e.g., cordless phones, microwaves). Ensure your router's firmware is up to date.
PartyStream not working with certain content	Some internet streaming services or protected content may not support PartyStream functionality. Ensure all PartyStream-enabled devices are on the same network and compatible.

For further assistance, please refer to the Sony support website or contact customer service.

SPECIFICATIONS

Feature	Detail
Brand	Sony
Model Number	SA-NS300 (SANS300)
Speaker Type	Multi-Room, Subwoofer
Connectivity Technology	Wireless (Wi-Fi)
Wireless Communication Technology	Wi-Fi
Audio Output Mode	Stereo
Speaker Maximum Output Power	6 Watts
Subwoofer Diameter	5 Inches
Item Weight	1.5 Pounds (approx. 0.68 kg)
Product Dimensions (L x W x H)	5.67 x 4.87 x 5.67 inches (approx. 14.4 x 12.4 x 14.4 cm)
Power Source	Corded Electric
Recommended Uses	Home entertainment, music streaming, living room audio, computer audio enhancement
Control Method	Remote (via app/compatible device)
Indoor/Outdoor Usage	Indoor

WARRANTY AND SUPPORT

Warranty Information

This product is covered by a limited warranty provided by Sony. The specific terms and duration of the warranty may vary by region. Please refer to the warranty card included with your product or visit the official Sony support website for detailed warranty information.

Keep your proof of purchase for warranty claims.

Customer Support

For technical support, troubleshooting assistance, or service inquiries, please visit the official Sony support website or contact Sony customer service in your region. You can typically find contact information and support resources by searching for "Sony Support" and your product model number (SA-NS300).

Online resources often include FAQs, software downloads, and additional troubleshooting guides.

