Palm Pixi Plus

Palm Pixi Plus Verizon Cell Phone User Manual

Model: Pixi Plus

Introduction

The Palm Pixi Plus is a compact 3G-enabled smartphone designed for use on the Verizon Wireless network. It features the intuitive Palm webOS platform, a responsive touchscreen, and a full QWERTY keyboard. This manual provides essential information for setting up, operating, and maintaining your device.

Key features include:

- Integrated webOS platform for seamless multitasking.
- Touchscreen display and physical QWERTY keyboard for efficient input.
- GPS capabilities for navigation.
- Ability to function as a 3G Mobile Hotspot for up to five Wi-Fi devices.
- 8 GB internal memory for storage.
- 2-megapixel camera and camcorder.
- Bluetooth and Wi-Fi connectivity.

Setup

1. Unboxing and Initial Inspection

Carefully remove all components from the packaging. The box should contain your Palm Pixi Plus device and a Lithium Polymer Battery. Inspect the device for any visible damage.

2. Battery Installation and Charging

1. Locate the battery compartment cover on the back of the device.

2. Gently remove the cover.
3. Insert the Lithium Polymer Battery, ensuring the contacts align correctly.
4. Replace the battery compartment cover.
5. Connect the charger to the device and a power outlet. Allow the device to charge fully before first use.

3. Powering On/Off

- To power on: Press and hold the Power button until the Palm logo appears.
- To power off: Press and hold the Power button, then select 'Power Off' from the on-screen options.

4. Network Activation (Verizon Wireless)

Your Palm Pixi Plus is designed for the Verizon Wireless network. Activation typically occurs automatically upon powering on the device with an active Verizon account. If you encounter issues, contact Verizon Wireless customer support for assistance. You may need to provide the device's Mobile Station Identification Number (MSIN), which can often be found under the battery.

Operating the Device

1. WebOS Basics

The Palm Pixi Plus operates on the webOS platform, known for its card-based multitasking interface. Swipe gestures are central to navigation.

- **Launcher:** Access applications from the main screen.
- **Cards:** Open applications appear as 'cards'. Swipe left or right to switch between open applications.
- **Closing Apps:** Swipe an application card upwards off the screen to close it.
- **Notifications:** Notifications appear at the bottom of the screen. Tap to expand or dismiss.

2. Communication

- **Making Calls:** Tap the Phone icon, enter the number using the touchscreen or QWERTY keyboard, and press the Call button.
- **Receiving Calls:** Swipe the answer icon to accept an incoming call.
- **Messaging:** Access the Messaging application to send and receive text (SMS) and multimedia (MMS) messages.
- **Email:** Set up your email accounts through the Email application. The device supports integration with services like Google.

3. Internet and Connectivity

- **Wi-Fi:** To connect to a Wi-Fi network, go to Settings, select Wi-Fi, and choose an available network. Enter the password if required.
- **3G Data:** The device utilizes Verizon's 3G EV-DO, Rev A network for mobile data. Ensure mobile data is enabled in settings if you experience connectivity issues.
- **Mobile Hotspot:** The Palm Pixi Plus can share its 3G connection with up to five Wi-Fi-enabled devices. Access this feature through the Settings menu.
- **Web Browser:** Use the built-in web browser to access the internet.

4. Camera and Multimedia

- **Camera:** Open the Camera application to take photos or record videos. The device features a 2-megapixel camera.
- **Music and Video Playback:** Transfer music and video files to the device's 8 GB internal memory. Use the dedicated media player applications for playback.
- **Bluetooth:** Pair with Bluetooth headphones, speakers, or other devices via the Bluetooth settings for wireless audio streaming and data transfer.

5. GPS Navigation

The device is GPS-enabled for turn-by-turn directions. Utilize pre-installed mapping applications or download compatible ones from the app catalog (if available) to use this feature.

Maintenance

- **Battery Care:** To maximize battery life, avoid extreme temperatures. Charge the device regularly, but avoid constantly keeping it at 100% or letting it fully discharge frequently. The 1150 mAh lithium-ion battery provides up to 5.2 hours of talk time and 350 hours of standby time.
- **Cleaning:** Use a soft, lint-free cloth to clean the screen and device body. Avoid abrasive materials or harsh chemicals.
- **Software Updates:** Periodically check for system updates through the device settings to ensure optimal performance and security.
- **Storage Management:** With 8 GB of internal memory, regularly manage your files and applications to prevent performance degradation. Transfer large files to a computer if necessary.

Troubleshooting

- **Device Unresponsive:** If the device becomes unresponsive, press and hold the Power button for approximately 10-15 seconds to force a restart.
- **Network Connectivity Issues:** Verify that mobile data or Wi-Fi is enabled in settings. If on cellular, check your signal strength. If issues persist, restart the device or contact Verizon Wireless.
- **Battery Draining Quickly:** Reduce screen brightness, close unused applications, and disable unnecessary features like Wi-Fi or Bluetooth when not in use.
- **Applications Not Working:** Try restarting the application or the device. Ensure you have sufficient internal memory available.

Specifications

Feature	Detail
Brand	Palm
Model Name	Pixi Plus
Operating System	webOS
Wireless Carrier	Verizon, Verizon Wireless
Cellular Technology	3G (CDMA, EV-DO Rev A)

Feature	Detail
Connectivity Technology	Bluetooth, Wi-Fi
Memory Storage Capacity	8 GB
Screen Size	2.63 Inches
Display Resolution Maximum	320 x 480
Camera Resolution	2 MP (Optical Sensor Resolution)
Video Capture Resolution	720p
Battery Capacity	1150 Milliamp Hours (Lithium-Ion)
Phone Talk Time	5.2 Hours
Standby Time	Up to 350 hours (14.5 days)
Item Dimensions (LxWxH)	4.37 x 2.17 x 0.43 inches
Item Weight	3.26 ounces (0.2 Pounds)
Color	Black
Human-Interface Input	Keyboard, Touchscreen
GPS Geotagging Functionality	True

Warranty Information

Specific warranty details for the Palm Pixi Plus are typically provided at the point of purchase or within separate documentation included with the device. Please refer to your purchase receipt or contact the retailer for precise warranty terms and conditions. Standard warranties often cover manufacturing defects for a limited period.

Support

For further assistance, technical support, or service inquiries regarding your Palm Pixi Plus, please contact:

- **Verizon Wireless Customer Service:** For network-related issues, billing, or account management.
- **Palm Support:** Refer to official Palm support channels for device-specific hardware or software issues, if available.

When contacting support, have your device model (Palm Pixi Plus) and any relevant serial numbers or account information ready.

Important Notes on Media

No relevant product images or official product videos were provided in the input data for this manual. Therefore, no visual media could be embedded.

© 2023 Palm. All rights reserved.