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› Mobo TWS VISO Wireless Earbuds User Manual

Mobo TWS VISO

Mobo TWS VISO Wireless Earbuds User Manual

Model: TWS VISO | Brand: Mobo

INTRODUCTION

Thank you for choosing the Mobo TWS VISO Wireless Earbuds. These earbuds are designed to provide a superior audio experience with advanced features such as Active Noise Cancellation (ANC) and a smart touch screen charging case. This manual will guide you through the setup, operation, and maintenance of your new device to ensure optimal performance.

WHAT'S IN THE BOX

- Mobo TWS VISO Wireless Earbuds (Left and Right)
- Smart Touch Screen Charging Case
- USB-C Charging Cable
- Multiple Sizes of Eartips
- User Manual (this document)

PRODUCT OVERVIEW

The Mobo TWS VISO earbuds feature an ergonomic in-ear design for comfort and secure fit. The accompanying charging case is equipped with a smart touch screen, allowing direct control over various functions without needing your smartphone.



Image: The Mobo TWS VISO wireless earbuds, showcasing their sleek black design and in-ear form factor.



Image: The Mobo TWS VISO charging case with its integrated smart touch screen display, showing the Mobo logo.

SETUP

1. Initial Charging

Before first use, fully charge the earbuds and the charging case. Place the earbuds into the charging case and connect the USB-C cable to the case and a power source. The smart screen on the case will indicate the charging status.

2. Bluetooth Pairing

1. Ensure the earbuds are in the charging case and the case is open.
2. On your smartphone or device, go to Bluetooth settings.
3. Select "Mobo TWS VISO" from the list of available devices.
4. Once connected, a confirmation will appear on your device and potentially on the earbud case screen.



Image: The Mobo TWS VISO earbuds securely placed inside their open charging case, ready for charging or pairing.

OPERATING INSTRUCTIONS

Smart Touch Screen Controls

The charging case's intelligent touch screen allows for direct control of various functions:

- **Music Playback:** Navigate through playlists, play/pause, and skip tracks directly from the screen.
- **Volume Adjustment:** Increase or decrease volume with a simple touch interface.
- **Call Management:** Answer, end, or reject calls without touching your phone.
- **Sound Modes:** Switch between ANC (Active Noise Cancellation) and Transparency modes.
- **Battery Level:** View the exact battery percentage for both earbuds and the charging case.

Active Noise Cancellation (ANC)

The ANC feature reduces ambient noise by up to 20 dB, providing an immersive listening experience. Activate or deactivate ANC via the smart touch screen on the charging case or through the earbud's touch controls (refer to the specific touch gestures in the quick start guide included in the box).

Battery Life

The earbuds offer approximately 4 hours of playback on a single charge. The charging case provides multiple additional charges, extending the total listening time up to 25 hours. The case supports fast charging via its USB-C port.

MAINTENANCE

Cleaning

- Gently wipe the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Remove eartips and clean them separately with mild soap and water if necessary, ensuring they are completely dry before reattaching.

Storage

When not in use, store the earbuds in their charging case to protect them from dust and damage. Keep the device in a cool, dry place away from extreme temperatures.

TROUBLESHOOTING

Problem	Solution
Earbuds not pairing	Ensure earbuds are charged. Turn off and on Bluetooth on your device. Forget "Mobo TWS VISO" from your device's Bluetooth list and re-pair.
No sound from one earbud	Place both earbuds back into the case, close it, then open it again. Check earbud battery levels.
Charging case not charging	Verify the USB-C cable is securely connected to both the case and the power source. Try a different cable or power adapter.
ANC not working effectively	Ensure earbuds are properly seated in your ears with a good seal. Try different sized eartips. Confirm ANC is activated via the smart screen.

SPECIFICATIONS

Feature	Detail
Brand	Mobo
Model Name	TWS VISO
Color	Black
Ear Placement	In-Ear
Noise Control	Active Noise Cancellation (ANC)
Connectivity Technology	Bluetooth 5.3, Wireless, TWS, Smart Touch Screen
Wireless Technology	Bluetooth
Control Method	Touch
Earbud Battery Life	Up to 4 hours
Total Battery Life (with case)	Up to 25 hours
Charging Port	USB-C

Feature	Detail
Compatible Devices	Mobile Phones (iPhone and Android compatible)
Origin	China
UPC	842797072484
ASIN	B004HAVYRM

WARRANTY AND SUPPORT

The Mobo TWS VISO Wireless Earbuds come with a **12-month product warranty** from the date of purchase. This warranty covers manufacturing defects. Please retain your proof of purchase for warranty claims.

For technical support, troubleshooting assistance beyond this manual, or warranty inquiries, please contact Mobo customer service through their official website or the retailer where the product was purchased. You may need to provide your product model (TWS VISO) and proof of purchase.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

