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Sargent & Greenleaf SG_____

Sargent & Greenleaf Titan PivotBolt Electronic Safe Lock

Model: SG_____

Introduction

The Sargent & Greenleaf Titan PivotBolt Electronic Safe Lock is a state-of-the-art security solution designed for robust protection. This electronic lock features a motor-actuated mechanism, providing reliable and secure operation. Its innovative PivotBolt design allows for flexible installation, as the lock body connects to the keypad via a cable, removing the need for a rigid spindle. This manual provides essential information for the installation, operation, and maintenance of your S&G Titan PivotBolt lock.

Safety Information

- Always ensure the safe door is open and clear before performing any installation or maintenance procedures.
- Use only the specified battery type and replace it annually or as needed to ensure optimal performance.
- Avoid exposing the lock components to extreme temperatures, moisture, or corrosive substances.
- It is recommended that installation be performed by a qualified safe technician to ensure proper function and security.
- Keep your combination confidential and do not share it with unauthorized individuals.

Package Contents

Verify that all components are present before beginning installation:

- S&G Titan PivotBolt Electronic Lock Body
- Keypad Assembly
- Connecting Cable
- Mounting Hardware
- Bolt Position Indicator (BPI) module (if included with your model)



Image: The main components of the S&G Titan PivotBolt Electronic Safe Lock, showing the circular keypad on the left and the rectangular lock body on the right. The keypad features a standard 12-button layout with numbers 0-9, asterisk, and pound symbols. The lock body has mounting holes and a visible bolt mechanism.

Setup & Installation

Mounting the Lock

The S&G Titan lock body is designed to fit the same mounting footprint as other standard S&G locks, facilitating easy retrofitting. It is universally handed for RH (Right Hand), LH (Left Hand), VU (Vertical Up), and VD (Vertical Down) mounting orientations. The lock body can be positioned anywhere on the inside of the safe door, as it connects to the keypad via a cable, eliminating the need for a rigid spindle.

Connecting Components

Connect the keypad to the lock body using the provided cable. Ensure the connection is secure. The external battery placement within the keypad allows for easy battery changes without disassembling the lock body.



Image: A side-by-side comparison of the S&G Pivotbolt lock (left) and a 6730 Mechanical lock (right). The Pivotbolt lock shows its robust, motorized blocking device and mounting points, highlighting its modern design compared to the traditional mechanical lock.

Operating Instructions

Initial Setup and Code Programming

The lock can be programmed directly from the keypad. Refer to the specific programming instructions included with your lock for detailed steps on setting your initial user code and any additional codes. The lock supports up to one million possible codes.

Opening the Safe

To open the safe, enter your valid code on the keypad. The motor-actuated mechanism will retract the lock bolt, allowing the safe door to be opened.

Automatic Locking

The S&G Titan PivotBolt automatically locks to re-secure the safe whenever the safe's boltwork fully extends to the closed position. This feature ensures the safe is always secured once the door is closed and the boltwork is engaged.

Penalty Lockout Feature

For enhanced security, the lock includes a penalty lockout feature. If five or more incorrect codes are entered consecutively, the lock will shut down for ten minutes. This deters unauthorized attempts at random code entry.

Maintenance

Battery Replacement

The lock's efficient design means the battery needs to be changed significantly less often. When the battery level is low, the keypad will provide an indication. To replace the battery, access the external battery compartment located within the keypad. Use a fresh 9V alkaline battery. Ensure correct polarity when inserting the new battery.

General Care

Clean the keypad and lock body with a soft, dry cloth. Do not use abrasive cleaners or solvents, as these can damage the finish or electronic components.

Troubleshooting

Problem	Possible Cause	Solution
Lock not responding to keypad input.	Dead or low battery. Loose cable connection.	Replace the 9V battery. Check that the cable connecting the keypad to the lock body is securely plugged in.
Lockout due to incorrect code entries.	Five or more incorrect codes entered.	Wait for the 10-minute penalty lockout period to expire before attempting to enter the code again. Ensure the correct code is used.
Bolt does not retract after entering correct code.	Obstruction in boltwork. Mechanical issue.	Ensure there is no obstruction preventing the safe's boltwork from moving freely. If the issue persists, contact a qualified safe technician.

Specifications

- **Lock Type:** Electronic Keypad
- **Mechanism:** Motor Actuated PivotBolt
- **Material:** Titan
- **Color:** Chrome
- **Power Source:** 9V Battery (external placement in keypad)
- **Code Capacity:** One million possible codes
- **Certifications:** UL Listed, VDS, CEN, A2P, DNV approved
- **Weight:** Approximately 1 pound (16 ounces)
- **Part Number:** 2006-102
- **Universal Handing:** RH, LH, VU, VD
- **Included Components:** Bolt Position Indicator (BPI) module (optional/field installable)

Warranty Information

Sargent & Greenleaf products are manufactured to high standards and are backed by a manufacturer's warranty. For specific warranty terms and conditions, please refer to the warranty documentation provided with your product or visit the official Sargent & Greenleaf website.

Customer Support

For technical assistance, troubleshooting, or inquiries regarding your Sargent & Greenleaf Titan PivotBolt Electronic Safe Lock, please contact Sargent & Greenleaf customer support. Contact information can typically be found on the manufacturer's website or in the product packaging.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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