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> [SFA Sanicompact Pro Integrated Macerating Toilet Instruction Manual](#)

SFA C11STD

SFA Sanicompact Pro Integrated Macerating Toilet Instruction Manual

Model: C11STD

1. INTRODUCTION

The SFA Sanicompact Pro is an integrated macerating toilet designed for modern bathrooms, offering a practical solution for installing a toilet without extensive renovation. This unit is particularly suitable for replacing a bidet and allows for a hand wash basin connection (C11LV). It features a contemporary design, an Eco+ flush system for water efficiency, and hygienic materials for easy maintenance.

This manual provides essential information for the safe and efficient installation, operation, and maintenance of your SFA Sanicompact Pro. Please read all instructions carefully before installation and use.

2. SAFETY INFORMATION

Important Safety Instructions:

- Always disconnect the power supply before performing any maintenance or cleaning.
- Ensure the electrical installation complies with local regulations and standards. The unit operates on 220-240V.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Do not dispose of foreign objects such as wet wipes, sanitary products, cotton swabs, or excessive amounts of toilet paper into the toilet, as this can cause blockages and damage the macerator.
- Do not use corrosive chemicals or abrasive cleaners, as these can damage the unit's components and ceramic surfaces.
- Ensure proper ventilation in the installation area.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.

3. SETUP AND INSTALLATION

The SFA Sanicompact Pro is designed for floor mounting. Professional installation by a qualified plumber is recommended to ensure correct plumbing and electrical connections.

3.1 Unpacking and Inspection

- Carefully remove all packaging materials.

- Inspect the unit for any signs of damage during transit. Contact your supplier immediately if any damage is found.
- Verify that all components listed in the packaging are present, including the clip-on soft-close antibacterial seat, non-return valve, and floor fixings.

3.2 Placement and Dimensions

The compact design of the Sanicompact Pro allows for installation in various locations. Ensure sufficient space for maintenance and access.



Figure 3.2.1: SFA Sanicompact Pro installed in a modern bathroom setting. This image illustrates the compact footprint and contemporary design of the unit within a typical bathroom environment.

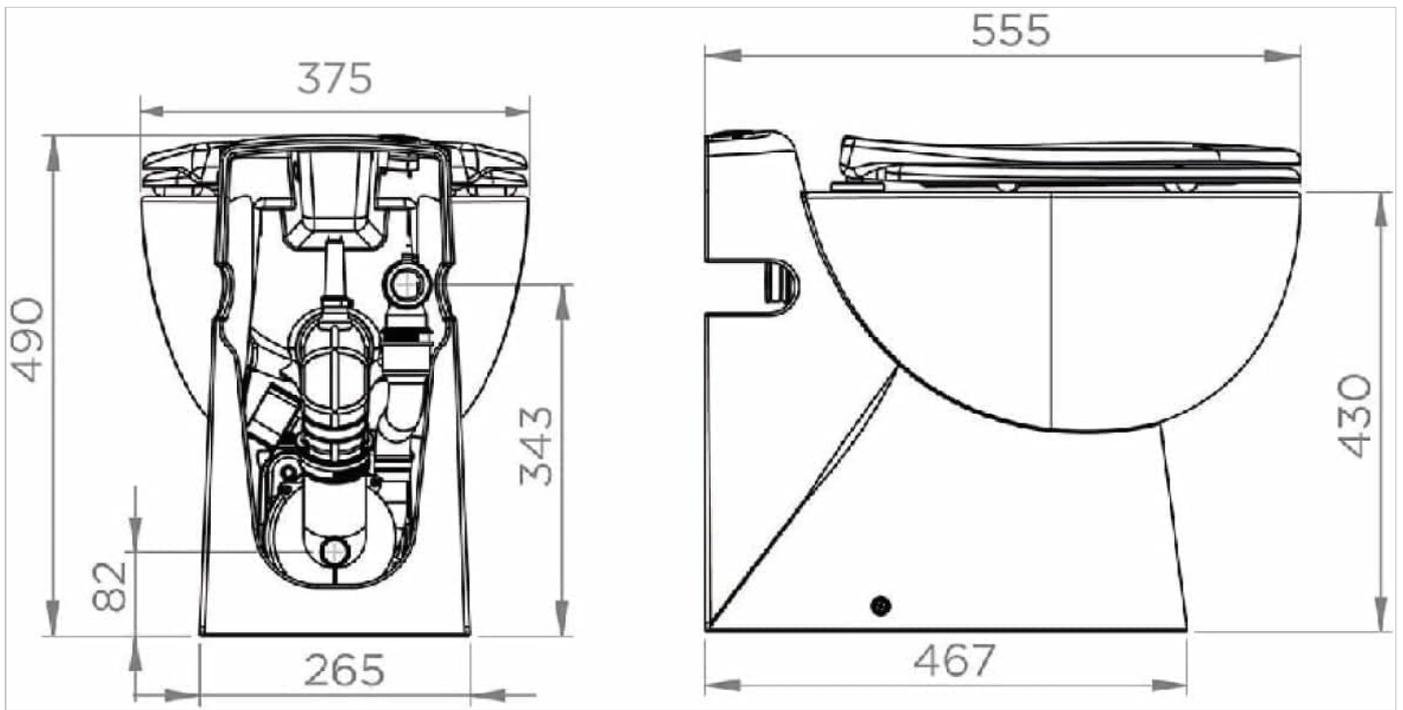


Figure 3.2.2: Technical drawing showing the dimensions of the SFA Sanicompact Pro. The unit measures approximately 55.5 cm (depth) x 36.8 cm (width) x 48 cm (height). Refer to this diagram for precise installation measurements.

3.3 Plumbing Connections

The Sanicompact Pro is designed to evacuate wastewater up to 3 meters vertically and 30 meters horizontally. It also features a connection point for a hand wash basin (C11LV).



Figure 3.3.1: View of the internal components of the SFA Sanicompact Pro, showing the macerator and pump system. This illustrates how the unit processes and evacuates waste.



Figure 3.3.2: Diagram of the SFA Sanicompact Pro with blue arrows indicating the water inlet and outlet connections. The lighter blue arrow shows the inlet for the hand wash basin, and the darker blue arrow indicates the main waste outlet.

- Connect the toilet to the main water supply using appropriate plumbing fittings.
- Connect the waste outlet pipe to the main drainage system. Ensure a slight downward slope for gravity assistance where possible, even with the macerator's pumping capability.
- If connecting a hand wash basin, use the designated inlet (C11LV).
- Install the supplied non-return valve to prevent backflow.

3.4 Electrical Connection

- The unit requires a 220-240V electrical supply.
- Connect the power cord to a dedicated, properly grounded electrical outlet.
- Ensure the circuit is protected by a residual current device (RCD) for safety.

4. OPERATING INSTRUCTIONS

The SFA Sanicompact Pro is designed for simple and efficient operation.

4.1 Flushing the Toilet

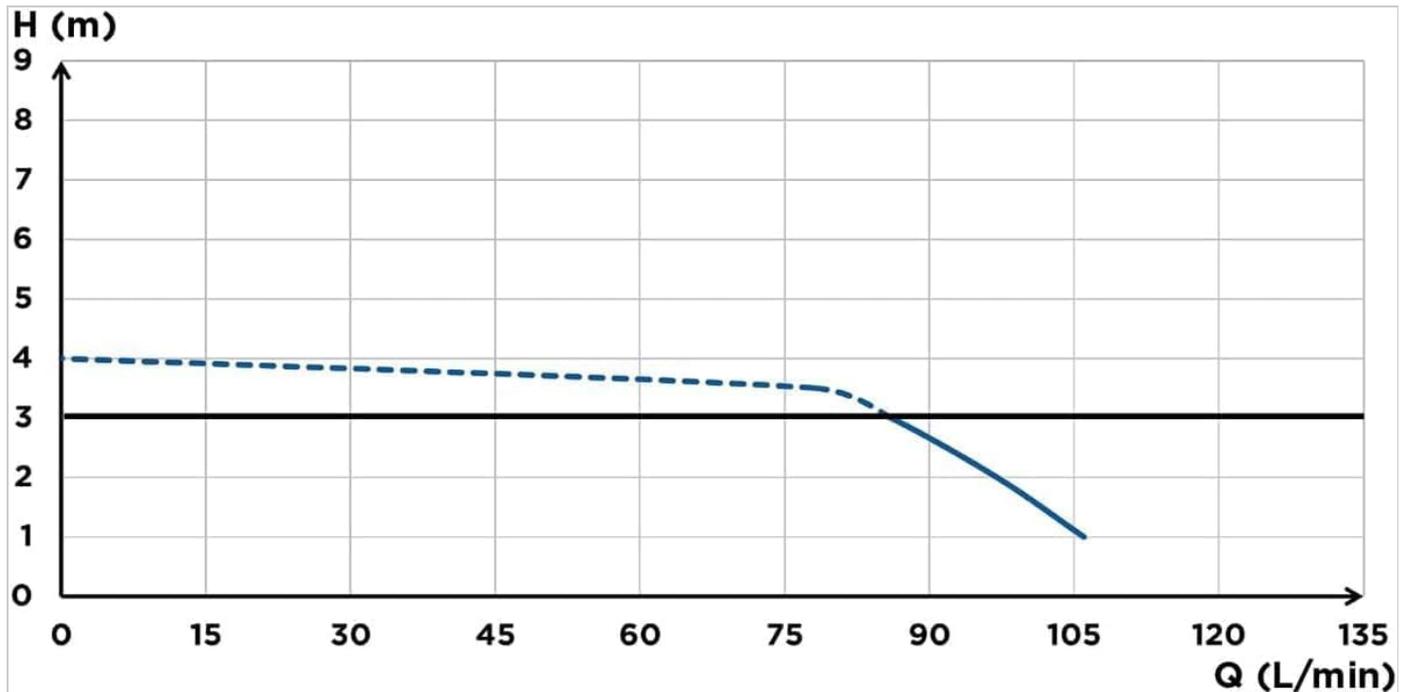


Figure 4.1.1: Close-up view of the flush button located on the top of the SFA Sanicompact Pro unit. Press this button to activate the flush cycle.

- To flush, press the flush button located on the top of the unit.
- The Eco+ flush system uses between 1.8 to 3 liters of water per flush, optimizing water consumption while ensuring effective cleaning.
- The integrated macerator will activate automatically to grind and pump the waste. The unit operates at a maximum noise level of 51 dB, ensuring relatively quiet operation.

4.2 Hand Wash Basin Operation

If a hand wash basin is connected to the Sanicompact Pro, its wastewater will be automatically processed by the macerator when the toilet is flushed or when the basin is used.

5. MAINTENANCE

Regular maintenance ensures the longevity and hygienic operation of your SFA Sanicompact Pro.

5.1 Cleaning the Toilet

- The ceramic bowl features an anti-limescale coating for easier cleaning.
- Use mild, non-abrasive cleaning agents specifically designed for toilets. Avoid harsh chemicals, bleach, or abrasive pads, as these can damage the ceramic and internal components.
- The antibacterial toilet seat is clip-on and soft-close, allowing for easy removal for thorough cleaning. To remove, gently unclip the seat from its hinges.
- Clean the exterior of the unit with a damp cloth and mild detergent.

5.2 Macerator Maintenance

The macerator is largely maintenance-free under normal use, provided that only human waste and toilet paper are flushed.

- **Do not** flush foreign objects such as:
 - Wet wipes (even "flushable" ones)

- Sanitary products (pads, tampons)
 - Cotton balls, swabs
 - Dental floss
 - Hair
 - Grease, oil, or food waste
 - Chemicals or solvents
- For descaling, use a descaling product specifically designed for macerating units. Follow the product instructions carefully.

6. TROUBLESHOOTING

Before contacting customer support, please refer to the following common issues and solutions. Always disconnect the power supply before attempting any inspection or repair.

| Problem | Possible Cause | Solution |
|--|--|---|
| Unit does not start or flush. | No power supply; electrical fault; motor obstruction. | Check power connection and circuit breaker. Ensure the unit is plugged in. If power is present, disconnect power and inspect for obstructions in the macerator blades (<i>professional assistance recommended</i>). |
| Unit runs continuously or cycles frequently. | Non-return valve faulty; leak in the system; foreign object preventing proper closure. | Check the non-return valve for proper function. Inspect all connections for leaks. Disconnect power and check for obstructions. |
| Unusual noise during operation. | Foreign object in the macerator; worn motor bearings. | Immediately disconnect power. Inspect for foreign objects. If noise persists after clearing, contact service. |
| Poor flushing performance or slow drainage. | Partial blockage; limescale buildup; insufficient water pressure. | Ensure only appropriate waste is flushed. Use a macerator-safe descaler. Check water supply pressure. |
| Leakage from the unit. | Loose connections; damaged seals; cracked housing. | Disconnect power and water supply. Inspect all plumbing connections and seals. Tighten any loose fittings. If damage is visible, contact service. |

Tip from users: To prevent blockages, especially with larger waste, it is recommended to "flush early, flush often." This means activating the flush button as soon as possible after use to ensure efficient maceration and evacuation.

7. SPECIFICATIONS

| Feature | Detail |
|------------------------|--|
| Brand | SFA |
| Model Number | C11STD |
| Dimensions (L x W x H) | 55.5 cm x 36.8 cm x 48 cm (Product); 42.5 x 36.8 x 48 cm (Packaging) |
| Weight | 30 kg (66.14 lbs) |
| Color | White |
| Style | Contemporary |

| Feature | Detail |
|----------------------------|--|
| Material | Ceramic (bowl), Plastic (seat) |
| Shape | Round |
| Voltage | 220 Volts |
| Power | 550 Watts |
| Installation Method | Floor Mounting |
| Included Components | Clip-on soft-close antibacterial seat, Non-return valve, Floor fixings |
| Macerator Pumping Capacity | Up to 3 meters vertical, 30 meters horizontal |
| Noise Level | 51 dB max |
| Flush Volume | 1.8 to 3 Liters (Eco+ system) |
| Hand Wash Basin Connection | Yes (C11LV) |
| Origin | Made in France (Origine France Garantie) |

8. WARRANTY

The SFA Sanicompact Pro is covered by a **3-year warranty** from the date of purchase. This warranty covers manufacturing defects and material faults under normal use and proper installation. Please retain your proof of purchase for warranty claims. The warranty does not cover damage resulting from improper installation, misuse, neglect, or the flushing of unauthorized items.

9. CUSTOMER SUPPORT

For technical assistance, spare parts, or warranty claims, please contact SFA customer service. Refer to the official SFA website or your product packaging for the most up-to-date contact information for your region.

When contacting support, please have your model number (C11STD) and date of purchase available.

