

## DIRECTV H24-100

# DIRECTV H24 HD Satellite Receiver User Manual

Model: H24-100

## INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your DIRECTV H24 HD Satellite Receiver. The H24 receiver is designed to deliver high-definition (MPEG-2, MPEG-4) and standard-definition (MPEG-2) programming, offering a wide range of features for an enhanced viewing experience. Please read this manual thoroughly before operating your device.

## WHAT'S IN THE BOX

Upon unpacking your DIRECTV H24 HD Satellite Receiver, please ensure all the following components are present:

- DIRECTV H24 HD Satellite Receiver
- Power Cable
- Access Card
- 6-Foot HDMI Cable
- RC66RX IR / RF Compatible Remote Control



Image: Front view of the DIRECTV H24 HD Satellite Receiver. The receiver is black with a glossy front panel. Visible controls include Power, Guide, Menu, and a circular Select button with directional arrows. Resolution indicators (480i, 480p, 720p, 1080i, 1080p) are also present on the right side of the front panel. The DIRECTV logo is prominently displayed on the top surface.

## SETUP

### 1. Connecting to Your Television

The DIRECTV H24 receiver offers multiple connection options for your television. Choose the best available option for your TV.

- **HDMI Connection (Recommended for HD):** Connect one end of the provided HDMI cable to the HDMI output port on the back of the H24 receiver and the other end to an HDMI input port on your television.
- **Component Video (YPbPr) Connection:** Connect the red, green, and blue component video cables from the H24 receiver's Component output to the corresponding input ports on your television. Also, connect the red and white RCA audio cables for sound.
- **Composite Video (RCA) Connection:** Connect the yellow composite video cable from the H24 receiver's Composite output to the yellow video input on your television. Also, connect the red and white RCA audio cables for sound.
- **S-Video Connection:** Connect an S-Video cable from the H24 receiver's S-Video output to the S-Video input on your television. Also, connect the red and white RCA audio cables for sound.

## 2. Connecting to Audio System (Optional)

For enhanced audio, you can connect your receiver to an external audio system.

- **Optical Audio:** Connect an optical audio cable from the Digital Optical output on the H24 receiver to your audio receiver or soundbar.
- **Coaxial Audio:** Connect a digital coaxial audio cable from the Digital (coaxial) output on the H24 receiver to your audio receiver or soundbar.
- **Stereo RCA Audio:** Connect red and white RCA audio cables from the Stereo (L/R, RCA) outputs on the H24 receiver to your audio receiver or television.

## 3. Connecting to Satellite Dish

Connect the coaxial cable from your DIRECTV satellite dish to the Satellite In port on the back of the H24 receiver.

## 4. Power Connection

Once all other connections are made, connect the power cable to the H24 receiver and then plug it into a standard electrical outlet.

# OPERATING INSTRUCTIONS

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## Basic Operation

- **Power On/Off:** Press the **POWER** button on the remote control or the front panel of the receiver.
- **Channel Navigation:** Use the **CHANNEL UP/DOWN** buttons or enter the channel number directly using the remote's keypad.
- **Guide:** Press the **GUIDE** button to access the seven-day Advanced Program Guide. You can search for shows up to 7 days in advance.
- **Menu:** Press the **MENU** button to access system settings, preferences, and other features.
- **Select:** Use the directional arrows and the **SELECT** button to navigate and confirm selections within the guide and menus.

## Advanced Features

- **Screen Format:** Adjust the screen format to full screen, stretched, letterbox, pillar box, or crop mode via the menu settings.
- **Sports Scores (Red Button):** Press the red button on your remote to view scores of major games without changing the channel.
- **Caller ID:** View and log Caller ID information provided by your local phone company (requires phone line connection to receiver, if available).
- **Parental Controls:** Set up parental controls and locks to restrict objectionable programming. Access this feature

through the main menu.

## MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your DIRECTV H24 receiver.

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the receiver. Do not use liquid cleaners or abrasive materials.
- **Ventilation:** Ensure the receiver has adequate ventilation. Do not block the ventilation openings on the top, sides, or back of the unit. Avoid placing the receiver in enclosed spaces or on soft surfaces that may impede airflow.
- **Power Cycle:** If the receiver becomes unresponsive, try unplugging it from the power outlet for 15 seconds and then plugging it back in.

## TROUBLESHOOTING

This section addresses common issues you might encounter with your DIRECTV H24 receiver.

Problem	Possible Cause / Solution
No Picture / No Signal	Ensure all cables (HDMI, Component, Satellite In) are securely connected. Verify your TV input is set to the correct source (e.g., HDMI 1, Video 2). Check if the satellite dish is properly aligned and free from obstructions.
No Audio	Check audio cable connections (HDMI, RCA, Optical, Coaxial). Ensure TV or audio receiver volume is not muted or too low. Verify audio settings on the receiver and TV.
Remote Control Not Working	Replace batteries in the remote control. Ensure there are no obstructions between the remote and the receiver. Reprogram the remote control if necessary (refer to remote control manual).
Receiver Unresponsive	Perform a power cycle: Unplug the receiver from the power outlet for 15 seconds, then plug it back in.
Activation Issues	As of January 1, 2019, DIRECTV no longer allows customers to self-activate receivers purchased online. You will need a DIRECTV authorized dealer to create an activation order for you. Contact DIRECTV customer support or an authorized dealer for assistance with activation.

## SPECIFICATIONS

Feature	Detail
Model Number	H24-100
Dimensions (L x W x H)	9.4 x 15 x 2.6 inches
Item Weight	6 pounds
Video Output	480i, 480p, 720p, 1080i picture output
Connectivity Technology	Ethernet, HDMI
Audio Output Mode	Surround

Feature	Detail
Connection Ports	1 Digital Optical, 1 Digital (coaxial), 2 Stereo (L/R, RCA), 1 HDMI, 1 Component (YPbPr), 1 S-Video, 2 Composite (RCA)
Energy Efficiency	2010 ENERGY STAR Excellence In Energy Efficient Product Design Award by the EPA

## WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation provided by DIRECTV at the time of service activation or visit the official DIRECTV support website. Please note that DIRECTV policy changes may affect receiver activation and service. For activation of receivers purchased online, an authorized DIRECTV dealer is required to create an activation order.

**Legal Disclaimer:** Since January 1, 2019, DIRECTV does not allow customers to self-activate receivers purchased online. You will need a DIRECTV authorized dealer to create an activation order for you.

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### Documents - DIRECTV – H24-100

CALIFORNIA PROPOSITION 65 WARNINGS FOR DIRECTV AND UVERSE PRODUCTS		
<b>WARNING:</b> Products installed may include products with required warnings under California Proposition 65. Prop 65 is determined by the manufacturer. Prop 65 requires warnings for products that can expose individuals in California to chemicals known to the State of California to cause cancer or birth defects or other reproductive harm. For more information go to <a href="http://www.cdpr.ca.gov">www.cdpr.ca.gov</a> . If a warning applies, the manufacturer typically places it on the installed product box or the product packaging. You also can look on your installed products to identify the model or part number and then refer to the chart below to determine if a warning applies.		
DirectV Products		
Manufacturer	Product Description	Prop 65 Warnings
HUMAX	DIRECTV HD C41WP-100C-R, DIRECTV HD C41WP-100C-R, DIRECTV HD C41WP-100C-R, DIRECTV HD C41WP-100C-R	<b>WARNING:</b> This product can expose you to lead and lead compounds which are known to the State of California to cause cancer, and birth defects or other reproductive harm. For more information go to <a href="http://www.cdpr.ca.gov">www.cdpr.ca.gov</a> .
HUMAX	DIRECTV Media Center Client C41WP-100	<b>WARNING:</b> This product can expose you to lead and lead compounds which are known to the State of California to cause cancer, and birth defects or other reproductive harm. For more information go to <a href="http://www.cdpr.ca.gov">www.cdpr.ca.gov</a> .
HUMAX	DIRECTV New HD C41WP-100C-R, DIRECTV New HD C41WP-100C-R, DIRECTV New HD C41WP-100C-R, DIRECTV New HD C41WP-100C-R	<b>WARNING:</b> This product can expose you to lead and lead compounds which are known to the State of California to cause cancer, and birth defects or other reproductive harm. For more information go to <a href="http://www.cdpr.ca.gov">www.cdpr.ca.gov</a> .
HUMAX	DIRECTV Refurb HD C41WP-100C-R, DIRECTV Refurb HD C41WP-100C-R, DIRECTV Refurb HD C41WP-100C-R, DIRECTV Refurb HD C41WP-100C-R	<b>WARNING:</b> This product can expose you to lead and lead compounds which are known to the State of California to cause cancer, and birth defects or other reproductive harm. For more information go to <a href="http://www.cdpr.ca.gov">www.cdpr.ca.gov</a> .
HUMAX	DIRECTV Refurb HD C41WP-100C-R	<b>WARNING:</b> This product can expose you to lead and lead compounds which are known to the State of California to cause cancer, and birth defects or other reproductive harm. For more information go to <a href="http://www.cdpr.ca.gov">www.cdpr.ca.gov</a> .
HUMAX	DIRECTV Refurb HD with card H24-100C-R	<b>WARNING:</b> This product can expose you to lead and lead compounds which are known to the State of California to cause cancer, and birth defects or other reproductive harm. For more information go to <a href="http://www.cdpr.ca.gov">www.cdpr.ca.gov</a> .

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CALIFORNIA PROPOSITION 65 WARNINGS FOR DIRECTV AND UVERSE PRODUCTS WARNING: Products installed may ... DTV-New HD C41WBP-100C-R; DTV-New HD C51BP-100C-R REFURB HD C61-100; REFURB HD C61BP-100; REFURB HD **H24-100**-R NEW HD C61-100C-R HD **H24-100C**-R WARNING: This product can expose you to lead and lead com...

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