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> [Verbatim 53021 Store 'n' Go USB 3.0 Portable Hard Drive 500GB User Manual](#)

Verbatim 53021

Verbatim 53021 Store 'n' Go USB 3.0 Portable Hard Drive 500GB User Manual

INTRODUCTION

This manual provides essential information for the proper setup, operation, and maintenance of your Verbatim Store 'n' Go USB 3.0 Portable Hard Drive. This high-performance external hard drive offers a high-speed USB 3.0 interface, enabling fast data transfer rates. Its compact and sleek design makes it an ideal solution for portable storage, allowing you to carry your digital files and documents conveniently.



Image: The Verbatim Store 'n' Go 500GB USB 3.0 Portable Hard Drive, silver finish.

The drive is designed for ease of use, featuring plug-and-play functionality without requiring an external power supply. It is compatible with USB 2.0 ports, though optimal performance is achieved with USB 3.0 connections.

SETUP

Package Contents:

- Verbatim Store 'n' Go Portable Hard Drive
- USB 3.0 Cable

Connecting the Drive:

1. Connect the small end of the supplied USB 3.0 cable to the USB port on the Verbatim Store 'n' Go hard drive.
2. Connect the larger end of the USB 3.0 cable to an available USB port on your computer (PC or laptop). For optimal performance, use a USB 3.0 port. The drive is backward compatible with USB 2.0 ports.
3. The drive is bus-powered and does not require an external power adapter.



Image: The Verbatim Store 'n' Go hard drive connected via its USB 3.0 cable.

Initial Use and Formatting:

The drive comes pre-formatted. Drives up to 2TB are typically formatted in FAT32 for immediate compatibility with both Windows and Mac OS. Drives larger than 2TB are formatted in NTFS, which is compatible with Windows. For Mac OS compatibility with NTFS-formatted drives, reformatting to HFS+ is required. The Verbatim VHD formatter, included on the disk, facilitates HFS+ formatting.

Nero BackItUp Essentials Software (Windows Only):

The drive includes Nero BackItUp Essentials software for enhanced data security. This software allows you to back up files, folders, and entire drives from your PC or laptop. You can perform backups on demand or schedule automatic backups. Nero BackItUp Essentials is compatible with Windows XP, Vista, 7, 8, and 10. It is not compatible with Mac OS.

OPERATING INSTRUCTIONS

Data Transfer:

To transfer data, simply drag and drop files and folders to and from the Verbatim Store 'n' Go drive icon on your computer. The USB 3.0 interface provides high-speed data transfer, making it efficient to move large volumes of data.



Image: A person connecting and using the Verbatim Store 'n' Go hard drive with a laptop, demonstrating its portability.

The drive supports hot-swapping, meaning it can be connected or disconnected while the computer is running. However, always ensure safe removal to prevent data corruption.

Safe Removal:

Before disconnecting the drive, always use the "Safely Remove Hardware" option in Windows or drag the drive icon to the Trash (Eject) in Mac OS. This ensures all data operations are completed and prevents potential file corruption or disk damage.

MAINTENANCE

- **Physical Care:** Handle the drive with care. Avoid dropping it or subjecting it to physical shocks, as this can damage the internal components.
- **Cleaning:** Use a soft, dry cloth to clean the exterior of the drive. Do not use liquid cleaners or solvents.
- **Temperature:** Store and operate the drive within recommended temperature ranges to ensure longevity. Avoid extreme heat or cold.
- **Data Backup:** Regularly back up important data stored on the portable drive to another location (e.g., your computer's internal drive, cloud storage) to prevent data loss in case of unforeseen issues.

TROUBLESHOOTING

Drive Not Detected:

- Ensure the USB cable is securely connected to both the drive and your computer's USB port.
- Try connecting the drive to a different USB port on your computer.
- If using a desktop computer, try connecting to a USB port on the back of the computer, which typically provides more stable power.
- Test the drive on another computer to rule out issues with your current system.
- Verify that your operating system's device manager or disk management utility recognizes the drive.

Slow Transfer Speeds:

- Ensure the drive is connected to a USB 3.0 port on your computer for optimal performance. When connected to a USB 2.0 port, transfer speeds will be significantly lower.
- Close any unnecessary applications running in the background that might be consuming system resources.
- Check the integrity of the USB cable. A faulty cable can affect transfer speeds.

Incompatible with Specific Devices:

While the drive is broadly compatible with PCs and Macs, some specific devices, such as certain satellite terminals or media players, may not recognize external hard drives. This is often due to the device's firmware or specific formatting requirements. Refer to the device's manual for external storage compatibility.

Usable Capacity Discrepancy:

It is common for the actual usable capacity of a hard drive to be slightly less than the advertised capacity. This is due to differences in how manufacturers and operating systems calculate storage space (decimal vs. binary) and space reserved for system files and pre-installed software.

SPECIFICATIONS

Brand	Verbatim
Model Number	53021
Series	Store 'n' Go
Color	Silver
Digital Storage Capacity	500 GB
Hard Drive Interface	USB 3.0
Hard Drive Technology	Mechanical Hard Drive
Hard Drive Size	2.5 Inches
Rotational Speed	5400 RPM
Write Speed	Max. 5.0 Gbps
Connectivity Technology	USB
Number of USB 3.0 Ports	1
Power Type	Bus Powered (USB)
Operating System Compatibility	Windows 2000/XP/Vista/7/8/10 (and later), Mac OS X (and later)
Dimensions (L x W x H)	11.8 x 7.9 x 1.3 cm
Product Weight	150 Grams

WARRANTY INFORMATION

The Verbatim Store 'n' Go Portable Hard Drive comes with a **2-year manufacturer's warranty**. Please retain your proof of purchase for warranty claims. For detailed terms and conditions, refer to the warranty documentation provided with your product or visit the official Verbatim website.

SUPPORT

For further assistance, technical support, or to download the latest drivers and software, please visit the official Verbatim support website. You can typically find support resources by searching for your product model number (53021) on their site.

Official Verbatim Website: www.verbatim.com