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### Dyson DC26 Multi floor

# Dyson DC26 Multi Floor Compact Canister Vacuum Cleaner User Manual

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## 1. INTRODUCTION

This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your Dyson DC26 Multi Floor Compact Canister Vacuum Cleaner. The DC26 is designed to deliver powerful cleaning performance in a compact and lightweight form factor, suitable for various floor types including carpet, tile, vinyl, and wood.



Figure 1: Dyson DC26 Multi Floor Compact Canister Vacuum Cleaner. This image shows the complete vacuum cleaner unit with its canister, hose, and cleaning wand extended, ready for use.

## 2. IMPORTANT SAFETY INFORMATION

Please read all instructions before using this appliance. When using an electrical appliance, basic precautions should always be followed, including the following:

- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only Dyson recommended attachments.
- Do not use with a damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up toxic material (e.g., chlorine bleach, ammonia cleaner, drain cleaner).
- Do not use without dust bin and filters in place.
- Unplug before connecting or disconnecting hose.
- Use extra care when cleaning on stairs.
- Do not use to pick up hard or sharp objects such as glass, nails, screws, coins, etc.

### 3. SETUP AND ASSEMBLY

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Your Dyson DC26 vacuum cleaner comes with several components that require simple assembly before first use. Follow these steps to set up your machine:

1. **Unpack Components:** Carefully remove all parts from the packaging. Ensure all components listed in the packing list are present.
2. **Attach Hose:** Connect the flexible hose to the main body of the canister unit. Ensure it clicks securely into place.
3. **Assemble Wand and Floor Tool:** Attach the cleaning wand to the end of the hose. Then, connect your desired floor tool (e.g., the carbon fiber brush bar or articulating hard floor tool) to the end of the wand. The floor tool should click firmly into position.
4. **Power Connection:** Extend the power cord from the miniaturized cable rewind and plug it into a suitable electrical outlet.



Figure 2: Dyson DC26 components ready for assembly. This image illustrates the main canister unit, hose, wand, and floor tool, showing how they connect to form the complete vacuum cleaner.

The compact design of the DC26 makes it easy to handle and store. Its small footprint allows it to fit in tight spaces.



Figure 3: Dyson DC26 demonstrating its compact size. A hand is shown holding the main canister unit, highlighting its small and lightweight design for easy portability and storage.

#### 4. OPERATING INSTRUCTIONS

The Dyson DC26 is designed for efficient cleaning across various floor types. Follow these guidelines for optimal

performance:

#### 4.1 Powering On and Off

- To turn the vacuum on, press the red power button located on the main canister unit.
- To turn the vacuum off, press the red power button again.
- The cable rewind button (usually blue or grey) will retract the power cord when pressed.

#### 4.2 Cleaning Different Floor Types

The DC26 Multi Floor is suitable for every floor type: carpet, tile, vinyl, or wood.

- **Hard Floors (Wood, Tile, Vinyl):** Use the carbon fiber brush bar for fine dust removal. The brush bar can be turned off for delicate hard floors or rugs to prevent scratching.
- **Carpets (Short Pile):** The turbinehead brushbar is air-driven and ideal for cleaning short pile carpet. Ensure the brush bar is engaged for effective deep cleaning.

#### 4.3 Using Attachments

The detachable handle allows tools to fit directly to the end of the hose for cleaning in tight places. Included attachments are:

- **Stair Tool:** Designed for effective cleaning of stairs and upholstery.
- **Combination Brush/Crevice Tool:** A versatile tool for cleaning crevices, corners, and dusting surfaces.
- **Articulating Hard Floor Tool:** Maneuvers easily and allows for simple cleaning in gaps and hard-to-reach spaces.



Figure 4: Operating the Dyson DC26 on a hard floor. A person is shown using the vacuum cleaner to clean a large hard floor area, demonstrating its maneuverability.

## 4.4 Product Overview Video

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Video 1: Dyson DC26 Multi-Floor Compact Canister Vacuum Cleaner Overview. This video provides a general overview of the Dyson DC26, showcasing its features and how it operates on different surfaces.

## 5. MAINTENANCE

Regular maintenance ensures your Dyson DC26 continues to perform optimally and maintains its "no loss of suction" capability.

### 5.1 Emptying the Dust Bin

The clear bin allows you to see when it needs emptying. It is hygienic and quick to empty:

1. **Remove Bin:** Press the bin release button to detach the clear bin from the main unit.
2. **Empty Contents:** Position the bin over a trash receptacle. Push the red button on the bin to release the bottom flap, allowing dirt and debris to fall out.
3. **Reattach Bin:** Close the bottom flap securely and reattach the bin to the vacuum cleaner until it clicks into place.



Figure 5: Emptying the Dyson DC26 dust bin. A person is shown detaching and emptying the clear dust bin, demonstrating the hygienic one-button release mechanism.

### 5.2 Filter Maintenance

The DC26 features a lifetime HEPA filter that captures allergens and expels cleaner air. Filter maintenance is simple with the easy access filter door.

- **Access Filter:** Locate the filter access door on the vacuum.
- **Clean Filter:** Remove the filter and wash it under cold tap water. Do not use detergents. Squeeze and twist to ensure all excess water is removed.
- **Dry Filter:** Allow the filter to dry completely for at least 24 hours in a warm, dry place before reinserting. Do not dry in a tumble dryer, microwave, or near a naked flame.
- **Frequency:** Check and wash the filter regularly, or as indicated by the vacuum's performance.

With washable filters and no bags to buy, there are no extra costs to owning the DC26.

## 6. TROUBLESHOOTING

If you encounter issues with your Dyson DC26, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No power	Not plugged in; power outlet fault; tripped circuit breaker.	Ensure plug is fully inserted. Check power outlet with another appliance. Reset circuit breaker if necessary.
Loss of suction	Full dust bin; blocked hose/wand/floor tool; dirty filter.	Empty the dust bin. Check for and clear any blockages in the hose, wand, or floor tool. Wash and dry the filter as per maintenance instructions.
Brush bar not rotating	Brush bar switch off; blockage in brush bar; belt issue.	Ensure brush bar is switched on for carpets. Check for and remove any hair or debris wrapped around the brush bar. If the issue persists, contact Dyson Customer Support.
Unusual noise	Blockage; foreign object in fan/motor; worn parts.	Turn off and unplug the vacuum. Check for and remove any blockages. If noise persists, discontinue use and contact Dyson Customer Support.

For issues not listed here, please contact Dyson Customer Support.

## 7. PRODUCT SPECIFICATIONS

**Brand:** Dyson

**Model Name:** DC26 MULTI FLOOR

**Model Number:** DC26 Multi floor

**Color:** Iron/Blue

**Item Weight:** 16.2 Pounds

**Filter Type:** Reusable Filter (HEPA)

**Cord Length:** 16 ft (as per product description)

**Indoor/Outdoor Usage:** Indoor

**Control Method:** Push Button / Touch

**GTIN / UPC:** 879957004917

## 8. WARRANTY AND SUPPORT

The Dyson DC26 carries a **5-year warranty**, covering parts and labor. This warranty is guaranteed by Dyson. For warranty claims, technical assistance, or general inquiries, please contact the Dyson Customer Support Center.

The US-based Dyson Customer Support Center is available seven days a week to assist you.  
Please refer to your purchase documentation or the official Dyson website for the most current contact information and detailed warranty terms and conditions.