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Lexmark E360H11A

Lexmark E360, E460, E462 Series High Yield Return Program Toner Cartridge User Manual

Brand: Lexmark | Model: E360H11A

INTRODUCTION

This manual provides essential information for the safe and effective use of your Lexmark E360, E460, E462 Series High Yield Return Program Toner Cartridge (Part Number E360H11A). This genuine Lexmark product is designed to deliver consistent, high-quality monochrome laser prints with an estimated yield of 9,000 pages. Please read this manual thoroughly before installation and use.

SAFETY INFORMATION

- Keep toner cartridges out of reach of children.
- Do not incinerate toner cartridges. Residual toner dust can ignite.
- Avoid inhaling toner dust. If toner gets on your skin or clothing, wash it off immediately with soap and cold water.
- Do not attempt to disassemble the toner cartridge.
- Store cartridges in their original packaging in a cool, dry place away from direct sunlight.

WHAT'S IN THE BOX

Your package should contain the following item:

- One (1) Lexmark E360, E460, E462 Series High Yield Return Program Toner Cartridge (Part Number E360H11A)



This image displays the Lexmark E360H11A High Yield Return Program Toner Cartridge alongside its retail packaging. The cartridge is black with a light blue handle, and the box features Lexmark branding and product details.

SETUP AND INSTALLATION

Follow these steps to properly install the toner cartridge in your Lexmark E360, E460, or E462 series printer:

1. **Power Off Printer:** Ensure your printer is turned off and unplugged from the power outlet before beginning the installation process.
2. **Open Front Cover:** Open the front cover of your Lexmark printer to access the toner cartridge compartment.
3. **Remove Old Cartridge (if applicable):** If replacing an old cartridge, carefully pull it straight out of the printer. Place it in a protective bag for recycling.
4. **Unpack New Cartridge:** Remove the new Lexmark E360H11A toner cartridge from its packaging. Avoid touching the green drum surface.
5. **Shake Cartridge:** Gently shake the new cartridge horizontally 5-6 times to distribute the toner evenly.
6. **Remove Protective Seals:** Carefully remove any protective tapes or seals from the cartridge as indicated in your printer's specific manual.
7. **Insert New Cartridge:** Align the new cartridge with the guides inside the printer and push it firmly until it clicks into place.
8. **Close Front Cover:** Close the front cover of the printer.
9. **Power On Printer:** Plug in and turn on your printer. The printer will typically perform a self-test and recognize the new cartridge.

Refer to your specific Lexmark printer's user manual for detailed instructions and illustrations.

OPERATING INSTRUCTIONS

Once the Lexmark E360H11A toner cartridge is installed, your printer is ready for operation. The cartridge functions automatically as part of the printing process.

- **Printing:** Initiate print jobs from your computer or device as you normally would. The printer will draw toner from the cartridge to create monochrome prints.
- **Toner Level Monitoring:** Most Lexmark printers provide a way to monitor toner levels through the printer's control panel or software utility. Monitor these levels to know when a replacement cartridge will be needed.
- **Print Quality:** If print quality degrades (e.g., faded prints, streaks), it may indicate a low toner level or an issue with the cartridge. Refer to the Troubleshooting section.

MAINTENANCE

Proper handling and storage can extend the life and performance of your toner cartridge:

- **Storage:** Store unused cartridges in their original sealed packaging in a cool, dry environment, away from direct sunlight and extreme temperatures.
- **Handling:** Always handle the cartridge by its designated handles or edges. Avoid touching the imaging drum.
- **Disposal/Recycling:** This is a Lexmark Return Program Toner Cartridge. Please return the empty cartridge to Lexmark for proper recycling. Instructions for return are typically included with the new cartridge or can be found on the official Lexmark website. Do not dispose of cartridges in regular waste.

TROUBLESHOOTING

If you encounter issues with your toner cartridge, consider the following common solutions:

Problem	Possible Cause	Solution
Faded or Light Prints	Low toner level; uneven toner distribution.	Gently shake the cartridge horizontally. If problem persists, replace the cartridge.

Problem	Possible Cause	Solution
Streaks or Lines on Prints	Dirty imaging drum; damaged cartridge.	Do not touch the drum. If the cartridge is new, ensure all seals are removed. If problem persists, replace the cartridge.
"Toner Low" or "Replace Cartridge" Message	Toner is genuinely low; cartridge not seated correctly.	Reseat the cartridge firmly. If message persists, replace with a new cartridge.
Cartridge Not Recognized	Improper installation; faulty cartridge.	Remove and reinsert the cartridge, ensuring it clicks into place. Restart the printer. If issue continues, contact Lexmark support.

For more complex issues, consult your printer's specific user manual or the Lexmark support website.

SPECIFICATIONS

Feature	Detail
Product Type	Toner Cartridge
Brand	Lexmark
Part Number	E360H11A
Compatibility	Lexmark E360, E460, E462 Series Monochrome Laser Printers
Print Technology	Monochrome Laser
Page Yield	Up to 9,000 pages (ISO/IEC 19752)
Special Feature	High Yield, Return Program Cartridge
Included Components	Toner Cartridge
ASIN	B00434R3GI
Date First Available	September 15, 2010

WARRANTY INFORMATION

Lexmark toner cartridges are manufactured to high quality standards. For specific warranty terms and conditions applicable to your Lexmark E360H11A toner cartridge, please refer to the documentation included with your printer or visit the official Lexmark website. Warranty coverage typically addresses defects in materials and workmanship under normal use.

SUPPORT

If you require further assistance or have questions regarding your Lexmark E360, E460, E462 Series High Yield Return Program Toner Cartridge, please contact Lexmark Customer Support:

- **Lexmark Official Website:** www.lexmark.com/support
- **Online Resources:** Access FAQs, drivers, and troubleshooting guides.
- **Contact Information:** Find phone numbers or chat options for direct support on the Lexmark support website.

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Related Documents - E360H11A

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