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Bristan PM 1/2 C

Bristan Prism Basin Taps Instruction Manual

Model: PM 1/2 C

1. Introduction

Thank you for choosing the Bristan Prism Basin Taps. This instruction manual provides essential information for the safe and efficient installation, operation, and maintenance of your new basin taps. Please read this manual thoroughly before beginning installation and retain it for future reference.

2. Safety Information

Always adhere to local plumbing and building regulations. If you are unsure about any aspect of the installation, consult a qualified plumber.

- Ensure the water supply is turned off at the mains before commencing any work.
- Wear appropriate personal protective equipment (PPE) such as gloves and eye protection.
- Do not overtighten connections, as this may damage the product.
- Keep small parts away from children.
- Inspect all components for damage before installation. Do not install damaged parts.

3. Product Overview

The Bristan Prism Basin Taps (Model: PM 1/2 C) are designed to provide a sleek and contemporary aesthetic to your bathroom basin. These pillar taps feature metal lever handles for precise control of water flow and temperature. The taps are chrome plated and utilize ceramic disc technology for enhanced durability and reduced risk of dripping.



Image: Bristan Prism Basin Pillar Taps. This image displays the two individual basin taps, showcasing their polished chrome finish, cylindrical base, and ergonomic lever handles.

Included Components:

- 2 x Basin Taps
- Fitting Kit (includes necessary washers, nuts, and connectors)
- Fitting Instructions (this manual)

4. Setup and Installation

Before installation, ensure you have all necessary tools and that the basin is prepared for tap fitting.

Tools Required (Not Supplied):

- Adjustable spanner or basin wrench
- Screwdriver (if required for specific connections)
- PTFE tape
- Sealant (silicone, if required for basin sealing)

Installation Steps:

1. **Preparation:** Turn off the main water supply to the property. Open existing taps to drain residual water from the pipes.
2. **Remove Old Taps:** If replacing existing taps, carefully disconnect the water supply lines and unscrew the retaining nuts from underneath the basin. Remove the old taps.
3. **Clean Basin Holes:** Ensure the tap holes on the basin are clean and free from debris.
4. **Position New Taps:** Insert the new Bristan Prism Basin Taps into the basin holes. Ensure any supplied rubber washers are correctly positioned between the tap base and the basin surface to create a seal.
5. **Secure Taps:** From underneath the basin, slide the metal washers and retaining nuts onto the tap shanks. Hand-tighten the nuts, then use an adjustable spanner or basin wrench to gently tighten them until the taps are secure and stable. *Do not overtighten.*
6. **Connect Water Supply:** Connect the hot and cold water supply lines to the corresponding tap inlets. Use PTFE tape on threaded connections to ensure a watertight seal. Ensure connections are tight but do not overtighten.
7. **Check for Leaks:** Slowly turn on the main water supply. Check all connections for leaks. If any leaks are detected, turn off the water supply and re-tighten the connections.
8. **Test Operation:** Once satisfied there are no leaks, fully open the taps to flush out any debris from the pipes. Check for proper water flow and temperature control.

5. Operating Instructions

The Bristan Prism Basin Taps are designed for simple and intuitive operation.

- **Water Flow Control:** Rotate the lever handle on each tap to control the water flow. Turning the handle clockwise typically reduces flow, while counter-clockwise increases it.
- **Temperature Control:** The left tap typically controls hot water, and the right tap controls cold water. Adjust the desired temperature by mixing the flow from both taps.
- **Ceramic Disc Technology:** These taps utilize ceramic disc cartridges, which provide smooth operation and a quarter-turn or half-turn mechanism for full flow. This technology ensures a drip-free seal when the taps are closed.

6. Maintenance

Regular cleaning and maintenance will ensure the longevity and appearance of your Bristan Prism Basin Taps.

- **Cleaning:** Clean the chrome finish regularly with a soft cloth and warm soapy water. Avoid abrasive cleaners, scourers, or chemical cleaning agents, as these can damage the chrome plating.
- **Limescale:** In hard water areas, limescale build-up may occur. Use a mild limescale remover specifically designed for chrome finishes, following the product's instructions carefully. Rinse thoroughly after cleaning.
- **Aerator Maintenance:** Periodically unscrew and clean the aerator (at the tip of the spout) to remove any debris or limescale that may affect water flow.
- **Leak Checks:** Occasionally check under the basin for any signs of leaks around the connections. Address any leaks promptly to prevent water damage.

7. Troubleshooting

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
Low Water Flow	◦ Partially closed isolation valve ◦ Blocked aerator ◦ Debris in pipes	◦ Ensure isolation valves are fully open. ◦ Clean or replace the aerator. ◦ Flush the system by running water for a few minutes.
Leaking from Spout	◦ Worn or faulty ceramic disc cartridge	◦ Contact Bristan customer service for a replacement cartridge.
Leaking from Base/Connections	◦ Loose connections ◦ Damaged washers	◦ Turn off water supply and gently tighten connections. ◦ Replace damaged washers.

If the problem persists after attempting these solutions, please contact Bristan Customer Service.

8. Specifications

Brand	Bristan
Model Number	PM 1/2 C
Product Type	Basin Pillar Taps (Pair)
Finish	Chrome
Material	Ceramic (for handles/cartridges)
Handle Type	Lever
Mounting Type	Deck Mount
Installation Type	Single Hole (per tap)
Recommended Use	Basin
Plumbing Systems	Suitable for all plumbing systems (low and high pressure)
Item Weight	2.68 pounds (total package)
Product Dimensions	10.16 x 5.59 x 2.91 inches (package dimensions)

Note: Specifications are subject to change without prior notice.

9. Warranty and Support

The Bristan Prism Basin Taps come with a **5-year manufacturer's warranty**. This warranty covers manufacturing defects and ensures peace of mind regarding the quality and durability of your product.
For warranty claims, technical support, or any inquiries regarding your Bristan product, please contact Bristan's award-winning Customer Service Team.
Please refer to the official Bristan website or your purchase documentation for the most current contact information and full warranty terms and conditions.

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