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hansgrohe 14019921

Hansgrohe Base Plate 14019921 Instruction Manual

Model: 14019921 | Brand: Hansgrohe

PRODUCT OVERVIEW

The Hansgrohe Base Plate 14019921 is designed to provide a clean and finished look when installing a single-hole faucet on a countertop that previously accommodated a multi-hole faucet. This base plate effectively covers unused holes, ensuring a seamless integration of your new faucet with the existing counter setup. It is constructed from durable brass with a Rubbed Bronze finish, offering both functionality and aesthetic coordination.



Image: Hansgrohe Base Plate 14019921 in Rubbed Bronze finish. This image displays the rectangular base plate with rounded edges, designed to sit flush on a countertop.

PACKAGE CONTENTS

Verify that all components are present before beginning installation.

- 1 x Hansgrohe Base Plate (Escutcheon Plate)

SPECIFICATIONS

Model Number	14019921
Dimensions	10.5 x 2.5 x 0.25 inches
Item Weight	1 pound
Material	Brass
Finish	Rubbed Bronze
Installation Method	Single-hole deck mount (for faucet)

INSTALLATION INSTRUCTIONS

This base plate is designed to cover existing holes on a countertop when installing a new single-hole faucet. Ensure the base plate dimensions are suitable for covering all unwanted holes.

- 1. Prepare the Countertop:** Ensure the countertop surface around the faucet installation area is clean, dry, and free from debris. Remove any old caulk or sealant.
- 2. Position the Base Plate:** Place the Hansgrohe base plate over the existing holes on the countertop. Align it so that the central hole on the base plate is positioned where the new single-hole faucet will be installed, and the base plate covers all other unused holes.
- 3. Install the Faucet:** Follow the installation instructions provided with your single-hole faucet. The faucet will typically pass through the central hole of the base plate and secure it to the countertop. Ensure the base plate is properly seated and level before tightening the faucet's mounting hardware.
- 4. Seal (Optional):** For a watertight seal, apply a thin bead of silicone sealant around the perimeter of the base plate where it meets the countertop. Wipe away any excess sealant immediately.

Note: Professional plumbing installation is recommended for optimal results.

OPERATING INFORMATION

The Hansgrohe Base Plate functions as an aesthetic and functional component for faucet installations. Its primary purpose is to bridge the gap between a single-hole faucet and a multi-hole countertop, providing a finished appearance and concealing any pre-drilled holes that are no longer in use. Once installed, no further operation is required from the base plate itself.

MAINTENANCE

To maintain the finish and appearance of your Hansgrohe Base Plate, follow these guidelines:

- **Regular Cleaning:** Clean the base plate regularly with a soft cloth and mild soap and water.
- **Avoid Harsh Cleaners:** Do not use abrasive cleaners, scouring pads, or chemical cleaners containing ammonia, bleach, or alcohol, as these can damage the Rubbed Bronze finish.
- **Dry Thoroughly:** After cleaning, wipe the surface dry with a soft cloth to prevent water spots and maintain the finish.

TROUBLESHOOTING

As a static component, the base plate typically requires minimal troubleshooting. However, consider the following if issues arise:

- **Base Plate Does Not Cover All Holes:**
 - Verify the dimensions of your existing countertop holes against the base plate's dimensions (10.5 x 2.5 inches).
 - Ensure the base plate is centered correctly over the holes. If holes are too far apart, a larger base plate may be required.
- **Water Accumulation Around Base Plate:**
 - Ensure the base plate is properly sealed to the countertop. Reapply silicone sealant if necessary.

- Check for leaks from the faucet itself, as water may be pooling on the base plate from a separate source.
- **Finish Discoloration or Damage:**
 - Review maintenance instructions to ensure appropriate cleaning products are being used. Harsh chemicals can damage the finish.
 - Contact Hansgrohe customer support if the damage is not due to improper cleaning or installation.

WARRANTY AND SUPPORT

Hansgrohe, Inc. provides a warranty to the original consumer purchaser. Hansgrohe products are warranted to be free from defects in material and workmanship for as long as the original consumer purchaser owns both the product and the home in which it was originally installed. For commercial purchasers, the warranty period is one (1) year from the date of purchase. For products with Rubbed Bronze, Matte Black, or Matte White finishes, the warranty period is three (3) years from the date of purchase. This warranty is non-transferable.

This warranty does not cover Hansgrohe products purchased from unauthorized sellers. Authorized sellers can be found on Hansgrohe branded websites. Additional warranty restrictions may apply. For full warranty details and customer support, please visit the official Hansgrohe website or contact their customer service department.

For further assistance, please refer to the official Hansgrohe website: www.hansgrohe-usa.com