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ANDREA NC-185 VM

Andrea Communications NC-185 VM High Fidelity Stereo PC Headset User Manual

Model: NC-185 VM

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Andrea Communications NC-185 VM High Fidelity Stereo PC Headset. Designed for optimal audio performance and clear communication, this headset features a noise-canceling microphone and convenient inline controls.

The Andrea Communications NC-185 VM headset is engineered to deliver high-fidelity stereo sound for your PC audio experience, including VoIP and speech recognition applications. Its robust design ensures comfort and durability for extended use.

PACKAGE CONTENTS

Please verify that all items listed below are included in your package:

- Andrea Communications NC-185 VM Headset with attached 3.5mm audio and microphone jacks



Image: The Andrea Communications NC-185 VM headset, showing the over-ear headphones, adjustable headband, flexible microphone boom, inline volume/mute control, and the dual 3.5mm audio and microphone jacks.

PRODUCT FEATURES

- High Fidelity Stereo PC Headset with Andrea's noise canceling microphone technology.
- Pro-flex wire microphone boom for accurate microphone placement.
- Windsock for minimal breath popping.
- 40mm speakers with CD quality deep base sound and large comfortable ear cushions.
- Stainless steel adjustable headband.

- Extra long 8 foot shielded cable with inline volume and mute controls.
- Reversible for left or right side usage.
- Folds flat for storage.

SETUP GUIDE

Connecting the Headset to Your PC

1. **Identify Audio Ports:** Locate the audio input (microphone) and audio output (headphone) ports on your computer. These are typically color-coded: pink for microphone and green for headphones, or may have corresponding icons.
2. **Connect Headset Jacks:** Plug the pink 3.5mm jack from the headset into your computer's microphone input port. Plug the green 3.5mm jack from the headset into your computer's headphone output port.
3. **Adjust Headset Fit:** Adjust the stainless steel headband to comfortably fit your head. The ear cushions should sit over your ears. The headset is reversible for left or right side usage.
4. **Position Microphone:** Position the flexible microphone boom approximately 1-2 inches from your mouth. Ensure the windsock is properly placed over the microphone for optimal voice clarity and to minimize breath popping.



Image: A person wearing the Andrea Communications NC-185 VM headset while working on a laptop, demonstrating proper headset fit and microphone positioning for clear communication.

Configuring Audio Settings (Windows Example)

After connecting the headset, you may need to configure your computer's audio settings to ensure the headset is recognized as the default input and output device.

1. **Access Sound Settings:** Right-click the speaker icon in your system tray (bottom-right corner of the screen) and select "Sound settings" or "Open Sound settings".
2. **Set Output Device:** Under the "Output" section, select your headset (e.g., "Speakers (Realtek High Definition Audio)" or similar, depending on your sound card) as the default output device.
3. **Set Input Device:** Under the "Input" section, select your headset's microphone (e.g., "Microphone (Realtek High Definition Audio)" or similar) as the default input device.
4. **Test Microphone:** Speak into the microphone and observe the input level meter in the sound settings to confirm it is detecting your voice.

OPERATING INSTRUCTIONS

Inline Volume and Mute Controls

The NC-185 VM headset features an inline control unit on its cable for convenient audio management.

- **Volume Control:** Use the rotary dial on the inline control to adjust the listening volume of the headset speakers. Turn the dial up to increase volume and down to decrease it.
- **Microphone Mute:** The inline control includes a switch to mute and unmute the microphone. Slide the switch to the "MUTE" position to disable the microphone, preventing your voice from being transmitted. Slide it back to the "ON" position to enable the microphone.

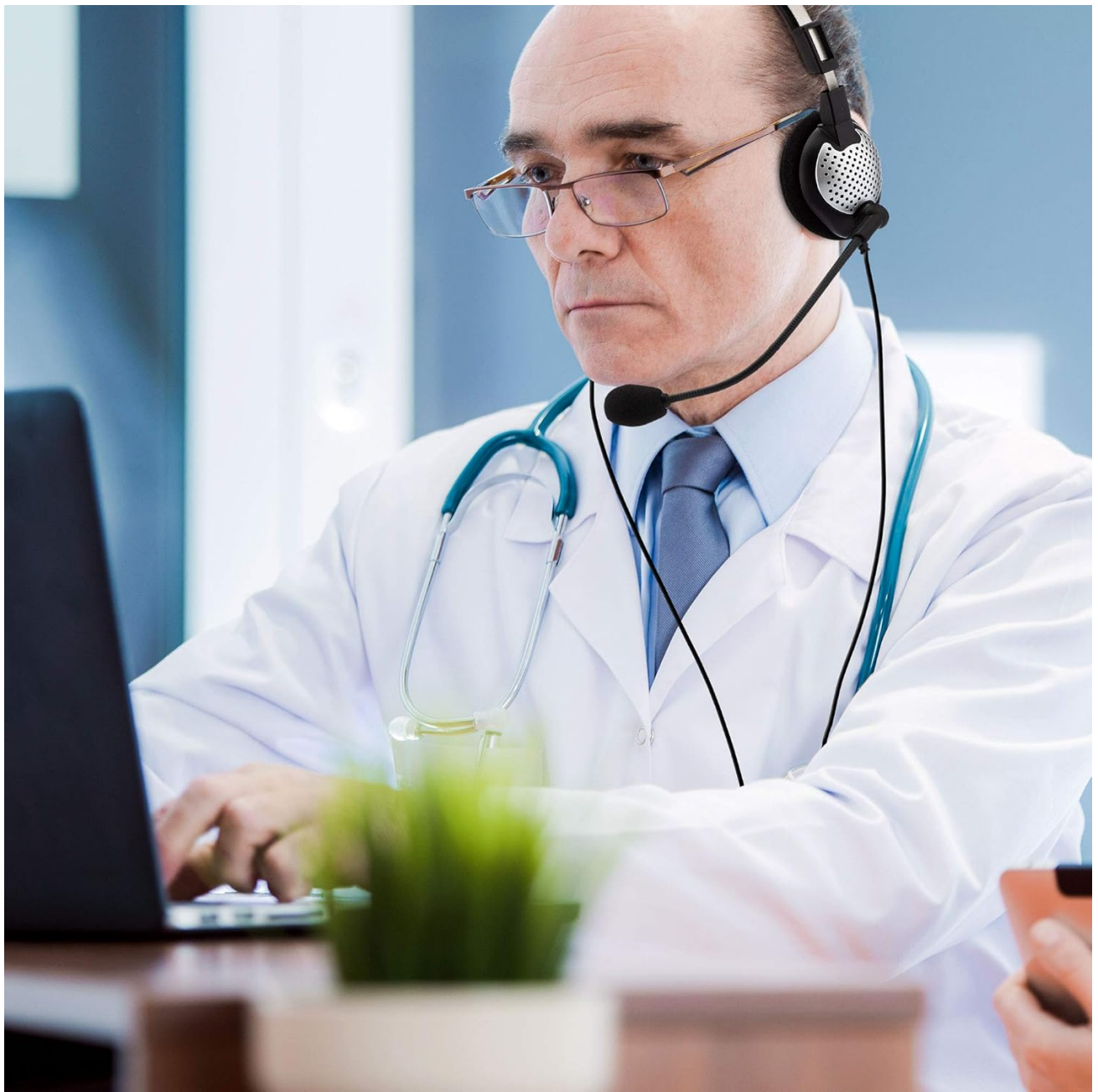


Image: A professional, possibly a doctor, using the Andrea Communications NC-185 VM headset with a laptop, highlighting its suitability for professional communication and virtual meetings.

Microphone Usage

For optimal voice clarity and noise cancellation, ensure the microphone is positioned correctly.

- **Pro-Flex Boom:** The flexible microphone boom allows for precise positioning. Bend the boom so the microphone is directly in front of your mouth, about 1 to 2 inches away.
- **Windsock:** The included foam windsock helps to reduce breath sounds and plosives (harsh 'p' and 'b' sounds)

for clearer audio transmission. Ensure it covers the microphone capsule.

MAINTENANCE AND CARE

- **Cleaning:** Use a soft, dry cloth to clean the headset. For ear cushions, gently wipe with a slightly damp cloth if necessary, and allow to air dry completely before use. Do not use harsh chemicals or abrasive cleaners.
- **Storage:** When not in use, the headset can be folded flat for compact storage. Store in a clean, dry place away from extreme temperatures and direct sunlight.
- **Cable Care:** Avoid sharp bends or kinks in the cable. Do not pull the cable to disconnect the headset from your computer; always grasp the plug itself.
- **Microphone Windsock:** The foam windsock can be removed and gently hand-washed with mild soap and water if it becomes dirty. Ensure it is completely dry before reattaching.



Image: A front view of the Andrea Communications NC-185 VM headset, showcasing its earcups with perforated design and the adjustable microphone boom.

TROUBLESHOOTING

| Problem | Possible Cause | Solution |
|----------------------------------|---|--|
| No sound from headset speakers. | Incorrect audio output device selected; volume too low; headset not fully plugged in. | Check PC sound settings to ensure headset is selected as default output. Increase volume using inline control and PC volume. Ensure 3.5mm green jack is fully inserted into the correct port. |
| Microphone not picking up voice. | Microphone muted; incorrect audio input device selected; microphone not positioned correctly. | Check inline mute switch is in "ON" position. Verify PC sound settings have headset microphone selected as default input. Reposition microphone closer to mouth. Ensure 3.5mm pink jack is fully inserted into the correct port. |

| Problem | Possible Cause | Solution |
|-------------------------------|--|---|
| Poor sound quality or static. | Loose connection; interference; damaged cable. | Ensure all connections are secure. Try connecting to different audio ports. Avoid placing cable near power cords or other electronics that may cause interference. If problem persists, cable may be damaged. |
| Headset uncomfortable. | Improper adjustment. | Adjust the headband and earcup positions for a comfortable fit. The headset is reversible for left or right side use. |

SPECIFICATIONS

- **Model:** NC-185 VM
- **Connectivity:** Wired, Dual 3.5mm Jacks (Audio Out, Mic In)
- **Headphone Impedance:** 32 Ohm
- **Frequency Range:** 20 Hz - 20,000 Hz
- **Speaker Size:** 40mm
- **Microphone Type:** Noise-Canceling
- **Controls:** Inline Volume and Mute
- **Cable Length:** Approximately 8 feet (2.4 meters)
- **Material:** Stainless Steel (headband), Foam (ear cushions)
- **Color:** Black
- **Dimensions (LxWxH):** 2.25 x 7.25 x 6.5 inches (approximate, folded)
- **Weight:** 3.7 ounces (approximate)
- **Compatible Devices:** Laptops, Desktops (with compatible 3.5mm audio ports)

WARRANTY AND SUPPORT

Andrea Communications products are designed for reliability and performance. For information regarding warranty coverage and technical support, please refer to the official Andrea Communications website or contact their customer service directly.

Online Resources: Visit the [Andrea Communications website](#) for drivers, FAQs, and additional support resources.

Contact Support: For specific technical assistance or warranty claims, please contact Andrea Communications customer support through the channels provided on their official website.

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This manual is for informational purposes only. Specifications are subject to change without notice.