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## Bobrick 2888

# Bobrick Model 2888 2-Roll Stainless Steel Bath Tissue Dispenser User Manual

Model: 2888 | Brand: Bobrick



## 1. INTRODUCTION

This manual provides essential instructions for the installation, operation, and maintenance of your Bobrick Model 2888 2-Roll Stainless Steel Bath Tissue Dispenser. Designed for durability and security in high-traffic environments, this dispenser ensures reliable service when properly used and maintained.

## 2. SAFETY INFORMATION

- Always ensure the dispenser is securely mounted to a stable wall surface to prevent injury or damage.
- Use appropriate tools for installation. If unsure, consult a qualified professional.
- Keep the key out of reach of children and unauthorized personnel.
- Do not attempt to force the dispenser open or remove rolls without the key, as this may damage the unit.

## 3. PRODUCT OVERVIEW

The Bobrick Model 2888 is a surface-mounted, multi-roll bath tissue dispenser constructed from durable satin-finish stainless steel. It is designed to hold two standard toilet tissue rolls, up to 5-1/4 inches in diameter, with a theft-resistant locking mechanism.



**Figure 1:** Front view of the Bobrick Model 2888 2-Roll Stainless Steel Bath Tissue Dispenser. The dispenser features a satin finish and a key lock at the top.

## Key Features:

- **Material:** Satin-finish stainless steel for durability and aesthetics.
- **Capacity:** Holds two standard core toilet tissue rolls up to 5-1/4" (133mm) diameter.
- **Security:** Equipped with a top lock and heavy-duty, theft-resistant spindles.
- **Automatic Roll Transfer:** When the bottom roll is depleted, the extra roll automatically drops into dispensing position.
- **Dimensions:** Approximately 6.5" L x 6.5" W x 11.5" H.

## 4. SETUP AND INSTALLATION

The Bobrick Model 2888 is designed for surface mounting. Proper installation is crucial for optimal performance and security.

### 4.1 Unpacking

Carefully remove the dispenser from its packaging. Inspect for any damage during transit. Retain packaging for future transport or returns if necessary.





Figure 2: Packaging box for the Bobrick Model 2888 dispenser, indicating "MODEL B-2888" and "Made in U.S.A."

#### 4.2 Mounting Instructions

- Select Location:** Choose a suitable wall location, ensuring it is at an appropriate height and clear of obstructions.
- Mark Mounting Holes:** Hold the dispenser against the wall at the desired mounting height. Use a pencil to mark the locations for the mounting screws through the pre-drilled holes on the back plate.
- Drill Pilot Holes:** Drill pilot holes at the marked locations. The size of the drill bit will depend on the type of wall anchors or screws being used (not included).
- Secure Dispenser:** Align the dispenser with the pilot holes and secure it to the wall using appropriate fasteners. Ensure the dispenser is level and firmly attached.





**Figure 3:** The Bobrick Model 2888 dispenser with its front cover open, revealing the internal mechanism, two roll spindles, and pre-drilled mounting holes on the back panel.

## 5. OPERATING INSTRUCTIONS

### 5.1 Loading Toilet Tissue Rolls

- Unlock Dispenser:** Insert the provided key into the lock at the top of the dispenser and turn to unlock. The front cover will pivot downwards.
- Load Rolls:** Place two standard core toilet tissue rolls onto the spindles. Ensure the paper feeds from the bottom of the roll.
- Close and Lock:** Close the front cover and push it firmly until it latches. Turn the key to lock the dispenser. Remove the key.

The dispenser is designed to automatically drop the second roll into position once the first roll is depleted.

## 5.2 Dispensing Tissue

Pull the exposed end of the toilet tissue downwards to dispense. The theft-resistant spindles are designed to allow smooth dispensing while preventing unauthorized removal of rolls.

## 6. MAINTENANCE

### 6.1 Cleaning

- Clean the exterior of the stainless steel dispenser regularly with a soft cloth and a mild, non-abrasive cleaner.
- Avoid using harsh chemicals, abrasive pads, or steel wool, as these can scratch or damage the satin finish.
- For stubborn spots, use a stainless steel cleaner, following the product's instructions.

### 6.2 Refilling

Refill the dispenser as described in Section 5.1 when both rolls are depleted. Regular refilling ensures continuous service.

## 7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Rolls not dispensing smoothly.	Incorrect roll loading or paper type.	Ensure rolls are loaded correctly and are within the specified diameter (up to 5-1/4"). Use standard core toilet tissue.
Second roll not dropping automatically.	Obstruction or mechanism jam.	Unlock and open the dispenser. Check for any paper scraps or foreign objects obstructing the roll transfer mechanism. Clear any obstructions.
Dispenser will not lock.	Cover not fully closed or lock mechanism misaligned.	Ensure the front cover is fully closed and latched before attempting to lock. Check for any debris in the lock mechanism.

## 8. SPECIFICATIONS

Feature	Detail
Brand	Bobrick
Model Number	2888
Material	Stainless Steel

Feature	Detail
<b>Finish Type</b>	Satin Finish
<b>Installation Type</b>	Wall Mounted
<b>Product Dimensions</b>	6.5" L x 6.5" W x 11.5" H
<b>Capacity</b>	Two rolls, up to 5-1/4" diameter each
<b>Item Weight</b>	4.05 Pounds
<b>UPC</b>	0716954001115

## 9. WARRANTY AND SUPPORT

For warranty information, technical support, or to purchase replacement parts, please contact Bobrick Washroom Equipment, Inc. directly through their official website or customer service channels. Keep your purchase receipt as proof of purchase.

**Manufacturer:** Bobrick Washroom Equipment, Inc.

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