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> [1011HPSMS-RED Red Hi-Lo Barrier-Free, Wall Mounted, Dual High Polished Stainless Steel Drinking Fountains with Access Panel and In-the-Wall Mounting System. 1011HPSMS User Manual](#)

Haws 1011HPSMS

1011HPSMS-RED Red Hi-Lo Barrier-Free, Wall Mounted, Dual High Polished Stainless Steel Drinking Fountains

USER MANUAL

Model: 1011HPSMS | Brand: Haws

Product Overview

The Haws 1011HPSMS-RED is a barrier-free, wall-mounted dual drinking fountain designed for public and commercial environments. It features a "Hi-Lo" configuration, providing access for users of varying heights, including those with disabilities. Constructed from high-polished stainless steel, this unit is built for durability and ease of maintenance, incorporating vandal-resistant components and a patented push-button valve assembly for reliable operation.

Setup and Installation

Installation of the 1011HPSMS-RED requires careful attention to plumbing and mounting. This unit is designed for wall mounting with an in-the-wall mounting system (MS) that allows for front access to plumbing components. It is crucial to note that **Model MTGFR.DF2 is required and priced separately** for proper installation and functionality.

- **Mounting Location:** Select a suitable wall location that complies with local plumbing codes and accessibility standards. Ensure the wall structure can support the weight of the unit when filled with water.
- **Plumbing Connections:** Connect the water supply lines and drain lines according to standard plumbing practices. The design allows for front access to the P-trap and stop for easier connection and future maintenance.
- **Secure Mounting:** Utilize the provided wall bracket and mounting system to securely fasten the fountain to the wall. Proper anchoring is essential to prevent movement and ensure long-term stability.
- **Valve Assembly:** The patented push-button valve assembly allows for front access stream adjustment. Ensure proper connection and testing of the valve for optimal water flow.



This image displays the Haws 1011HPSMS-RED dual drinking fountain. It features two polished stainless steel bowls, one at a higher level and one at a lower level, designed for barrier-free access. The unit is wall-mounted, showcasing its sleek, integrated design.

Operating Instructions

The Haws 1011HPSMS-RED drinking fountain is designed for simple and intuitive operation.

1. **Activating Water Flow:** To dispense water, firmly press the push-button located on the front of the fountain. Water will flow from the bubbler head as long as the button is depressed.
2. **Dual Height Access:** The "Hi-Lo" design provides two drinking levels. Users can select the appropriate height for their comfort and accessibility needs.
3. **Bubbler Head:** The polished chrome-plated brass bubbler heads are vandal-resistant and feature an integral laminar anti-squirt flow, ensuring a steady, splash-free stream of water.

Maintenance

Regular maintenance ensures the longevity and hygienic operation of your Haws drinking fountain.

- **Cleaning:** The high-polished stainless steel finish resists stains and corrosion. Clean regularly with a soft cloth and mild, non-abrasive cleaner. Avoid harsh chemicals or abrasive pads that could scratch the surface.
- **Bubbler Head Maintenance:** Periodically inspect the bubbler heads for mineral deposits or debris. Clean as needed to maintain optimal water flow and prevent clogging.
- **Internal Access:** The front access plate allows for convenient access to the P-trap, stop, cartridge, and strainer. This design facilitates easier inspection, cleaning, and replacement of internal components when necessary.
- **Stream Adjustment:** The patented valve assembly allows for front access stream adjustment. If the water stream is too high or too low, adjust it carefully using the appropriate tools.

Troubleshooting

This section provides guidance for common issues you might encounter.

Problem	Possible Cause	Solution
No water flow or very low flow	<ul style="list-style-type: none"> ◦ Water supply turned off ◦ Clogged strainer or bubbler head ◦ Valve malfunction 	<ul style="list-style-type: none"> ◦ Check main water supply valve. ◦ Clean strainer and bubbler head. ◦ Inspect valve assembly; contact qualified personnel if replacement is needed.
Water leaks from unit	<ul style="list-style-type: none"> ◦ Loose plumbing connections ◦ Damaged seals or O-rings ◦ Cracked bowl or piping 	<ul style="list-style-type: none"> ◦ Tighten all connections. ◦ Inspect and replace worn seals/O-rings. ◦ Contact qualified personnel for repair or replacement of damaged components.
Water stream is too high or too low	<ul style="list-style-type: none"> ◦ Improper stream adjustment ◦ Inconsistent water pressure 	<ul style="list-style-type: none"> ◦ Adjust the stream using the front access adjustment screw. ◦ Check building water pressure; consider a pressure regulator if needed.

Specifications

- **Model:** 1011HPSMS-RED
- **Type:** Hi-Lo Barrier-Free, Wall Mounted, Dual Drinking Fountain
- **Material:** 18 gauge Type 304 high-polished stainless steel bowl assembly; 14 gauge Type 304 high-polished stainless steel wall bracket
- **Valve Assembly:** Patented push-button valve assembly (Pat.# 6,981,692) with front access for stream adjustment, cartridge, and strainer.
- **Bubbler Heads:** Polished chrome-plated brass, vandal-resistant with integral laminar anti-squirt flow.
- **Access:** Front access plate for P-trap and stop.
- **Compliance:**
 - Meets all current Federal Regulations for the disabled, including those in the Americans with Disabilities Act (ADA).
 - Lead-free by all known definitions including ANSI/NSF Standard 61, Section 9, California Proposition 65, and the Federal Safe Drinking Water Act.
 - Compliant to California Health and Safety Code 116875 (AB 1953-2006) as evaluated by CSA International.
- **Manufacturer:** Haws
- **ASIN:** B003QJMA8C
- **Date First Available:** June 8, 2010
- **Required Accessory:** Model MTGFR.DF2 (priced separately)

Warranty and Support

For specific warranty information regarding your Haws 1011HPSMS-RED drinking fountain, please refer to the documentation provided at the time of purchase or contact Haws directly. Warranty terms typically cover manufacturing defects and material flaws for a specified period.

For technical support, replacement parts, or further assistance, please contact Haws customer service or visit their official website. Always provide your model number (1011HPSMS) and purchase details when seeking support. You can find more information about Haws products and support at their official website or through authorized

distributors. For general inquiries, you may also refer to the [Haws brand page on Amazon](#).

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This manual is for informational purposes only. Specifications are subject to change without notice.