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Plantronics Savi W430

Plantronics Savi W430 Wireless Headset User Manual

Model: Savi W430 | Brand: Plantronics



1. INTRODUCTION

The Plantronics Savi W430 is a high-quality wireless headset designed for PC use, offering superior audio performance and freedom of movement. Utilizing advanced DECT technology, it ensures clear communication without interference, making it ideal for professional environments. This manual provides comprehensive instructions for setting up, operating, maintaining, and troubleshooting your Savi W430 headset.



Figure 1: Plantronics Savi W430 Wireless Headset, showing the headset, charging base, and USB DECT adapter.

2. SETUP

Follow these steps to set up your Plantronics Savi W430 headset for first-time use.

2.1 Unpacking and Components

Ensure all components are present in the package:

- Plantronics Savi W430 Headset
- USB DECT Adapter
- Charging Base
- Ear Cushions (various sizes)
- User Manual (this document)

2.2 Connecting the USB DECT Adapter

1. Locate an available USB port on your computer (desktop or laptop).
2. Insert the USB DECT adapter into the USB port. The adapter features a 180-degree articulation for flexible

positioning.

3. Your computer should automatically detect and install the necessary drivers. This may take a few moments.

2.3 Charging the Headset

1. Connect the charging base to a power source (if applicable, or ensure it's connected to a powered USB port if it draws power from the PC).
2. Place the Savi W430 headset onto the charging base. Ensure it is seated correctly for the charging contacts to align.
3. Allow the headset to charge fully before first use. A full charge typically provides up to 6 hours of talk time.

3. OPERATING INSTRUCTIONS

Learn how to use your Plantronics Savi W430 headset for calls and audio playback.

3.1 Powering On/Off

The headset typically powers on automatically when removed from the charging base and powers off when returned. Refer to the headset's physical buttons for a dedicated power control if available.

3.2 Making and Receiving Calls

- **Answering/Ending Calls:** Use the call control button on the headset. This feature works with supported softphones.
- **Volume Control:** Adjust the listening volume using the dedicated volume buttons on the headset.
- **Mute Function:** Activate the noise-canceling microphone's mute function via a dedicated button on the headset.

3.3 Audio Quality and Range

The Savi W430 utilizes DECT 6.0 technology to provide high-quality audio and a wireless range of up to 300 feet (approximately 91 meters) from your computer. Advanced wideband audio with CAT-iq technology ensures high-definition voice quality, while Digital Signal Processing (DSP) technology enhances voice clarity.

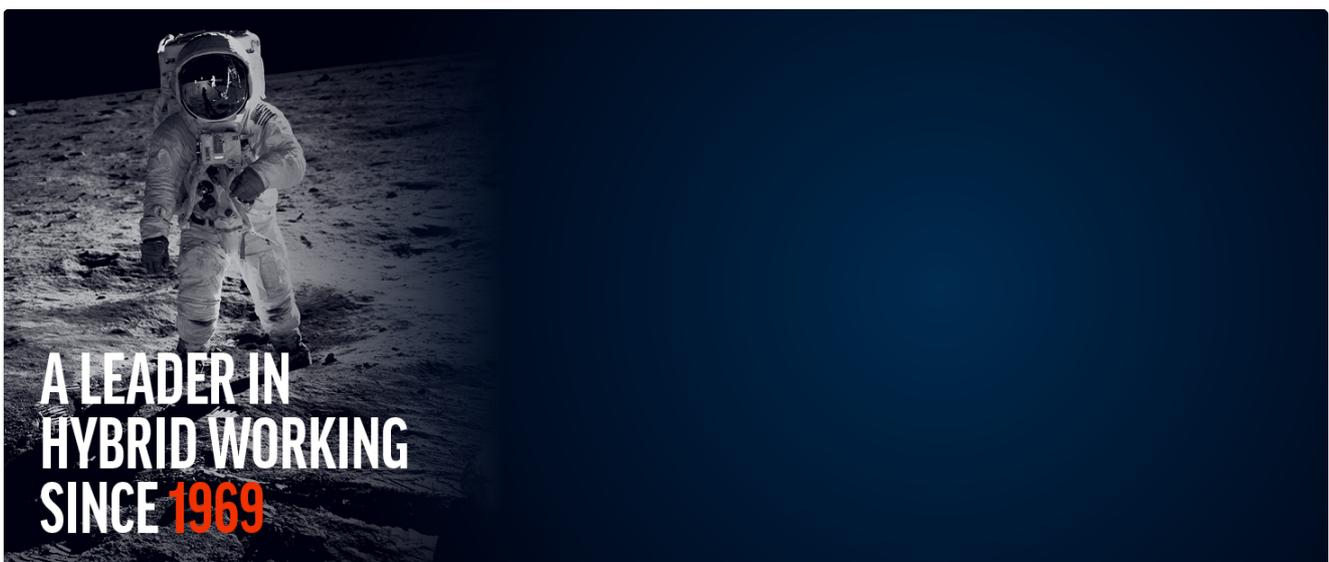


Figure 2: Plantronics' legacy in communication, highlighting their long-standing expertise in audio solutions.

4. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your headset.

- **Cleaning:** Gently wipe the headset and charging base with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the headset on its charging base to keep it charged and protected.
- **Battery Care:** To maximize battery life, avoid fully discharging the headset frequently. Charge it regularly. The headset uses a Lithium Ion battery.
- **Ear Cushions:** Replace ear cushions periodically for hygiene and comfort.

5. TROUBLESHOOTING

If you encounter issues with your Plantronics Savi W430, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
No audio from headset	Headset not paired or out of range; low battery; incorrect audio settings on PC.	Ensure headset is charged and within range. Check PC sound settings to confirm Savi W430 is selected as default audio device. Re-pair if necessary.
Microphone not working	Microphone muted; incorrect microphone settings on PC.	Check if the microphone is muted on the headset. Verify PC sound settings to ensure Savi W430 microphone is selected and input volume is adequate.
Poor sound quality or interference	Out of range; environmental interference; low battery.	Move closer to the USB DECT adapter. Ensure no other DECT devices are causing interference. Charge the headset.
Headset not charging	Improper placement on charging base; faulty power connection.	Ensure the headset is correctly seated on the charging base and the charging contacts align. Check power connection to the base.

6. SPECIFICATIONS

Detailed technical specifications for the Plantronics Savi W430 Wireless Headset.

Feature	Detail
Model Name	Savi W430
Connectivity Technology	Wireless (DECT)
Headphones Jack	USB
Wireless Communication Technology	DECT
Included Components	User Manual, Cable, Ear Cushions, USB DECT adapter
Material	Plastic
Compatible Devices	Desktops, Laptops
Control Type	Remote

Feature	Detail
Item Weight	13.6 Ounces (385.55 grams)
Battery Life	6 Hours
Audio Driver Type	Dynamic Driver
Earpiece Shape	Over-ear
UPC	012300472623, 042111204427, 858783004636, 012302761169, 017229132542, 858783004643, 754262037723
Manufacturer	Plantronics
Product Dimensions	6.93 x 1.81 x 9.84 inches (17.6 x 4.6 x 24.99 cm)
Batteries Required	1 Lithium Ion battery
Special Features	Noise-Cancellation, Volume Control, Wireless
Color	Silver/Black
Noise Control	Active Noise Cancellation

7. WARRANTY AND SUPPORT

For detailed warranty information and technical support, please refer to the official Plantronics (now Poly) resources.

- **Official User Guide:** A comprehensive user guide is available for download: [Download User Guide \(PDF\)](#)
- **Manufacturer Support:** Visit the official Plantronics (Poly) website for the latest support information, FAQs, and contact details.



Figure 3: The Poly logo, representing the brand's commitment to communication solutions.

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This manual is for informational purposes only. Specifications are subject to change without notice.