Unify OpenStage 30 T

Unify OpenStage 30 T Digital Phone User Manual

Model: OpenStage 30 T (L30250-F600-C187)

1. INTRODUCTION

The Unify OpenStage 30 T is a digital system phone designed for business communication environments. It offers a range of features to enhance productivity and communication efficiency within a compatible Private Branch Exchange (PBX) system. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your OpenStage 30 T phone.

Figure 1: Unify OpenStage 30 T Digital Phone. This image displays the front view of the phone, highlighting its display, keypad, and function keys.

Key Features:

- 2-line monochrome graphic display
- 8 fixed function keys with LED indicators
- 8 programmable keys with LED indicators
- Numeric keypad
- Full Duplex Speakerphone for hands-free communication

2. SETUP

The OpenStage 30 T is a digital system phone that requires connection to a compatible Unify (formerly Siemens Enterprise Communications) PBX system. It is not designed for direct connection to a standard analog telephone line.

2.1 Connecting the Phone

1. **Connect the Handset:** Plug the coiled cord from the handset into the designated port on the side or

back of the phone base.

2. **Connect the Line Cord:** Connect one end of the telephone line cord to the 'Line' port on the back of the OpenStage 30 T phone. Connect the other end to the appropriate digital extension port on your PBX system or wall jack provided by your system administrator.

3. **Power Connection:** The OpenStage 30 T typically receives power directly from the digital line connection to the PBX. No separate power adapter is usually required. If your specific setup requires an external power supply (not included), connect it to the designated power port and then to an electrical outlet.

2.2 Initial Boot-up

Once connected, the phone will power on automatically. The display will show a boot-up sequence, and then typically display the date, time, and your extension number. If the phone does not power on or displays an error, consult the Troubleshooting section or your system administrator.

3. OPERATING INSTRUCTIONS

3.1 Making a Call

- **Lift Handset:** Lift the handset or press the **Speaker** key to activate the speakerphone.
- **Dial Number:** Use the numeric keypad to dial the desired telephone number.
- **End Call:** Replace the handset or press the **Speaker** key again to end the call.

3.2 Receiving a Call

- When the phone rings, lift the handset or press the **Speaker** key to answer.

3.3 Using Fixed Function Keys

The OpenStage 30 T features 8 fixed function keys, typically labeled with icons or common functions such as **Message**, **Hold**, **Transfer**, **Conference**, **Redial**, and **Mute**. Refer to the icons on your specific phone for their exact functions. Press a key to activate its corresponding function.

3.4 Using Programmable Keys

The 8 programmable keys can be configured by your system administrator for various functions, such as speed dial numbers, line appearances, or advanced features. The LED next to each key indicates its status (e.g., busy, ringing, available). Press a programmable key to activate its assigned function.

3.5 Speakerphone Operation

- To activate the speakerphone during a call, press the **Speaker** key.
- To switch back to the handset, lift the handset.
- To end a speakerphone call, press the **Speaker** key again.

3.6 Volume Control

Use the dedicated volume control keys (usually marked with '+' and '-') to adjust the handset, speakerphone, or ringer volume during a call or when the phone is idle.

4. MAINTENANCE

4.1 Cleaning the Phone

- Disconnect the phone from the line if possible before cleaning.

- Use a soft, slightly damp cloth to wipe the exterior surfaces of the phone.
- Do not use abrasive cleaners, solvents, or strong chemical solutions, as these can damage the phone's finish and electronic components.
- Avoid getting moisture into any openings.

4.2 General Care

- Keep the phone away from direct sunlight, heat sources, and excessive moisture.
- Avoid dropping the phone or subjecting it to strong impacts.

5. TROUBLESHOOTING

This section addresses common issues you might encounter with your OpenStage 30 T phone. As this is a system phone, many issues may require intervention from your PBX system administrator.

5.1 No Power / Display Off

- **Check Line Connection:** Ensure the telephone line cord is securely connected to both the phone and the wall jack/PBX port.
- **Consult Administrator:** If the connection is secure and the phone still has no power, there might be an issue with the digital line or the PBX system. Contact your system administrator.

5.2 No Dial Tone

- **Check Handset/Speakerphone:** Ensure the handset is properly seated or the speakerphone is activated.
- **Verify Line Connection:** Confirm the line cord is firmly connected.
- **System Issue:** A lack of dial tone often indicates an issue with the PBX system or the specific extension. Contact your system administrator.

5.3 Poor Call Quality

- **Adjust Volume:** Use the volume keys to adjust the listening volume.
- **Check Handset/Speakerphone:** Ensure the handset is clean and free from obstructions, or that you are speaking clearly into the speakerphone microphone.
- **Line Interference:** Interference can sometimes be caused by other electronic devices. If the issue persists, report it to your system administrator.

5.4 Programmable Keys Not Working

- **Configuration Issue:** Programmable keys are configured by the PBX system. If they are not functioning as expected, contact your system administrator to verify their programming.

6. SPECIFICATIONS

Feature	Specification
Brand	Unify
Manufacturer	Siemens AG
Model Number	L30250-F600-C187

Product Dimensions	22 x 7 x 24 cm (8.66 x 2.76 x 9.45 inches)
Item Weight	782 grams (1.72 lbs)
Model Year	2010
Additional Features	System Phone
Material	Plastic
Batteries Required	No
Recording Capacity	17 Minutes (if applicable via system features)
Total USB Ports	1 (for specific system integrations, not for general user access)

7. WARRANTY AND SUPPORT

7.1 Warranty Information

Specific warranty terms for the Unify OpenStage 30 T are typically provided by the vendor or system integrator at the time of purchase. Please refer to your purchase documentation or contact your supplier for detailed warranty information.

7.2 Technical Support

For technical assistance, configuration changes, or advanced troubleshooting, please contact your organization's IT department or the system administrator responsible for your Unify PBX system. They are equipped to provide support tailored to your specific system setup.