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Andrea Electronics NC-185

Andrea Electronics NC-185 VM USB Headset Instruction Manual

Model: NC-185

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Introduction

The Andrea Electronics NC-185 VM USB Headset is a high-fidelity stereo computer headset designed for clear audio communication and listening. It features a noise-canceling microphone and convenient in-line volume and mute controls. This manual provides instructions for setting up, operating, maintaining, and troubleshooting your headset.



Image: Front view of the Andrea Electronics NC-185 VM USB Headset, showing the adjustable headband, earcups, and microphone boom.

Setup

1. **Connect the Headset:** Insert the USB connector of the NC-185 VM headset into an available USB port on your computer. The headset is designed for plug-and-play operation on compatible operating systems.
2. **Operating System Compatibility:**
   - **PC:** Compatible with Windows XP, Windows Vista, Windows 7, Windows 8, Windows 8.1, and Windows 10.
   - **Apple:** Compatible with Mac OS X 10.5 and higher. For MacBooks with USB-C ports, a C-400 USB Type C Adapter is required for USB connectivity (adapter sold separately).
3. **Initial Recognition:** Your operating system should automatically detect and install the necessary drivers. This process may take a few moments. A notification typically confirms successful installation.
4. **Adjusting the Fit:**
   - Adjust the stainless steel headband to ensure a comfortable and secure fit on your head.

- The headset is reversible, allowing the microphone boom to be positioned on either the left or right side, depending on user preference.



Image: Side view of the Andrea Electronics NC-185 VM USB Headset, illustrating the adjustable headband and microphone placement.

Operating Instructions

Microphone Usage

- **Positioning:** Adjust the Pro-Flex wire microphone boom for accurate microphone placement. For optimal noise cancellation and voice clarity, position the microphone approximately one inch from your mouth.
- **Windsock:** The microphone is equipped with a windsock to minimize breath popping and improve audio quality.
- **Noise Cancellation:** The headset features Andrea noise cancellation microphone technology, designed to reduce background noise for clearer voice transmission.

In-line Controls

The headset includes an in-line control unit for easy access to volume and mute functions.





Image: Close-up of the in-line control unit, showing volume up/down buttons and the mute button with an LED indicator.

- **Volume Control:** Use the **+** and **-** buttons on the in-line control to adjust the listening volume of the headset speakers.
- **Mute Function:** Press the **MUTE** button to toggle the microphone mute on or off.
- **LED Indicator:** The in-line control unit features a Power On / Data Transmit LED indicator. This LED also indicates the mute status (e.g., lit when active, off when muted, or vice-versa, refer to specific product behavior for exact indication).

Maintenance

- **Cleaning:** Gently wipe the headset, including ear cushions and microphone, with a soft, damp cloth. Avoid using harsh chemicals or abrasive cleaners. Ensure the headset is completely dry before storage or next use.
- **Storage:** When not in use, fold the headset flat for compact storage and portability. Store in a clean, dry place away from extreme temperatures and direct sunlight.
- **Cable Care:** Avoid sharp bends or excessive pulling on the 8-foot shielded cable to prevent damage.

Troubleshooting

No Sound from Headset / Microphone Not Working:

- Ensure the USB connector is fully inserted into a working USB port.
- Check your computer's audio settings to confirm the Andrea NC-185 VM is selected as the default playback and recording device.
- Verify that the in-line mute button is not active (check the LED indicator).
- Adjust the volume using the in-line controls and your computer's system volume.
- Try connecting the headset to a different USB port or another computer to rule out port or system-specific issues.

Poor Audio Quality / Static:

- Ensure the microphone boom is correctly positioned, about one inch from your mouth, and the windsock is in place.
- Check for any physical damage to the cable or connectors.
- Avoid placing the headset near sources of electromagnetic interference.
- Update your computer's audio drivers if available, although USB headsets often use generic drivers.

Headset Not Recognized by Computer:

- Disconnect and reconnect the USB cable.
- Restart your computer.
- Ensure your operating system is compatible (refer to the Setup section).
- For MacBooks with USB-C, confirm you are using a compatible USB-C to USB-A adapter.

Specifications

Model Name:	NC-185

Connectivity Technology:	Wired (USB)
Headphone Jack:	USB
Ear Placement:	On-Ear
Form Factor:	On-Ear
Microphone:	Noise Canceling, Pro-Flex wire boom
Speakers:	40mm, CD quality deep bass sound
Impedance:	140 Ohms
Frequency Range:	20 Hz - 20,000 Hz
Controls:	In-line volume (+/-) and mute button
Cable Length:	8 feet (shielded)
Headband Material:	Stainless Steel (adjustable)
Color:	Black
Compatibility:	Windows XP/Vista/7/8/8.1/10, Mac OS X 10.5+ (USB-C adapter required for some MacBooks)

Warranty Information

Andrea Electronics products are typically covered by a limited manufacturer's warranty. Specific warranty terms, conditions, and duration may vary and are usually provided with your product purchase or available on the official Andrea Electronics website. Please retain your proof of purchase for warranty claims.
For detailed warranty information, please visit the official Andrea Electronics website or contact their customer support.

Customer Support

If you encounter any issues or have questions not covered in this manual, please contact Andrea Electronics customer support.

- **Online Support:** Visit the official Andrea Electronics website for FAQs, driver downloads, and additional support resources.
- **Brand Store:** You can also find more information and contact options through theAndrea Electronics Store on Amazon.

When contacting support, please have your product model (NC-185) and any relevant purchase information ready.

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