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Phylrich KNB10/11B

Phylrich KNB10_11B Carrara Robe Hook Instruction Manual

Model: KNB10/11B

PRODUCT OVERVIEW

This manual provides detailed instructions for the installation, care, and maintenance of your Phylrich KNB10/11B Carrara Robe Hook. Please read all instructions carefully before proceeding with installation or use.



This image displays the Phylrich KNB10_11B Carrara Robe Hook. It features a circular base with an antique bronze finish, surrounding a white marble disc. A central hook, also in antique bronze, extends from the marble.

SETUP AND INSTALLATION

Proper installation is crucial for the stability and longevity of your robe hook. Ensure you have the necessary tools before beginning.

Tools Required:

- Pencil
- · Measuring Tape
- Level
- Drill with appropriate drill bit for wall anchors (if needed)

• Screwdriver (Phillips or flathead, depending on screw type)

Installation Steps:

- 1. **Select Location:** Choose a suitable location on the wall, ensuring it is clear of electrical wires or plumbing. Use a level to ensure the placement is straight.
- 2. **Mark Mounting Points:** Hold the robe hook's mounting bracket against the wall at the desired height and use a pencil to mark the screw hole locations.
- 3. **Drill Pilot Holes:** Using the appropriate drill bit, drill pilot holes at the marked locations. If installing into drywall, insert wall anchors into the pilot holes.
- 4. **Attach Mounting Bracket:** Secure the mounting bracket to the wall using the provided screws. Ensure it is firmly attached.
- 5. **Mount Robe Hook:** Align the robe hook body with the mounting bracket and secure it according to the specific design (e.g., set screw at the bottom). Tighten the set screw with the provided hex key, if applicable, until the hook is stable.
- 6. Test Stability: Gently pull on the installed hook to ensure it is securely fastened to the wall.

OPERATING INSTRUCTIONS

The Phylrich KNB10/11B Carrara Robe Hook is designed for hanging robes, towels, or other lightweight garments. To use, simply place the item over the hook.

- Do not exceed the weight capacity of the hook, which is designed for typical bathroom items.
- Avoid hanging sharp or abrasive objects that could scratch the finish or damage the marble.

Maintenance and Care

To maintain the appearance and integrity of your Phylrich robe hook, follow these care guidelines:

- **Cleaning:** Clean regularly with a soft, damp cloth. For more thorough cleaning, use a mild, non-abrasive soap and water solution. Rinse thoroughly and dry immediately with a soft cloth to prevent water spots.
- Avoid Harsh Chemicals: Do not use abrasive cleaners, ammonia-based products, bleach, or acidic cleaners, as these can damage the antique bronze finish and the Carrara marble.
- Marble Care: The Carrara marble is porous. Wipe up spills immediately to prevent staining. Avoid placing hot items directly on the marble.
- **Periodic Inspection:** Periodically check the mounting screws for tightness and re-tighten if necessary to ensure the hook remains secure.

Troubleshooting

If you encounter any issues with your robe hook, consider the following:

- Hook Feels Loose: This typically indicates that the mounting screws or the set screw (if applicable) have
 loosened over time. Re-tighten all visible screws. If the issue persists, the wall anchors may need to be
 replaced or re-secured.
- Finish Discoloration or Damage: Ensure you are following the recommended cleaning procedures. Harsh chemicals or abrasive materials can damage the finish. For significant damage, contact Phylrich customer support.

SPECIFICATIONS

Brand	Phylrich
Model Number	KNB10/11B
Material	Bronze, Carrara Marble
Finish Type	Antique Bronze
Item Weight	0.99 Pounds (approx. 15.8 ounces)
Number of Hooks	1
UPC	883908681362
Date First Available	June 10, 2009

WARRANTY AND SUPPORT

Specific warranty information for the Phylrich KNB10/11B Carrara Robe Hook is not provided in this manual. For details regarding warranty coverage, product support, or replacement parts, please contact Phylrich directly through their official website or customer service channels.

You may find contact information on the official Phylrich website.

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