Case-Mate CM011202

Case-Mate Gelli Case for iPad (Model CM011202) Instruction Manual

Brand: Case-Mate | Model: CM011202

1. Introduction

This manual provides instructions for the proper installation, use, and maintenance of your Case-Mate Gelli Case, model CM011202. This protective case is designed to safeguard your iPad from minor impacts and scratches using a flexible thermoplastic material.

2. Safety Information

- Keep the case away from extreme heat sources to prevent material deformation.
- Do not expose the case to harsh chemicals or abrasive cleaners, as this may damage the material and finish.
- Ensure the case is correctly installed to prevent accidental dislodgement of your device.

3. Package Contents

Verify that your package contains the following item:

- Case-Mate Gelli Case (Model CM011202)

4. Setup and Installation

Follow these steps to properly install the Gelli Case on your iPad:

1. **Verify Compatibility:** Ensure your iPad model is compatible with the Case-Mate Gelli Case CM011202. This case is designed for specific iPad generations. Refer to your iPad's model number for confirmation.
2. **Clean Your iPad:** Before installation, gently clean the back and sides of your iPad to remove any dust or debris.
3. **Align the Case:** Carefully align your iPad with the case, ensuring that the camera, ports, and buttons on the iPad match the cutouts on the case.
4. **Insert iPad:** Gently push your iPad into the case, starting from one corner and working your way around. Apply even pressure to ensure a snug fit. Do not force the iPad into the case if it does not align correctly.

5. **Check Fit:** Once installed, verify that all edges of the iPad are securely covered by the case and that all ports and buttons are accessible and functional.

Note: If the case does not fit your iPad, please refer to the troubleshooting section or contact customer support.

5. Operating and Usage

The Case-Mate Gelli Case is designed for continuous protection of your iPad. Once installed, it provides:

- **Protection:** Shields your iPad from minor impacts, scratches, and daily wear.
- **Accessibility:** Precision cutouts ensure full access to all ports, buttons, and the camera without removing the case.
- **Enhanced Grip:** The flexible thermoplastic material offers a comfortable and secure grip.

6. Maintenance and Care

To maintain the appearance and integrity of your Gelli Case:

- **Cleaning:** Wipe the case with a soft, damp cloth. For stubborn marks, a mild soap solution can be used, followed by wiping with a clean, damp cloth.
- **Avoid Harsh Cleaners:** Do not use alcohol, ammonia-based cleaners, or abrasive materials, as these can damage the case's finish and material.
- **Storage:** When not in use, store the case in a cool, dry place away from direct sunlight to prevent discoloration or material degradation.

7. Troubleshooting

Issue	Possible Cause / Solution
Case does not fit iPad	**Incorrect iPad Model:** This case (CM011202) is designed for specific iPad generations. Verify your iPad's model number against the product specifications. The case may not be compatible with all iPad models, particularly older generations like the original iPad or newer models with different dimensions. **Improper Installation:** Ensure the iPad is aligned correctly with all cutouts before gently pressing it into the case. Do not force the device.
Case color fading or discoloration	**Prolonged Sun Exposure:** Direct sunlight or UV exposure can cause some materials to fade over time. Store the case away from direct sunlight when not in use. **Chemical Exposure:** Contact with certain chemicals, cosmetics, or cleaning agents can cause discoloration. Refer to the Maintenance section for proper cleaning instructions.
Difficulty accessing ports or buttons	**Misalignment:** Re-check the installation to ensure the iPad is perfectly seated within the case and that all cutouts align with the device's features.

8. Specifications

- **Model:** CM011202
- **Material:** Thermoplastic Polyurethane
- **Color:** Pink (translucent)
- **Item Weight:** Approximately 3.99 ounces
- **Compatible Devices:** Apple iPad (specific generations, verify compatibility)

- **Features:** Flexible, protective, access to all ports and controls

9. Warranty and Support

For warranty information or technical support, please refer to the official Case-Mate website or contact their customer service department. Keep your purchase receipt for warranty claims.
Online Support: www.case-mate.com/support (*Example link, actual link may vary*)

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question