

Shark S3550

Shark Steam Pocket Mop S3550 User Manual

Model: S3550 | Brand: Shark

INTRODUCTION

The Shark Steam Pocket Mop S3550 is designed for superior cleaning and sanitization of hard floor surfaces. This manual provides essential information for the safe and effective use, assembly, operation, and maintenance of your steam mop. The device utilizes super-heated steam, ready in approximately 30 seconds, to clean and sanitize without harsh chemicals, drying almost immediately.

IMPORTANT SAFETY INSTRUCTIONS

When using your Shark Steam Pocket Mop, basic safety precautions should always be followed to reduce the risk of fire, electric shock, or injury. Read all instructions before using this appliance.

- Always ensure the mop is unplugged from the electrical outlet before filling, emptying, or cleaning.
- Do not immerse the steam mop in water or other liquids.
- Use only distilled or demineralized water in the water tank to prevent mineral buildup and ensure optimal performance.
- Do not use on unsealed wood floors or floors that are sensitive to heat and moisture. Test on an inconspicuous area first.
- Keep the steam mop and its cord out of reach of children and pets.
- Never direct steam at people, animals, or electrical outlets.
- Use only Shark-recommended accessories and replacement parts.
- Exercise caution when using the steam mop on stairs.
- Do not leave the steam mop unattended while plugged in.

WHAT'S IN THE BOX

Verify that all components are present in your package:

- Shark Steam Pocket Mop Unit
- Rectangular Mop Head
- 3 Shark Washable All-Purpose Microfiber Pockets
- Filling Flask

ASSEMBLY AND SETUP

1. **Attach the Handle:** Insert the handle into the main body of the steam mop until it clicks securely into place.
2. **Attach the Mop Head:** Align the rectangular mop head with the base of the steam mop and push until it locks.
3. **Attach the Cleaning Pad:** Lay one of the washable microfiber pockets on the floor. Place the mop head onto the pad, ensuring the pad is centered and secured by the hook-and-loop fasteners on the mop head.
4. **Fill the Water Tank:** Open the water tank cap. Use the provided filling flask to pour distilled or demineralized water into the tank. Do not overfill. Close the cap securely. The tank capacity is 450mL.
5. **Plug In:** Plug the power cord into a grounded electrical outlet. The indicator light will illuminate, signaling that the unit is heating up.
6. **Heat-Up Time:** Allow approximately 30 seconds for the steam mop to heat up and be ready for use.





Image: The Shark Steam Pocket Mop S3550 fully assembled, demonstrating its upright form factor and rectangular mop head.

OPERATING INSTRUCTIONS

1. **Initiate Steam:** Once the mop is heated (indicator light on), pump the handle a few times to initiate steam. The S3550 features on-demand variable steam, activated by your natural mopping motion.
2. **Begin Mopping:** Move the steam mop across your hard floor surfaces in a forward and backward

motion. The super-heated steam will clean and sanitize as you move.



Image: The Shark Steam Pocket Mop in operation, illustrating the release of steam onto a hard floor surface during the mopping process.

3. **Double-Sided Cleaning:** The Shark Steam Pocket technology allows for double-sided cleaning. When one side of the microfiber pad becomes soiled, simply flip the mop head to use the clean side of the pad, effectively doubling your cleaning area.



Image: A visual representation of the Shark Steam Pocket Mop's 2-sided cleaning feature, highlighting how the pad can be flipped for extended use.

4. **Sanitization:** For sanitization, slowly and evenly mop the desired area, ensuring the steam remains in contact with the surface for a few seconds. The steam mop provides 99.9% sanitization against common household bacteria.



SANITIZES BACTERIA

99.9%

*Sanitization studies were conducted under controlled test conditions.
Household conditions and results may vary. See owner's guide for instructions.

Image: A graphic illustrating the Shark Steam Pocket Mop's effectiveness in sanitizing 99.9% of bacteria on hard surfaces.

5. **Refilling:** If the water tank runs dry during use, unplug the unit, allow it to cool slightly, and then refill as per step 4 in the Assembly section.
6. **Finishing:** When finished, unplug the steam mop and allow it to cool before removing the cleaning pad.

MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your Shark Steam Pocket Mop.

- **Cleaning Pads:** The microfiber cleaning pads are washable. Remove them from the mop head after each use and machine wash with liquid detergent. Do not use bleach or fabric softeners, as these can damage the fibers. Air dry or tumble dry on low.
- **Water Tank:** After each use, empty any remaining water from the tank. For long-term storage, ensure the tank is completely dry.
- **Descaling:** Over time, mineral deposits may build up in the water tank and internal components, especially if tap water is used. To descale, fill the tank with a solution of one part white vinegar to two parts distilled water. Run the mop until the tank is empty. Repeat if necessary. Perform this monthly or as needed based on water hardness.

- **Exterior Cleaning:** Wipe the exterior of the steam mop with a damp cloth. Do not use abrasive cleaners.
- **Storage:** Store the steam mop in a cool, dry place. Ensure the cord is neatly wrapped.

TROUBLESHOOTING

If you encounter issues with your Shark Steam Pocket Mop, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No steam or very little steam	Water tank is empty Mop not plugged in or not powered on Mineral buildup in the system	Refill water tank Ensure power cord is securely plugged in and unit is on Perform descaling procedure (see Maintenance)
Mop leaves water on floor	Cleaning pad is oversaturated or dirty Mop moving too slowly	Replace or wash cleaning pad Increase mopping speed
Mop not sanitizing effectively	Mop moving too quickly	Slow down mopping motion to allow steam to dwell on surface for longer
Mop head difficult to move	Cleaning pad is too dirty or worn	Replace or wash cleaning pad

SPECIFICATIONS

- **Model:** S3550
- **Water Tank Capacity:** 450 mL
- **Steam Heat-Up Time:** Approximately 30 seconds
- **Steam Settings:** Push to Pump Steam on Demand
- **Cleaning Width/Path:** 12 inches
- **Cord Length:** 20 feet
- **Item Weight:** 4.87 pounds
- **Product Dimensions:** 14.37 x 12 x 5.9 inches
- **Power Source:** AC/DC

WARRANTY AND SUPPORT

Warranty Information: The Shark Steam Pocket Mop S3550 comes with a Euro-pro limited one-year warranty. Please refer to the warranty card included with your product for specific terms and conditions.

Customer Support: For technical assistance, replacement parts, or warranty claims, please contact Shark customer service. Contact information can typically be found on the manufacturer's website or in the product packaging.

For further information, visit the official Shark website: www.sharkclean.com

