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## Petmate 24416

# Petmate Pet Cafe Cat and Dog Water Dispenser - 1.5 GAL Instruction Manual

Brand: Petmate

Model: 24416

## PRODUCT OVERVIEW

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The Petmate Pet Cafe Water Dispenser provides a continuous supply of fresh water for your pets. Designed with a gravity-fed system, it automatically refills the water bowl as your pet drinks, ensuring hydration without constant manual refills. This 1.5-gallon model is suitable for both cats and dogs, including larger breeds or multi-pet households.



Image: The Petmate Pet Cafe Water Dispenser, 1.5 Gallon capacity, in Pearl Ash Blue. The clear reservoir is filled with water, and the base bowl contains water, demonstrating the gravity-fed system. The dispenser is placed on a kitchen counter.

## SETUP INSTRUCTIONS

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- 1. Unpack Components:** Carefully remove the water dispenser (reservoir and base) from its packaging.
- 2. Initial Cleaning:** Before first use, wash all parts of the dispenser with warm, soapy water. Rinse thoroughly to remove any soap residue. The base is dishwasher safe, while the bottle should be hand-washed.
- 3. Fill the Reservoir:**
  - Remove the cap from the reservoir bottle.
  - Fill the clear reservoir bottle with fresh water.
  - Securely screw the cap back onto the reservoir bottle.
- 4. Attach Reservoir to Base:**
  - Carefully invert the filled reservoir bottle and align it with the designated opening on the base.
  - Press the reservoir firmly onto the base until it is securely seated. Water will begin to flow into the bowl until it reaches the

appropriate level.

5. **Placement:** Place the assembled water dispenser on a flat, stable surface in an area accessible to your pet. Consider placing it on a mat to catch any potential drips.



Image: A hand is shown filling the large, clear reservoir bottle of the Petmate Pet Cafe Water Dispenser directly from a kitchen faucet. The wide mouth of the bottle facilitates easy refilling.

## OPERATING INSTRUCTIONS

The Petmate Pet Cafe Water Dispenser operates on a simple gravity-fed system. As your pet drinks water from the bowl, the water level in the bowl drops. This creates a vacuum in the reservoir, allowing more water to flow down and refill the bowl to a consistent level. This automatic refilling ensures your pet always has access to fresh water.

- **Continuous Water Supply:** The dispenser will automatically maintain a full water bowl for your pet.
- **Monitoring Water Level:** The clear reservoir allows you to easily monitor the remaining water level, indicating when a refill is needed.
- **Easy-Grab Cutouts:** The base features easy-grab cutouts for effortless lifting and repositioning without spills.



# Grab Cut Outs

For easy pick up

1.5 Gallon Shown

Image: A hand is shown utilizing the integrated grab cutouts on the base of the Petmate Pet Cafe Water Dispenser, highlighting the ease of lifting and moving the unit without spillage.



Image: A dog is shown drinking water from the bowl of the Petmate Pet Cafe Water Dispenser, illustrating the product in active use by a pet.

## MAINTENANCE AND CLEANING

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Regular cleaning is essential to ensure your pet always has access to clean, fresh water and to prevent bacterial growth.

1. **Disassemble:** Remove the reservoir bottle from the base.
2. **Empty Water:** Discard any remaining water from both the reservoir and the base.
3. **Wash Components:**
  - The base is dishwasher safe (top rack recommended).
  - The clear reservoir bottle should be hand-washed with warm, soapy water. Use a bottle brush for thorough cleaning if necessary.
  - Rinse all components thoroughly to remove any soap residue.
4. **Microban Protection:** The base of the Pet Cafe Waterer features Microban antimicrobial product protection, which helps prevent the growth of stain and odor-causing bacteria. This does not eliminate the need for regular cleaning.

5. **Reassemble:** Once all parts are clean and dry, reassemble the dispenser by following the "Setup Instructions".



Image: A split image showing the base of the Petmate Pet Cafe Water Dispenser being placed on the top rack of a dishwasher, and a hand scrubbing the clear reservoir bottle with a sponge in a kitchen sink, illustrating the ease of cleaning both components.



# MICROBAN® ANTIMICROBIAL PRODUCT PROTECTION

HELPS PREVENT THE GROWTH OF STAIN AND  
ODOR-CAUSING BACTERIA ON THE BASE



Image: A graphic displaying a shield icon with a checkmark, accompanied by text that reads "MICROBAN® ANTIMICROBIAL PRODUCT PROTECTION HELPS PREVENT THE GROWTH OF STAIN AND ODOR-CAUSING BACTERIA ON THE BASE".

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Water not flowing into the bowl.	Reservoir not seated correctly on the base, or airlock issue.	Ensure the reservoir is firmly pressed onto the base. Lift and reseal the reservoir to re-establish the gravity flow. Check for any blockages in the water outlet.

Problem	Possible Cause	Solution
Water spills during reservoir attachment.	Reservoir not inverted quickly enough or not aligned properly.	Invert the filled reservoir quickly and align it precisely with the base opening before seating. Some minor drips are normal.
Water bowl appears dirty quickly.	Insufficient cleaning frequency or environmental factors.	Increase cleaning frequency. Ensure the dispenser is placed in a clean area away from direct sunlight or debris.

## SPECIFICATIONS

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- **Brand:** Petmate
- **Model Name:** Pet Cafe Waterer
- **Model Number:** 24416
- **Capacity:** 1.5 Gallons (5.7 Liters)
- **Color:** Pearl Ash Blue
- **Material:** Blend (Plastic)
- **Item Dimensions (LxWxH):** 8.6 x 12.9 x 10.9 inches
- **Item Weight:** 1.01 Pounds
- **Target Audience:** Cats, Dogs
- **Included Components:** Waterer (Reservoir and Base)



Bowl Made of 90% Pre-Consumer Recycled Plastic Content

All sizes available in Pearl Ash Blue or Pearl Tan\* | \*0.25 GAL only available in Pearl Ash Blue

Image: A diagram illustrating the dimensions of the 1.5 Gallon Petmate Pet Cafe Water Dispenser, showing its height (12.9"), width (8.6"), and depth (10.96").



**3.0**  
GAL

**1.5**  
GAL

**.75**  
GAL

**.25**  
GAL

## Keep pets satisfied with fresh food & water using the Pet Cafe lineup

All sizes available in Pearl Ash Blue or Pearl Tan\* | \*0.25 GAL only available in Pearl Ash Blue

Image: A visual representation of the Petmate Pet Cafe lineup, showcasing four different sizes of water dispensers: 3.0 GAL, 1.5 GAL, 0.75 GAL, and 0.25 GAL, to help users choose the appropriate size for their pets.

### WARRANTY AND SUPPORT

Petmate has over 50 years of experience in pet care, producing a variety of quality pet products. For specific warranty information or support inquiries, please refer to the product packaging or visit the official Petmate website. Keep your purchase receipt for any warranty claims.

For additional assistance, you may contact Petmate customer service directly through their official channels.

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This manual is for informational purposes only. Always follow safety guidelines and product instructions.