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## Petmate 00500

# Petmate Sky Kennel Instruction Manual

Model: 00500 - For Air and Travel, Airline Approved Dog Crate

## 1. INTRODUCTION

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The Petmate Sky Kennel is designed to provide a safe and comfortable travel solution for your pet. Constructed from durable, recycled materials, this kennel meets most airline cargo specifications, making it ideal for both air and car travel. It features 360-degree ventilation and a secure latch system to ensure your pet's well-being during transit.

## 2. SAFETY INFORMATION

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- Always verify airline pet travel requirements before your trip, as regulations can vary.
- Ensure the kennel is properly assembled and all fasteners are securely tightened before placing your pet inside.
- Do not leave your pet unattended in the kennel for extended periods, especially in extreme temperatures.
- Provide adequate ventilation and access to water at all times.
- The kennel is designed for transport and temporary containment; it is not intended for permanent housing.

## 3. PACKAGE CONTENTS

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Your Petmate Sky Kennel package should include the following components:

- Kennel Top and Base (Polypropylene)
- Wire Door with Latch System
- Fasteners (Wing-nuts and Bolts)
- "LIVE ANIMAL" Stickers (2)
- Clip-On Food and Water Bowl
- ID Sticker for Pet Information



*Image: All components included with the Petmate Sky Kennel, ready for assembly.*

## 4. SETUP AND ASSEMBLY

Follow these steps to assemble your Petmate Sky Kennel:

1. **Step 1: Unpack Components.** Carefully remove all parts from the packaging. Ensure you have the kennel top, base, wire door, fasteners, stickers, and food/water bowl.
2. **Step 2: Align Top and Base.** Place the kennel base on a flat, stable surface. Align the kennel top with the base, ensuring the ventilation grates and bolt holes match up.
3. **Step 3: Secure with Fasteners.** Insert the bolts through the designated holes around the perimeter of the kennel where the top and base meet. Secure them with the provided wing-nuts from the inside. Tighten firmly but do not overtighten.
4. **Step 4: Install Wire Door.** Position the wire door by aligning its hinges with the corresponding slots on the kennel's front opening. Ensure the door swings freely and the latch mechanism operates correctly.

5. **Step 5: Attach Food/Water Bowl.** Clip the dual food and water bowl onto the wire door at a suitable height for your pet.
6. **Step 6: Apply Stickers.** Affix the "LIVE ANIMAL" stickers to the designated areas on the kennel, typically on the sides and top, as required by airline regulations. Fill out the ID sticker with your pet's information and attach it securely.



*Image: The Petmate Sky Kennel with its top and base separated, illustrating the simple two-part assembly.*

## 5. OPERATING INSTRUCTIONS

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Using your Petmate Sky Kennel is straightforward:

- **Opening/Closing the Door:** The kennel features an easy-squeeze latch door with interlocks. To open, press the latch mechanism and swing the door inward or outward. To close, simply swing the door shut until the latch engages securely.
- **Securing Your Pet:** Gently guide your pet into the kennel. Ensure they have enough space to stand, turn around, and lie down comfortably. Close and secure the door.
- **Portability:** For smaller kennels, use the integrated top handle for convenient lifting. For larger models, utilize the side handles or lift from the base.



Image: A golden retriever demonstrates the spacious interior of the Petmate Sky Kennel, showing ample room for comfort.

## 6. SIZING GUIDE

Choosing the correct kennel size is crucial for your pet's comfort and compliance with airline regulations. Your pet should be able to stand up, turn around, and lie down in a natural position.

**Petmate Sky Kennel Size Chart**

Kennel Size	Item Length (in)	Item Width (in)	Item Height (in)	Weight Capacity (lb)
21 Inch	21	16	15	
28 Inch	28	20.5	21.5	30
32 inch	32	22.5	24	50
36 inch	36	25	27	70
40 Inch	40	27	30	90
48"	48	32	35	125



*Image: Visual size guide for Petmate Sky Kennels, illustrating various dimensions and suitable pet breeds/weights.*

## 7. MAINTENANCE AND CLEANING

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Regular cleaning will extend the life of your Petmate Sky Kennel and ensure a hygienic environment for your pet:

- **Daily Cleaning:** Remove any bedding, toys, or waste. Wipe down the interior with a damp cloth.
- **Deep Cleaning:** Periodically disassemble the kennel (refer to Setup and Assembly section). Wash all plastic components with mild soap and water. Rinse thoroughly and allow to air dry completely before reassembly.
- **Odor Control:** For stubborn odors, use a pet-safe enzymatic cleaner. Avoid harsh chemicals or abrasive cleaners that could damage the plastic or harm your pet.
- **Inspection:** Regularly inspect the kennel for any signs of wear, cracks, or damage to the plastic or wire door. Replace any damaged parts immediately to ensure continued safety.

## 8. TROUBLESHOOTING

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- **Kennel not assembling correctly:** Ensure the top and base are perfectly aligned and that no debris is obstructing the bolt holes. Check that you are using the correct fasteners.
- **Door sticking or not latching:** Verify that the door is properly seated in its hinges. Clean any dirt or debris from the latch mechanism. Ensure the kennel is on a flat surface during operation.
- **Pet discomfort/anxiety:** Ensure the kennel size is appropriate for your pet. Introduce the kennel gradually, using positive reinforcement and familiar bedding. Consider placing a favorite toy or blanket inside.
- **Airline rejection:** Double-check all airline-specific requirements, including dimensions, ventilation, and labeling. Some airlines may require additional metal hardware or specific types of bowls.

## 9. SPECIFICATIONS

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- **Model Name:** Sky Kennel
- **Model Number:** 00500
- **Material:** Polypropylene (PP) - minimum 90% pre-consumer recycled material

- **Color:** Multi (typically grey)
- **Dimensions (40 inch model):** 40"L x 27"W x 30"H
- **Weight (40 inch model):** Approximately 2.2 pounds (1 Kilogram)
- **Country of Origin:** USA
- **Special Features:** Portable, Airline Approved, Built-In Door, Durable, Heavy Duty, 360-degree ventilation, Easy-squeeze latch door with interlocks.

## 10. WARRANTY AND SUPPORT

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**Limited 1 Year Warranty:** Petmate warrants this product for one year from the date of retail purchase against defects in material and workmanship. This warranty is solely for the benefit of the original consumer purchaser. Please retain your dated sales receipt as proof of purchase.

For further assistance or to inquire about replacement parts, please visit the official Petmate Store or contact customer support through their website.

[Visit the Petmate Store](#)