

Aastra Ericsson DBC 4223

Aastra Dialog 4223 Professional System Phone User Manual

Model: DBC 4223

1. INTRODUCTION

This manual provides comprehensive instructions for the Aastra Dialog 4223 Professional System Phone (Model DBC 4223). This system phone is designed for professional environments, offering advanced communication features and user-friendly operation.

Key features include:

- Access to two leads for enhanced connectivity.
- 6 fixed programmable buttons with LED indicators for quick access to frequently used functions.
- Dedicated headphone button for hands-free communication.
- Flexible, graphic, 3-row display that is tiltable for optimal viewing.
- 4 menu buttons for intuitive navigation.
- Integrated speakers and volume controls.
- Full duplex hands-free system for clear conversations.
- Suitable for both table and wall mounting.
- High definition and full graphics LCD display.
- Ear injury support with amplification (6dB) and acoustic shock protection.

2. PRODUCT OVERVIEW

The Aastra Dialog 4223 Professional System Phone is a robust communication device. It features a 12-piece keypad for dialing, a high-definition graphical display for information, and various dedicated function buttons. The phone's design allows for flexible placement, either on a desk or mounted on a wall.

Note on Product Images: No relevant product images of the Aastra Dialog 4223 Professional System Phone were provided for inclusion in this manual. The image provided in the source data (41T6UNa-7AL.jpg) depicts a figurine and is not representative of the product.

Note on Product Videos: No official product videos from the seller were provided for inclusion in this manual.

3. SETUP

3.1 Unpacking and Inspection

Carefully remove all components from the packaging. Verify that all parts are present and undamaged. Retain the packaging for future transport or storage.

3.2 Connecting the Phone

1. Connect the telephone line cord to the designated port on the back of the phone and to the wall jack.
2. If applicable, connect the power adapter to the phone and then to a power outlet.
3. Connect any optional accessories, such as a headset, to their respective ports.

3.3 Mounting Options

The Aastra Dialog 4223 can be placed on a desk or mounted on a wall.

- **Desk Mount:** Ensure the phone is placed on a stable, flat surface. The display can be tilted for optimal viewing angle.
- **Wall Mount:** Use appropriate screws and anchors (not included) to secure the phone to a wall. Refer to the mounting template (if provided with the product) for precise hole placement.

4. OPERATING INSTRUCTIONS

4.1 Making and Receiving Calls

- **To Make a Call:** Lift the handset or press the speaker button. Dial the desired number using the keypad.
- **To Receive a Call:** Lift the handset or press the speaker button when the phone rings.
- **To End a Call:** Replace the handset or press the speaker button again.

4.2 Using Programmable Buttons

The 6 fixed programmable buttons with LED indicators can be configured for various functions such as speed dial, call forwarding, or line access. Consult your system administrator for specific programming details. The LED indicates the status of the assigned function.

4.3 Display and Menu Navigation

The flexible, graphic, 3-row display shows call information, menu options, and system status. Use the 4 menu buttons located below the display to navigate through options and select functions. The display can be tilted for better visibility.

4.4 Volume Control

Adjust the speaker, handset, or headset volume using the dedicated volume controls on the phone.

4.5 Headset Usage

Connect a compatible headset to the headset port. Press the headphone button to switch between handset/speaker and headset mode.

4.6 Full Duplex Hands-Free System

The integrated full duplex hands-free system allows for natural, two-way conversations without the need to hold the handset. Activate by pressing the speaker button.

5. MAINTENANCE

5.1 Cleaning

To clean the phone, use a soft, damp cloth. Do not use abrasive cleaners, solvents, or strong detergents, as these may damage the phone's surface. Ensure the phone is disconnected from power before cleaning.

5.2 General Care

- Avoid exposing the phone to extreme temperatures, direct sunlight, or high humidity.
- Do not drop or subject the phone to strong impacts.
- Keep the phone away from liquids.

6. TROUBLESHOOTING

If you encounter issues with your Aastra Dialog 4223 phone, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No dial tone	Phone line not connected or faulty.	Check all cable connections. Ensure the phone line is active.
Display is blank	No power or display settings.	Ensure power adapter is connected (if applicable). Check display brightness settings.
Cannot hear caller / Caller cannot hear me	Volume too low or microphone/speaker issue.	Adjust volume controls. Ensure handset/headset/speaker is properly engaged.
Buttons unresponsive	Temporary software glitch.	Disconnect power for a few seconds, then reconnect.

If the problem persists after attempting these solutions, please contact your system administrator or Aastra Ericsson customer support.

7. SPECIFICATIONS

Feature	Detail
Brand	Aastra Ericsson
Model Number	DBC 223 01/01001
Item Model Number	DBC 4223
Colour	all grey
Material	Plastic
Package Dimensions	18.5 x 11.3 x 10.8 cm
Item Weight	170 g
Manufacturer	Aastra Ericsson
ASIN	B003DHF4S0
Date First Available	11 Dec. 2013

8. WARRANTY AND SUPPORT

For information regarding the warranty period and terms for your Aastra Dialog 4223 Professional System Phone, please refer to the documentation provided at the time of purchase or contact your vendor.

For technical support, troubleshooting assistance beyond this manual, or service inquiries, please contact your system administrator or the official Aastra Ericsson support channels.