G-Technology 0S02484

HGST XL1000 Desk 1TB USB 2.0 External Hard Drive

Model: 0S02484

Introduction

The HGST XL1000 Desk 1TB USB 2.0 External Hard Drive provides reliable and ample storage for your digital life. Designed for ease of use, this external drive offers a simple solution for backing up and accessing your important documents, photos, music, and videos. Its robust design ensures durability, while USB 2.0 connectivity provides dependable data transfer speeds.



An image showing the HGST XL1000 Desk external hard drive. It is black with a smooth, curved top surface and a textured front panel. The "HITACHI" logo is illuminated on the front, indicating its operational status.

Setup

Package Contents

Ensure all items are present in the package:

- HGST XL1000 Desk External Hard Drive
- USB 2.0 Cable
- Power Adapter

System Requirements

Before connecting the drive, ensure your system meets the following requirements:

- **Operating System:** Windows (XP, Vista, or 7) or OS X (10.3 or newer)
- **Port:** An available USB 2.0 or USB 1.1 port

Connecting the Drive

1. Connect the power adapter to the drive's power input port and then plug the adapter into a wall outlet.
2. Connect one end of the included USB 2.0 cable to the USB port on the HGST XL1000 Desk drive.
3. Connect the other end of the USB 2.0 cable to an available USB port on your computer.
4. The drive should be automatically detected by your operating system. For first-time use, you may be prompted to format the drive, especially if using it with a different operating system than it was pre-formatted for. Follow the on-screen instructions for formatting if necessary.

Operating the Drive

Data Transfer

Once connected, the HGST XL1000 Desk drive will appear as a removable storage device on your computer. You can transfer files to and from the drive using standard drag-and-drop methods or by copying and pasting files.

Using HGST Local Backup Software

The HGST Local Backup software is included to help you manage and protect your digital data. This software offers secure storage with 448-bit encryption and provides peace of mind against data loss. It also features versioning, automatically saving up to 100 versions of a single file, allowing you to revert to previous states of your documents.

- Install the HGST Local Backup software from the drive or the provided installation media (if applicable).
- Follow the software's instructions to configure backup schedules, select files for backup, and manage your data.

Maintenance

Care and Handling

To ensure the longevity and optimal performance of your HGST XL1000 Desk drive:

- Keep the drive in a clean, dry environment, away from extreme temperatures and direct sunlight.
- Avoid dropping or subjecting the drive to strong impacts. The smooth, textured exterior provides a good grip, but care should always be taken.
- Do not block the ventilation slots (if any) to prevent overheating.
- Clean the exterior with a soft, dry cloth. Do not use liquid cleaners or solvents.

Safely Removing the Drive

Always safely eject the drive from your operating system before disconnecting it to prevent data corruption:

- **Windows:** Click the "Safely Remove Hardware and Eject Media" icon in the system tray, then select the HGST drive. Wait for the "Safe to Remove Hardware" message.
- **macOS:** Drag the drive icon from your desktop to the Trash, or click the Eject button next to the drive name in a Finder window sidebar.

Troubleshooting

If you encounter issues with your HGST XL1000 Desk drive, try the following steps:

- **Drive Not Detected:**
  - Ensure the power adapter is securely connected to both the drive and a working power outlet.
  - Verify the USB cable is firmly connected to both the drive and your computer's USB port.
  - Try connecting the drive to a different USB port on your computer.
  - Test the drive on another computer to rule out a computer-specific issue.
  - Restart your computer.
- **Slow Data Transfer:**
  - Ensure you are connected to a USB 2.0 port for optimal speeds. Connecting to a USB 1.1 port will result in significantly slower transfers.
  - Close any unnecessary applications running in the background that might be consuming system resources.
  - Check your computer's disk for errors or fragmentation.
- **Drive Light Not On:**
  - Confirm the power adapter is correctly plugged in and the power outlet is active.
  - Ensure the drive is properly connected to your computer via USB.

Specifications

Model	0S02484
Capacity	1 TB
Interface	USB 2.0 compliant, USB 1.1 compatible
Connector	2 x USB 2.0, 5-pin Mini-B socket
Data Transfer Rate	USB 2.0: up to 480Mbit/sec; USB 1.1: up to 12Mbit/sec
Power	100-240VAC 50/60Hz 1.5A, 12VDC
Operating Temperature	5 - 35 degrees Celsius
Dimensions (W x H x D)	5.25" x 7.3" x 1.95" (13.34 cm x 18.54 cm x 4.95 cm)
Item Weight	2.8 pounds (1.27 kg)
Color	Black

Hardware Platform	Mac (also compatible with Windows)

Warranty and Support

Warranty Information

The HGST XL1000 Desk external hard drive typically comes with a 2-year limited warranty. Please refer to the warranty card included with your product or visit the official G-Technology (formerly HGST) website for the most current and detailed warranty terms and conditions.
Legal Disclaimer: Return within 14 days of purchase. Restocking fee may apply.

Customer Support

For technical assistance, product inquiries, or warranty claims, please visit the official G-Technology support website or contact their customer service. Keep your product model number (0S02484) and serial number ready when contacting support.
You can find more information and support resources on theG-Technology Store on Amazon.

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